



"I especially felt the PAR modules on red flags and coping skills were helpful to me going forward as it made me realize I was in a much worse place with my relationship than I originally thought and that I am not alone." - PAR Client

"It is especially positive to have a culturally appropriate community connection which is responsive to the young person's needs. This is a rare opportunity in Youth Justice."

- Probation Officer

"I have learned to utilize and apply tools from PAR in all aspects of my relationships in my life. Very much improved my self image. Thank-you!" – PAR Client

"Keep up the good work helping everyone who makes their way into the PAR program. It does help a lot and I have learned a lot of new and helpful advice for my relationship." – PAR Client "Thank you so much for your support, advice and just being in my corner these past few months. I really appreciate it. Really it is because of you I was able to apply for this position." -Employment Program Client

"Thank you for all of the guidance you offered me over this semester, and the push out of the nest to complete tasks and work with clients in the best way." - Student

> Ray of Compliments

"I feel that the roughly 200 officers that have had the opportunity to learn about the programming that JHS offers and all that your organization does for the community will assist in referrals and building a strong working relationship between our services. You both made the training

interactive and useful to the police officers which we very much appreciate." - Police Officer



"Thank you for so effectively teaching such valuable life skills!" – YIT Program Client

"PAR material was well presented and relevant. I learned a lot of new skills and tools which will be beneficial to me moving forward." - PAR Client

"CCC provided me with the confidence to continue with my employment search and to stay positive in difficult times." -Employment Program Client

"I just wanted to send a quick email to say thank you very much for speaking with our Grade 7 and 8 students. The kids were engaged the entire time, asked questions and really seemed to connect to your words...one of our more vulnerable Grade 8 students was recently sent a compromising picture from Snapchat and followed your advice on how to deal with it." - Vice Principal

"I just wanted to take a moment to say thank you to you. Whether you realize or not you have made a huge difference and helped myself out as well as my son. Thank you for always answering all my questions and listening to me." - Parent

STRATEGIC PLAN HIGHLIGHTS

Inclusion:

john howard society

Waterloo-

Wellington

- Updated our website/mobile app for Partner Assault Response Program referrals to make accessing the program and completing the intake process easier and faster
- Maintained in person and virtual service delivery options to maximize attendance & engagement
- Implemented diversity, equity and inclusion operational and Board policies & related training(s)

Resiliency:

- * For the second year in a row, our Cambridge Career Connections employment programs earned a Reader's Choice Award
- Added more security features to our technology infrastructure such as 2FA
- Launched e feedback surveys for our Back on Track program
- Conducted staff surveys and collected placement student feedback to monitor organizational trends. All of the 8 students who submitted surveys during the reporting period agreed with the statements, "My placement at JHSWW helped me network and make connections that will be helpful for my career", "Overall, I was highly satisfied with my experience as a student at JHSWW", and "I would recommend a placement at JHSWW to other students".

Collaboration:

- Maintained an array of external partnerships to support service planning and delivery through participation in 40+ local, regional and provincial committees & working groups
- Continue to be part of the Youth Navigation Collaborative Partners group that focuses on systems changes that support Indigenous youth in seeking and

maintaining healthy lifestyle including accessing NPAAMB Youth Navigation services to support Indigenous youth

Partnered with other organizations in the All That Kids Can Be Service Network in Guelph & Wellington County to collectively serve 5239 children & youth

Special thank-you to all our Volunteers & Board Members

Thank-you to our funders:

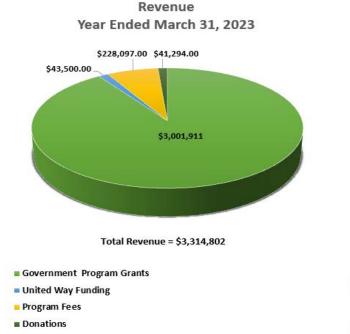
• Centre for Addiction & Mental Health

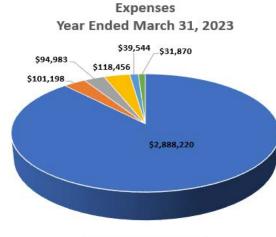
• Governments of Ontario & Canada

Private Donors

• United Way of Guelph Wellington Dufferin

• United Way Waterloo Region Communities





Total Expenses = \$3,274,271

- Staffing
- Program Costs
- = Building Occupancy
- Equipment & Technology
- Office/general/travel/advertising
- Contracted Services / Professional Fees