

681
Young people benefited
from our Youth Justice
Programs

2,904 Benefited from our Adult Programs 9,791
Children &
youth benefited
from our School
Based Programs

5,509
People benefited from our Employment Programs

19,153 Individuals benefited from JHSWW services

Annual Report 2015/2016

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"Overall, the program helps students to communicate and think before they act. Aggressive behaviour in the classroom is reduced and students are benefiting from focusing more on class material."

....Teacher

"I would strongly recommend this service to anyone needing help with their job search. The staff is friendly, reliable and great at helping you find work."...

"PAR has changed my life. I feel I have

learned excellent coping skills and great tactics for handling everyday life struggles. *I* am so grateful to have been given such a great oppor-

tunity that has taught me skills I could have

....PAR Client

never thought possible"....

...Cambridge Career Connections Client

"I learned a lot from this program and would like other dads to take this program. I will take what I learned and use it in my life."

...Caring Dads Client

"I never thought about how the other person thought. Now I realize that they aren't thinking the same things I am – they are different."

...COPES Participant

"You have been so wonderful throughout the whole process. ...That has made it a tiny bit easier in dealing with this. You were gentle and honest about it all, and I thank you for it"....

.. Adult Diversion Client



## The 2013-2016 Strategic Plan had six interconnected themes:

Cultivate strategic partnerships Show our value

Build client mental health & addiction supports Grow our talent

Accomplishments, some of which related to more than one strategic theme, include but are not limited to:

Implementing a pilot project with local school boards and the Ministry of Children and Youth Services (MCYS) to allow referrals from school boards to our Attendance Centre program for at risk youth, and colocation with school board educators to allow for justice involved individuals to re-engage in secondary education

Being selected as one of first pilot sites for MCYS's community implementation of the Stop Now and Plan (SNAP) program, and being selected as one of the Employment Ontario sites to offer the Youth Job Connection Program

Contributing to the Waterloo Region Trauma Services Initiative by being part of all of the working groups, and partnering with the Waterloo Region Domestic Assault Team and speaking on the topic of domestic violence

Collaborating with other local and regional agencies and planning bodies such as: Regional Human Services and Justice Coordinating Committee, Youth Collective Impact Initiatives in both Kitchener and Cambridge, and Waterloo-Wellington Service Collaborative Transition to Independence Process (TIP) Advisory Committee

Working with other Partner Assault Response (PAR) Program service providers, the Ministry of the Attorney General and other community agencies across the Province to strengthen PAR and men's engagement in preventing domestic violence

Partnering with Wilfrid Laurier University's Department of Psychology on a dissertation research study evaluating our school-based Bullying Prevention/Social Competency program. This mixed method evaluation study demonstrates the program is "highly effective" impacting on cognitive judgements and behaviours

Co-locating with The Literacy Group of Waterloo Region in Cambridge to allow for their Literacy and Basic Skills services and our Employment Ontario services to work collaboratively to support mutual clients

Strengthening our evaluation and data collection tools. For example, we have a client satisfaction tool and a practitioner rating tool to gauge client gains for our Aftercare Program. These tools show positive program impacts including but not limited to improving decision-making and planning ahead skills, and enhancing quality of life.

Developing three JHSWW Awards: Leadership, Service Excellence and Mentorship to recognize the accomplishments of agency personnel in contributing to the betterment of the agency, serving clients and stakeholders, and supporting colleagues' growth.

Supporting staff development to enhance services through various activities including but not limited to hosting Lunch and Learn events and Annual All Staff Training Days, and having more than half of our permanent staff complete 3 or more CAMH Mental Health and Addictions Series Modules

## STATEMENT OF OPERATIONS & CHANGES IN UNRESTRICTED NET ASSETS FOR THE YEAR ENDED MARCH 31, 2015

REVENUES	2 <mark>01</mark> 5-2016
Government Prog <mark>ram G</mark> rants	2,923,055
United Way	<b>24</b> 6,867
Program Fees	<b>24</b> 7,528
Other Program Grants	17,988
Donation, fundraising and miscellaneous	23,837
Golf Day	20,007
Interest Earned	1,284
TOTAL REVENUES	3,480,566
EXPENDITURES	
Wages and Employee benefits	2,667,634
Program	449,938
Building occupancy	84,182
Office and general	54,580
Advertising	10,189
Re <mark>pairs and Mai</mark> nten <mark>an</mark> ce	61,714
R <mark>ent, n</mark> et of recoveries	5,207
I <mark>ntere</mark> st on lon <mark>g term</mark> debt	5,885
Computer Com	21,053
Travel	24,174
Telephone	20,181
Contracted Services	15,451
Professional fees	17,693
Golf Day	10,755
TOTAL EXPENDITURES	3,448,636
Excess of revenue over expenditures	31,930
CAPITAL FUND	
Amortization of property and equipment	54,048
TOTAL	(22,118)
Opening New Assets	2,018,524
Closing unrestricted net assets	1,996,406

Thank you to our funders and donors who assist us in providing programs and services that transform lives and impact our communities.

Ministry of Community Safety & Correctional Services

Ministry of Community & Social Services

Ministry of Children & Youth Services

Ministry of Training, Colleges & Universities

> Ministry of the Attorney General

Centre For Mental Health & Addiction

United Way of Cambridge & North Dumfries

United Way of Guelph & Wellington

United Way of <mark>Kitchener</mark>-Waterloo & Area

> Kitchener-Waterloo Community Foundation

Centre Wellington Community Foundation

**Grand River Hospital** 

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Cambridge 40 Ainslie St. S Cambridge, ON N1R 3K1 (519) 622-0815 Guelph
85 Westmount Rd
Guelph, ON N1H 5J2
(519) 836-1501

Kitchener (Head office) 310 Charles St. E. Kitchener, ON N2G 2P9 (519) 743-6071

www.johnhoward.on.ca/waterloo





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