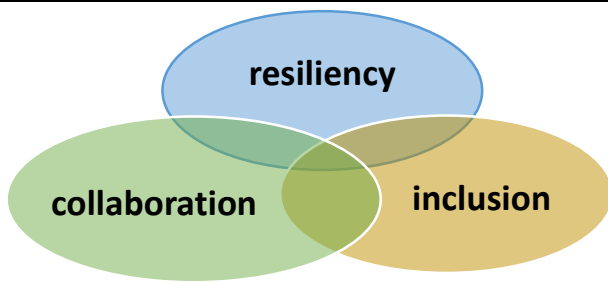


# Strategic Plan: Hope in Action

April 2019 – March 2022



<p>Build resiliency through trauma-aware and trauma-focused services that mitigate negative impacts of Adverse Childhood Events (ACEs) [R1]</p> <p>Foster hope through programming &amp; services focused on building healthy relationships and other life skills to promote employability and prevent justice sector involvement/re-involvement [R2]</p> <p>Deliver outstanding responsive services &amp; programs that are client centered with regard to the unique circumstances of individuals [R3]</p>	<p>Promote inclusion of diverse client populations (e.g., LGBT, indigenous) through intake &amp; service delivery processes &amp; programming design [I1]</p> <p>Promote health equity of individuals with justice sector involvement or who are at risk of justice sector involvement through a social determinants of health lens [I2]</p> <p>Broaden opportunities for client and community partner feedback [I3]</p>	<p>Collaborate to grow services &amp; supports for at risk youth through school board partnerships [C1]</p> <p>Contribute to system design &amp; programming for individuals with complex support needs [C2]</p> <p>Be allied with educational institutions to promote experiential learning opportunities that help train the next generation of service providers [C3]</p> <p>Partner on program &amp; service evaluation to highlight our community benefit impact [C4]</p>
<p>Create a culture of staff engagement &amp; leadership [R4]</p> <p>Promote agency resiliency through financial security &amp; asset protection [R5] OR Foster prosperity through infrastructure investment [R5] OR both of the above as R5 &amp; R6</p>	<p>Promote inclusion through diversity in personnel composition &amp; knowledge [I4]</p> <p>Ensure access to digital devices &amp; other technology to support staff to have a greater community benefit impact [I5]</p>	<p>Collaborate with community partner organizations on shared training &amp; professional development opportunities [C5]</p> <p>Pursue joint funding initiatives to grow services &amp; leverage collaborative impact [C6]</p>