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Phone: 519-743-6071
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www.waterloo.johnhoward.on.ca

Thank you for visiting the John Howard Society of Waterloo-Wellington Website. We value all of our visitors and strive to meet their needs in a way that respects dignity and independence. We welcome your comments to assist us with monitoring and improving accessibility to our services.

1. Please tell us the date and time of your visit or interaction with the Agency. (Required)

Date:

Time:

2. Please tell us which location you visited (Required)

JHS office:

3. Please tell us the program that you accessed.

- | | | |
|---|---|--|
| <input type="checkbox"/> Aftercare | <input type="checkbox"/> Partner Assault Response | <input type="checkbox"/> Community Service Order |
| <input type="checkbox"/> Direct Accountability | <input type="checkbox"/> Adult Diversion | <input type="checkbox"/> Attendance Centre |
| <input type="checkbox"/> Pardons | <input type="checkbox"/> Housing | <input type="checkbox"/> Volunteer |
| <input type="checkbox"/> Extra-judicial Sanctions | <input type="checkbox"/> A.C.C.E.S.S. | <input type="checkbox"/> InREACH |
| <input type="checkbox"/> C.O.P.E.S / Bullying | <input type="checkbox"/> Community Crime Prevention | <input type="checkbox"/> Back on Track |
| <input type="checkbox"/> Reception / Admin | <input type="checkbox"/> Employment/Resource Centre | |

4. Was our customer service provided to you in an accessible manner?

Yes

No

If you have answered "No", please explain.

5. Please tell us how we could have served you better.

6. Feel free to provide any general comments that may assist us in serving you better.

7. If you would like a representative of our agency to contact you regarding your feedback, please provide your name and phone number.

8. If you prefer a response by email, please provide your name and email address.

Please submit via fax, mail (information at top of document) or email to **inquiries@waterloo.johnhoward.on.ca**

Personal Information contained on this form is collected solely for the purpose of responding to your comments. Privacy will be respected. All feedback will be reviewed and utilized in our endeavour to improve accessibility to the Agency's programs. You will not be contacted unless you have indicated otherwise.