

john howard society

York Region

SERVICE NAVIGATOR PROGRAM

The Service Navigator program is a free program that addresses the needs of children, youth and their families in York Region. The program's main goal is to connect community members to the support they need to improve their quality of life and to achieve their goals.



The role of the Service Navigator includes helping clients navigate individual barriers to accessing services, providing emotional support to clients and families, referrals to local services, and responding to unique client needs.

NOTES

Funded by
the Regional
Municipality of York



CONTACT US!

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STAY UPDATED!



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WHAT YOUR PATH IN THIS PROGRAM LOOKS LIKE...

INTAKE + ASSESSMENT

This is the initial point of contact to build rapport between you and your Service Navigator worker, and to complete a needs assessment.

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GOAL SETTING

You will be creating S.M.A.R.T. goals and discussing how your worker can help you reach these goals in a timely manner.

MEET AN AMBASSADOR

Routes Connecting Communities will provide you with a local ambassador to connect with for friendly calls and community meetings.

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CHECKING IN

You will actively check-in with your Service Navigator worker to inform them of updates and changes.

ACCOMPLISHING GOALS

With the help of the Service Navigator, you will learn more about supports and services in York Region to ensure stability and continued support.

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ENDING THE PROGRAM

You are well on your way to accomplishing your goals feeling more connected to your community.