



**john  
howard  
society**

Toronto

# Annual Report 2022-23

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Jackie  
vanEgmond



# President's Message

Staff, Funders, Clients & Partners,

On behalf of the Board of Directors, I am honored to present this report, extending our heartfelt gratitude to the entire John Howard Society of Toronto community – our new Executive Director, our dedicated staff, our generous funders, our invaluable community partners, and, of course, our clients. This past year has been a journey marked by growth and tenacity, and it is the remarkable commitment of this resilient collective that has enabled us not only to persevere, but to deliver outstanding service to both our clients and the community we serve.

Throughout this year, the Board has achieved substantial progress in the following key areas:

- ✓ **Emphasis on Diversity and Inclusion:** We have continued our steadfast commitment to fostering an environment that celebrates diversity and promotes inclusivity, ensuring our programs and services reflect the vibrant tapestry of our community.
- ✓ **Board Enrichment:** We have enriched our Board's capabilities through a series of initiatives, including a comprehensive training plan, refreshing our Board manual, and updates to our Carver Policy Statements, all of which will contribute to more effective governance and strategic oversight.
- ✓ **Refresh of the JHST Policy Manual:** With the revision of our Policy Manual, we are poised to cultivate an even more nurturing and empowering work environment, emphasizing growth, inclusivity, and well-being for our staff as we roll it out Fall 2023.

## **2022-2023 Year in Review**

As we reflect on the period spanning 2022 to 2023, we acknowledge the challenges we faced and the resilience with which we met them. Our commitment to service excellence remained unwavering, and we are profoundly grateful for the support that enabled us to navigate these complexities successfully.

A pivotal highlight of this fiscal year has been the receipt of a substantial personal endowment of \$360,000 generously bestowed by the Sayla Rabow Trust. This marks one of the largest single endowments the John Howard Society of Toronto has received. We extend our heartfelt gratitude to the family and trust for their unwavering confidence in our organization's mission and endeavors.

The final quarter of the fiscal year marked the initiation of a search for a permanent Executive Director, culminating in the selection of Keith Kacsuta. With a distinguished background encompassing two decades of dedicated service within the criminal justice sector, including a decade-long tenure as an Executive Director/CEO. He also brings experience in working with similar government and other funders; media, communications, and public relations; human resources; and financial stewardship, as well as skills in leadership, visioning, strategic thinking, conflict management, empathy, collaboration, and relationship building. His leadership will undoubtedly invigorate our mission and foster fresh perspectives in our journey forward.

Operationally we have performed well and over the past several months have seen increasing capacity in our residential programs to almost pre-pandemic numbers, including at the Walter Huculak House. Our cash operating costs remained steady, but at a deficit. However, the deficit was lower than planned as the organization saw increased year over year revenues in FY22 and increases in program capacity throughout the year.

### **Path Forward: 2023/2024 Outlook**

As we look forward for the remainder of 2023 and into 2024 we will focus our efforts on:

- ✓ **Collective Bargaining:** We are currently in the process of collective bargaining which presents an opportunity to further strengthen our organization's foundation.
- ✓ **Updating the Strategic Plan:** In Fall 2023, and in line with our commitment to forward-looking excellence, the Board will be actively engaged in updating our 5-year strategic plan. This endeavor will enable us to set ambitious yet achievable goals that respond to the dynamic landscape and ensure our ongoing impact.
- ✓ **Implementing a New Finance Policy:** Recognizing the importance of robust financial management, the Board is committed to developing and implementing a new finance policy that will guide our financial practices, enhance efficiency, and ensure the responsible stewardship of our resources.

Our responsibility to respond to the changing needs of our clients has never been greater or more urgent. The world that we live in today is much different from the world even a few short years ago. In an era characterized by funding constraints, the criminal justice system has encountered unprecedented challenges, impacting its ability to offer comprehensive support to those who have come in conflict with the law. Additionally, the drug epidemic and mental health crisis continues to impact our clients, exacerbating existing vulnerabilities and underscoring the urgent need for tailored intervention and support.

We are responding to this urgent and growing need by investing to build much needed capacity, improve service delivery, and optimize our operations. Recognizing these urgent challenges, the John Howard Society of Toronto is unwavering in our commitment to addressing these critical needs.

In conclusion, I wish to express our sincere appreciation for your enduring generosity, partnership, and camaraderie. With your continued support, I am confident that the John Howard Society of Toronto will continue to flourish and make a profound impact on the lives we touch.

With warm regards,

Jackie vanEgmond  
President & Board Chair



# Executive Director Keith Kacsuta



It is with great pride and excitement that I am writing this message. As the new Executive Director of The John Howard Society of Toronto, I truly welcome this opportunity and am very committed to this organization. I have spent 19 years at various John Howard local offices across the province, and my last 10 years were spent as an Executive Director. I started my career with the John Howard Society of Toronto 19 years ago, and now this is a full circle moment for me in both a personal and professional sense, as I am returning to where I got my start. I am eager and excited to see all of the great work that we can do.

2022/2023 has marked another successful year for the John Howard Society of Toronto. The agency continues to serve the diverse needs of our clients with the utmost compassion, care, and professionalism, continually making our agency the leader in the field of criminal justice. Our programs are strategically created and designed to meet the ever-growing challenges faced by our client population, and done so through the lenses of best practice and research.

The staff continue to answer the challenges and rise to the occasion to provide support services to our communities and clients throughout the spectrum of the criminal justice system. This is a very challenging and difficult industry, but the dedication and commitment of the staff team is rewarded by the progress and successes of our clients. Therefore, I would like to thank each and every staff for their hard work and dedication in carrying out the mission and vision of the John Howard Society of Toronto.

I would also like to recognize the Board of Directors, whose countless dedication, professionalism, and knowledge help steer the direction of this agency through visioning, planning, and by providing accountability to the staff and programs of the agency. The level of participation and dedication to be a Board Member is no easy task, so everything that you do for this agency is valued and appreciated.

Lastly, I would like to thank all of our funders who continuously support our agency, giving us the ability to provide much needed services and programs to all of our clients. Without your assistance none of what we do could ever happen. I truly thank you for all of your years of support, and look forward to strengthening our future relationships.

Sincerely,  
Keith Kacsuta  
Executive Director



This year  
**7,317**  
people were helped  
by our programs



We were  
contacted  
**19,120**  
times by people who  
needed our help

# This is why we do what we do !

The JHS Toronto's mission, **Making communities safer by delivering individualized and integrated support, empowering those in conflict with the law to achieve positive change** guides our staff in the work that they do each day. Our agency values are at the core of each program design and implementation.

- **Social Justice & Leadership** - Everyone has inherent and indisputable worth
- **Equity & Integrity** - Fairness, dignity, respect and integrity guide what we do
- **Inclusive** - Healthy relationships with our clients, our staff, our partners, and our neighbours
- **Results Focused** - Outcome driven, evidence-informed services
- **Resilient** - Focused on innovation, growth, and solutions
- **Accountable** - Accountable to all our stakeholders

# System Navigator Program

The System Navigator Program (SNP) is one of our other programs that is funded by the Solicitor General. The program works in collaboration with SOLGEN's Community Reintegration Officers (CRO) to support high-risk, high need individuals that require immediate supports upon release. This program was renewed for its second year and is staffed by three SNP workers. The SNP provides one-on-one services to individuals released from the Toronto South Detention Centre (TSDC). The Systems Navigators will provide intensive case management starting with first contact during pre-release, then supporting the client at release and then during the critical few weeks after their release from the institution. The SNP staff will build on the Reintegration Plan created by the Community Reintegration Officers (CRO) or referral source by conducting an individualized intervention plan for each client to identify needs and goals and then assisting the client with connecting to the appropriate agencies and providers in the community for a range of services to support the clients' reintegration.



Following a period of about 4-6 weeks, the SNP staff will carry out a “warm transition” of the client to social service agencies for ongoing care. SNP staff are also crucial in helping to implement the pre-determined case plans by community stakeholders at SOLGEN's new initiative the Community Reintegration Planning Tables by providing the pre-release and post release supports in order to do so.

In the beginning stages of the program referrals were through the CROs were the primary source but that has been open to include institutional staff, such as, social workers and addiction counsellors allowing for more individuals to be served especially for those that do not meet the criteria for being assigned to a CRO, can now be serviced based on a need of reintegration supports. Approximately 12 referrals are received per month.

# Crossroads Day Reporting Centre

At the Crossroads Day Reporting Centre (CDRC), we ensure that each client's needs are met by providing high-quality, consistent, client-centered care to those who have faced or continue to face multiple and complex barriers. Due to societal issues, including but not limited to discrimination, a lack of affordable housing, and insufficient support systems, our clientele has experienced limited access to services. We strive to address these systemic barriers by providing our clients with comprehensive and integrated support, empowering them to regain control of their lives and achieve sustainable independence. Our committed team of case managers collaborates with community partners to create a network of resources that cater to the diverse needs of our clients, fostering a supportive and inclusive environment for their path to self-sufficiency.

From 2022 to 2023, we assisted clients a total of 533 times. In this fiscal year 54 clients' were new, 28 of which were members of the BIPOC community. The majority of our clientele were between the ages of 26 and 64, while 4 clients were under the age of 25. We have observed an increase in clients aged 65 and older. This year, the number of clients requiring gender-specific services has increased slightly, and we anticipate a gradual increase in the female population at CDRC. Typical client needs encountered by the CDRC team include obtaining identification, housing, and employment, as well as mental health, substance use, CBSA, and FRO assistance.

The CDRC is pleased to highlight a client success story that has made all of our efforts worthwhile. Our client was a member of our population aged 65 and over and was referred to CDRC for housing assistance. They have maintained sobriety for over a decade and have attended treatment programs when necessary. They were willing and highly motivated to make better decisions, and they actively contributed to their own success. Due to Toronto's housing market inflation, it was difficult for our client, who received CPP income each month, to find an affordable place to live. With the assistance of the case manager, they remained patient and consistent in their housing search and demonstrated determination to reintegrate successfully into society. Due to the strong professional relationship between John Howard Society and Restorative Justice Housing Ontario, our client was able to complete an intake assessment with the housing team and was recommended to become a resident. After completing each step of the application process, our client was connected to Furniture Bank, which provided them with access to affordable furniture and household items to jumpstart their journey. After reaching their WED, our client returned to share their experience in the community and express appreciation for the team's assistance. Currently, our client maintains contact with the CDRC team and expresses gratitude for the assistance they received during the reintegration process.

Here are some testimonials from present clients of the CDRC, highlighting their positive experiences and outcomes. These testimonials serve as a testament to the effectiveness and professionalism of the CDRC.

"I have been with the John Howard Society for a while, and I find that the CDRC has been very helpful, especially Cassie. She goes above and beyond to help her clients. She has helped me, and I would be lost without this help. All of the CDRC staff are very nice and always willing to listen to what your needs are and start on them right away. Without this program, individuals who leave jail and are on parole wouldn't know what to do; however, with the help of the CDRC staff, they get us on our feet and move us forward. Thank you so much to Cassie and the CDRC team. Many blessings." - JT

"December 18th is two years free. When I was granted full parole, I had no real community support. I was offered a chance to take part in John Howard's CDRC program. I'm extremely glad that I did. Simply knowing that someone has your back and will answer the phone is priceless. My case worker, Bella, whom I was assigned to, has been brilliant and an unending source of positivity. I appreciate all who played a role in getting me signed up. Hopefully more people are willing to give it a try." -CP

"I was blown away by the quality of the CDRC service. My case manager, Natalie, went above and beyond to ensure my needs were met and helped me stay positive throughout." I have a constant source of support and encouragement in Natalie, who consistently goes the extra mile to make sure I feel heard and understood. Her dedication and positivity have made a significant impact on my overall experience with the CDRC service." -NP

The CDRC service has received high praise from its clients, with many expressing their satisfaction and gratitude for the exceptional support provided by their case managers. The positive experiences shared by individuals highlight the dedication and commitment of the CDRC team to ensuring that their clients' needs are not only met but exceeded. This level of personalized care and attention has undoubtedly contributed to the success of the CDRC.



# Anger and Substance Abuse Program

The Anger and Substance Abuse Program (ASAP) is a MAG-funded community justice psychoeducational program. The program is offered as two 3hr sessions in which clients are able to gain an understanding of the relationship between their anger and their substance misuse.

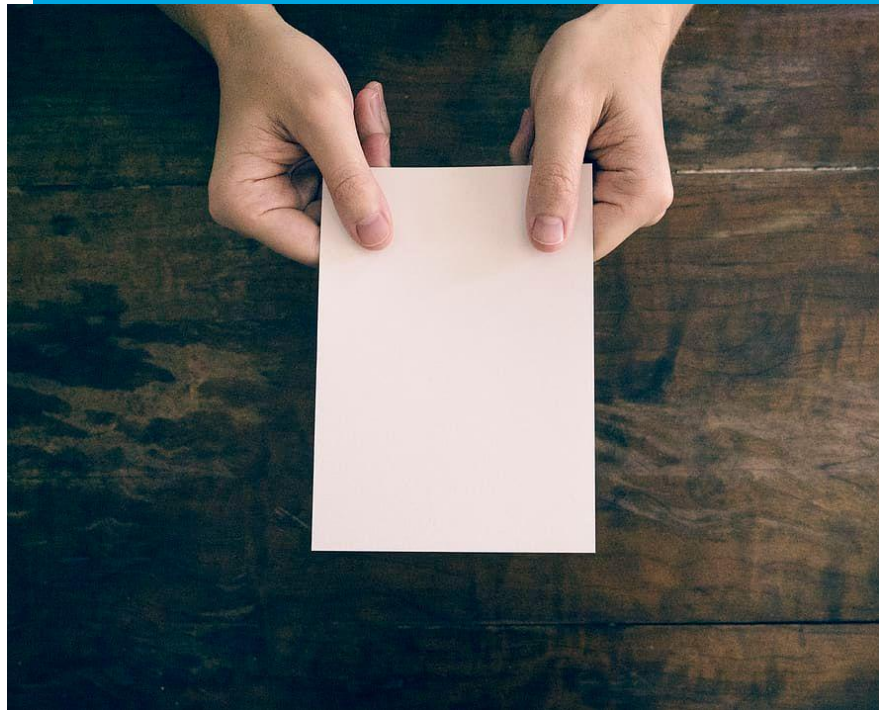
Clients are referred through the Direct Accountability Program by a Community Justice Worker to attend the ASAP. The program is helpful for clients who have been charged with Class 1 or Class 2 offences who acted out in anger and whose offences occurred while under the influence of substances. Our ASAP Counselor/Facilitator is Joseph Vaz. For the period January to June 2023, 27 clients have successfully completed the ASAP counseling program.

Our Counseling, Support and Intervention (CSI) program is another community Justice option funded by MAG. CSI was designed to address the needs of clients who were not suitable for attending group workshops and whose particular charges could not have been adequately addressed through other MAG-funded program options and who seemed to be going through or are at risk of a crisis. This program is offered as individual counseling utilising solution-focused brief therapy counseling techniques and Cognitive Behavioral Therapy techniques. We offer three one-on-one counseling sessions with CSI clients. Clients who attend and complete CSI are provided with skills ranging from stress management, conflict de-escalation, communication, emotional regulation. They also benefit from gaining knowledge of accessing additional required resources and system navigation. Our CSI counselor is Joseph Vaz who has single handedly served 36 clients who have successfully completed CSI counseling for the period Jan-Jun 2023.

# Anger Management

This intensive psycho-educational group program is for men who want to acquire new skills for managing and communicating their anger. Referrals are accepted to meet supervisory orders, such as bail, probation and parole. Referrals from EAP and/or employers are also accepted. Groups have operated within a hybrid model of in-person and/or allowing more men to receive the program.

This year 194 new clients came through the anger management program.



# Walter Huculak House

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The Crossroads Program or also referred to as the Walter Huculak House, is a community based residential facility (CRF) for federally sentenced adult males on a supervised release from a federal institution. This program provides accommodations and comprehensive case management support for men returning home after a sentence under the supervision of Correctional Services Canada. Staff work with residents to establish and develop plans that lead to the gradual, structured and successful reintegration into the community.

At the Crossroads Program, through individualized case management, staff are able to assist with providing access to positive social and personal development opportunities. Staff are dedicated to providing assistance in all areas to support clients in their reintegration efforts, which can also include being knowledgeable of other community resources and programming to refer clients to.

In the residential facility setting, it can be challenging as staff are required to be present for clients 24/7, 7 days a week. The Crossroads Program is made up of many dedicated residential support workers who demonstrate their commitment to empowering those in conflict with the law to achieve positive change.

From the fiscal year April 1, 2022 to March 31, 2023, the Crossroads Program served a total of 39 clients, 25 of which were discharged prior to the year's end. Among the 25 discharged clients, 12 were successfully discharged from the program, which represents a 48% success rate for discharged clients. The overall success rate of the program for 2022-2023 was 66% (based on all 39 clients served, and includes clients still in the CRF as of the end of the fiscal year).

This past year, staff encouraged many highlights such as displaying a board of each residents New Year resolutions, as well as organized a Christmas dinner that many residents volunteered to cook, that both staff and residents enjoyed together. John Howard Society of Toronto is made up of many dedicated and passionate individuals that are all working together towards the same goal of making real change in the criminal justice sector. Through the organizations continued hard work, clients of JHST are able to be supported through their next steps in a better future.



# Crossroads Youth Program

Crossroads Youth Program (CYP) is an African-Caribbean youth centered program for those aged 16 years and older whom are or at risk of becoming engaged in pro-criminal behaviours. The CYP program provides coordinated and integrated support services focused reducing participants' engagement in criminal behaviours. Through individualized case management, counselling and mentoring youth have access to positive social and personal development opportunities. Culturally specific programming is incorporated to reduce the over-representation of Toronto's most marginalized youth. Support is also provided to families and communities that are impacted by youth violence. The curriculum focuses on What's Important to youth; Youth Identity, Culture, Anger and Aggression, Masculinity and Violence, Strengths and Coping Skills, Supplementary Units, and Healthy Relationships. This past fiscal year, 34 youths worked with our program case managers on-to-one and over 100 individuals received supports through our referral programs to appropriate supportive agencies across the city of Toronto.

# Youth Training 2 Employment

The Youth Training 2 Employment has been such a great addition to the multiple of programs that are available at JHST. This program helps all youth aged (15-30) to navigate through the labour market and to successfully transition into sustained employment. Participants are paid an allowance equivalent to the provincial minimum wage rate, during Employment Skills Training and Employment Services. The program started in 2021 with the goal of helping 150 participants within the GTA enter the labor market by receiving 6 weeks of pre-Employment training and then an 8-week job placement. Thus far we are proud to announce that we have provided 140 participants with pre-employment training that has been received very well by our participants. Through this training, we have seen a few participants reignite their goals to go back to school and pursue a higher education. We have also helped 76 participants enter the labor market through our 8-week job placement and we are please the report that over 10 participants have been able to secure fulltime employment after their job placement was completed.

# Helping Individuals Plan Positively

The Helping Individuals Plan Positively (HIPP) program is based on an anti-oppressive, strength-based approach to engaging and empowering youth to take part in prosocial activities and develop actionable goals for their career and educational advancement. The HIPP program is for youth aged 17-24 who are engaged or at risk of becoming engaged in pro-criminal behaviours. This program focuses on helping these young people build the skills to meet their needs and personal goals thereby reducing the likelihood of conflict with the law. HIPP strives to find proactive solutions to solve the problems of youth violence in neighborhoods and families. The HIPP program incorporates a number of core strategies, including (1) individualized case management and counselling, (2) group programming, and (3) community engagement and education workshops. The HIPP program successfully maintains strong community partnerships with many community service providers such as Yonge Street Mission, Women's College, Adobe Community Services, Springboard, and Guns & Gangs through Toronto.

Police Services, just to name a few. This past fiscal year, HIPP supported over 300 individuals within families and communities across the city of Toronto.

## Record Suspension

The record suspension program is always needed by many individuals with a criminal record. There has always been a need however, in the last year it's been evident that many individuals seek to apply for a record suspension. The changes in the application fee and eligibility criteria.

have allowed individuals to apply without some barriers in place. While the process can be complex and challenging to navigate, we receive referrals from many organizations from the community and even the Parole Board of Canada. We have also had the opportunity to do more outreach in the community to specifically teach workers and their clients about the process and about the law.

In the last year, we have serviced 479 clients, completed 88 intakes, and received over 2624 phone calls. While we currently have a waiting list for intakes, we anticipate to schedule over 100 intakes for the year 2023-2024." We continue to receive many referrals and look forward to providing the service to many more individuals.



# Centralised Intake and Referral Services

The PAR Centralised Intake and Referral Services (CIRS) is a one of a kind model that is specific to the Toronto Region. The CIRS intake team conducts court intakes for accused persons who are before the courts on a domestic related charge and are eligible for the Partner Assault Response Program. Once the court intake is completed, the CIRS Coordinator is responsible for making referrals to the ten PAR provider agencies across the city of Toronto and to other jurisdictions outside of Toronto depending on client needs. CIRS is also responsible for suitably matching and making referrals for persons who have been convicted and are currently on a probation order with a condition to attend and complete PAR. Our CIRS team consists of Ducquan McFarlane, Carron Williams and Alisha Budhoo.



## Institutional Services

Our Institutional Services consists of multiple services that we offered. General Requests which is multifaceted client advocacy and general inquires, for example a majority of general requests are related to Bail Program, discharge planning, assistance with legal information, internal and external referrals, and assistance with healthcare and medication. The IS worker redirects clients' requests to both internal and external services, provides information on existing social programs and community supports as well as referrals to the RST and other JHST programs to aid with reintegration. Also entail bail program assistance; work directly with TBP to help clients to their services inside of the TSDC and share mutual clients. The Drug and Alcohol Awareness Program (DAAP). IS works with clients to develop a relapse prevention and reintegration plan. It examines an individual's triggers, strategies to avoid those triggers, and is facilitated using the biopsychosocial and stages of change models. The IS worker also works with individual on housing options available upon release, short term and long term goals, social supports, and post-release treatment options. Get started is a program offered where clients develop a pre-release plan with the Institutional Worker. This is an individualized case management program and looks different based on expressed and identified needs of person. Focuses on short and long term goals; can include referral to programs while in custody, assistance with access to services when released (employment, education, substance use, etc.), advocacy on behalf of client, preparation for court, bail or parole hearing or any other needs of clients Goal of program is for client to have a plan in place and some steps of plan completed prior to release. Anger Management is also offered based on demand per unit/programming offered 1x a week, and the HIPPP Program is currently preparing to begin programming inside as well. We are currently collaborating with stakeholders to start accessing and providing program at the Toronto East Detention Centre once again since COVID.

# DIRECT ACCOUNTABILITY PROGRAM

The DIRECT ACCOUNTABILITY PROGRAM (DAP) is an alternative to prosecution that holds people accountable for their actions by addressing the Issues that lead to conflict with the Law.

Clients within the DAP complete an assigned sanction, e.g. community service work, restitution payment, making a charitable contribution, attending a psychoeducational workshop, writing reflective essays or letters of apology. Once the sanction is satisfactorily completed, the charge gets withdrawn.

Psychoeducational Programs are accessed either through MAG funded program options or via referrals to community based programs. The MAG funded community justice programs include: Stop Shop Theft, Anger Management, Alcohol and Drug Awareness Program, Anger and Substance Awareness and Counselling, Support & Intervention.

Clients entering the DAP complete intakes conducted by the Community Justice Workers, who monitor their progress and completion. Our CJWs are pictured in the attached photo: Lianna Coates, Brittney Owsusu-Tawiah and Jada Beckles.



## Reintegration Services Trailer

The RST Trailer: Just Outside the Door Harm Reduction Trailer Services Project provides immediate support services focusing on harm reduction supports, safe use practices, and overdose prevention, along with providing such items and needs such as, warm referrals, accompaniments, clothing, access to internet and phone, charging station, tokens, Uber to specific destinations, gift cards, sleeping bags/tents (based on need), and snacks and beverages. It is staffed by trained Peer Support Workers who offer their expertise and knowledge to assist those being released or picking property to access appropriate and required services. It is located outside the Toronto South Detention Centre property outside of Admissions and Discharged doors and operates three days a week.



# Homes for Good

The Homes for Good (H4G) Program addresses homelessness following transitions from provincially-funded institutions and service systems for those who are:

- Currently experiencing homelessness (unsheltered, emergency sheltered) and have within the past six months spent 30 cumulative nights in a provincially-funded institution. OR,
- Currently in a provincially-funded institution for 30 days or more and prior to entering the provincially-funded institution had been homeless (unsheltered, emergency sheltered) for six months, and is likely to be homeless upon discharge.

Through rent subsidies, housing help, support from our case management team and connection to community programs, H4G helps individuals to improve their health and well-being, reduce social isolation and increase housing stability.

We are grateful to the City of Toronto for the funding opportunity which allowed us to house 11 new clients over the past year and brings us to a total of 28 clients currently housed. We have 7 housing locations across the city from Etobicoke to Scarborough and have developed positive working relationships with our landlords.

The Home for Good case management team is committed to the work that they do and dedicated to the client population that we serve.



## Mental Health and Addiction Program

The Mental Health and Addiction Program (MHAPS) has been renewed for its 3rd year and has been a program that continues to thrive due to its proven successes with helping individuals reintegrate into the community and assisting them to access community resources and services. JHST is one of the three JHS offices that offer the MHAPS program that is overseen by JHSO, this includes JHS Peel-Halton-Dufferin, and York Region and is funded by the Solicitor General. The MHAPS program is a program that is staff by two peer support case workers whom utilize their lived experience to build rapport, engage individuals, and offer their knowledge to help service users to connect to much needed supports. The referral stream comes directly from Probation and Parole office. Once a MHAPS Worker is assigned they will make initial contact and help clients create a Client Action Plan. The program is based in the community and workers meet clients where they are at, providing accompaniments, helping to secure shelter/treatment beds, housing, obtaining ID, completing referrals, creating safety/harm reduction plans, crisis management and whatever else is agreed upon in their goal plan or a need identified. Caseload is approximately 14-16 active service users at only one time.





# Donald G. Evans Residence

Donald G. Evans Residence (DGER) is a community residential facility for federally sentenced adult males on a supervised release from a federal institution. The paramount goal of these programs is to increase public safety by assisting with the successful reintegration of these clients. Staff works in collaboration with Correctional Services Canada (CSC) to effectively manage risk by addressing “need areas” that assist client’s stabilization in the community and lead productive pro-social lives.

At Donald G. Evans Residence, we take immense pride in our dedicated staff and management team who work tirelessly to assist clients in reintegrating back into society after their time in prison. We believe that every individual deserves a second chance and the opportunity to rebuild their lives, and our committed team is at the forefront of making that belief a reality .

The reintegration process can be incredibly challenging, often encompassing emotional, social, legal, and practical aspects. Our staff understands the complexities involved and provides comprehensive assistance every step of the way. They offer emotional support to help clients cope with the psychological challenges of reentry, ranging from anxiety and stress to feelings of isolation and inadequacy.

From the fiscal year April 1, 2022 to March 31, 2023, a total of 27 clients resided at DGER. Among these clients, 10 were successfully granted Full Parole, 5 reached their statutory release date as planned, and unfortunately, 2 clients had their participation in the program suspended. This amounts to a successful discharge rate of 88%. Remarkably, at the conclusion of the year, a total of 25 out of the 27 clients successfully remained integrated within the community, resulting in an impressive overall success rate of 93%.

In conclusion, the JHST staff and management team are the driving force behind our organization's mission to help clients reintegrate back into society from prison. Their compassion, expertise, and tireless efforts help to create a foundation of support that empowers individuals to overcome challenges, rebuild their lives, and contribute positively to their communities. Through their work, they contribute to the greater goal of creating a more inclusive and equitable society for all by supporting clients to change their lives.



# Partner Assault Response

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The Partner Assault Response (PAR) program is a court mandated, batterers' early intervention psychoeducational program funded by the MAG. The PAR program addresses patterns of power and control tactics of domestic violence that are used in intimate partner relationships. The PAR program holds perpetrators of domestic violence accountable for their behaviour while ensuring victim safety through our Victim/Partner Contact services.

JHST operates 6 PAR groups weekly to serve men who have been charged or who have been convicted for a domestic related offence.

The PAR program is a 12 week program that aims to:

- help clients understand the concept of abuse and the impact of abuse on victims and children;
- examine male socialization beliefs that support violence against women;
- replace abusive thinking patterns;
- learn new ways of dealing with conflicts in intimate relationships;
- improve communication and problem solving skills to foster equality and respect in their intimate relationships.

JHST's PAR program staff are trauma-informed, multiculturally sensitive, and theoretically grounded in evidence-based practices to foster and stimulate change in the men who are referred to our PAR program. Current PAR staff includes: Dharmvishal Barot, Joseph Vaz, Rebecca Hall, Eleisha Morgan, Richard Coke, Sarah James, Kamron Zahedi and Sophia Cousins-Williams.

For the first half of the year 2023 JHST's PAR program has served 169 clients in groups while providing support services and referrals to over 150 women who are survivors of domestic violence.

**JOHN HOWARD SOCIETY OF TORONTO**  
**STATEMENT OF OPERATIONS**  
**FOR THE YEAR MARCH 31, 2023**

	<u>2023</u>	<u>2022</u>
<b><u>REVENUE</u></b>		
United Way	\$ 468,780	\$ 471,682
Delta Bingo	75,572	31,834
City of Toronto	1,266,791	1,538,345
Government of Canada-CSC & Public Safety	2,472,212	2,282,107
Ministry of Attorney General	897,343	832,638
Foundations & other agencies	520,801	206,365
Ministry of Community & Social Services	357,929	394,341
Fees for service	93,800	93,581
Donations and fundraising	440,917	142,273
Covid 19 (Note 15 )	376	94,418
Other	33,763	13,746
	<u>6,628,284</u>	<u>6,101,330</u>
<b><u>EXPENSES</u></b>		
Advertising & promotion	14,214	5,757
Amortization	49,035	108,940
Bank charges	1,261	1,943
Food	63,205	66,794
Furniture, equipment, computer lease	30,320	26,225
Insurance	41,502	36,126
Mortgage interest	46,806	50,450
Office supplies & expense	56,952	48,898
Postage, fax, courier, publications	6,896	8,976
Printing, copying	8,653	10,910
Professional fees	244,420	169,584
Program	951,617	775,000
Program-Covid 19	-	42,509
Rent	183,899	185,247
Salaries & benefits	4,157,377	4,212,807
Security system & cleaning & maintenance	156,452	173,819
Staff training	43,288	18,788
Telephone & internet	91,103	95,231
Travel	36,877	40,543
Utilities	69,151	63,432
	<u>6,253,028</u>	<u>6,141,979</u>
<b>Excess of Revenue over Expenses</b>	<u>\$ 375,256</u>	<u>\$ (40,649)</u>

**JOHN HOWARD SOCIETY OF TORONTO  
STATEMENT OF FINANCIAL POSITION  
AS AT MARCH 31, 2023**

**ASSETS**

	<b><u>2023</u></b>	<b><u>2022</u></b>
<b><u>CURRENT</u></b>		
Cash	\$ 396,302	-
Cash-operating reserve (note 2)	795,053	\$ 781,735
Cash-Bingo (note 17)	74,596	41,174
Accounts receivable	68,187	13,700
Accounts receivable-government	353,934	422,355
Due from affiliate-JHSO	169,148	52,027
HST receivable	40,541	31,194
Prepaid expenses	<u>99,235</u>	<u>78,015</u>
 Total current assets	 1,996,996	 1,420,200
 <b><u>LONG TERM</u></b>		
Cash-Building reserves (note 2)	24,704	22,984
Capital assets (notes 2,3 & 4)	<u>2,492,068</u>	<u>2,529,735</u>
 Total long term assets	 <u>2,516,772</u>	 <u>2,552,719</u>
	 <b><u>\$ 4,513,768</u></b>	 <b><u>\$ 3,972,919</u></b>

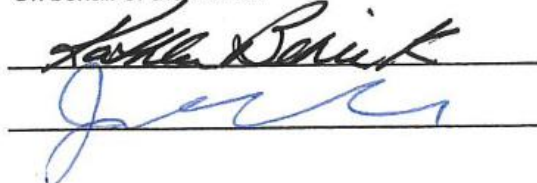
**LIABILITIES**

<b><u>CURRENT</u></b>		
Bank indebtedness	-	\$ 107,217
Bank loan (note 6 & 12)	-	14,000
Accounts payable & accrued liabilities	\$ 557,998	508,121
Accounts payable-government	164,215	1,712
Deferred Contributions (note 5)	198,500	18,820
Current portion of long-term debt (note 12 & 7)	<u>83,978</u>	<u>1,101,317</u>
 Total current liabilities	 <u>1,004,691</u>	 <u>1,751,187</u>
 <b><u>LONG TERM</u></b>		
Mortgages payable (note 12 & 7)	<u>910,368</u>	-
	<u>910,368</u>	-
 Total liabilities	 <u>1,915,059</u>	 <u>1,751,187</u>

**FUND BALANCES**

Benevolent Fund (note 2)	1,730	1,730
Operating Reserve Fund (note 2)	795,053	781,735
Eglinton Building Reserve Fund (note 2)	13,086	12,000
419 Jones Reserve Fund (note 2)	11,619	10,984
General Fund (note 2)	<u>1,777,221</u>	<u>1,415,283</u>
	<u>2,598,709</u>	<u>2,221,732</u>
	 <b><u>\$ 4,513,768</u></b>	 <b><u>\$ 3,972,919</u></b>

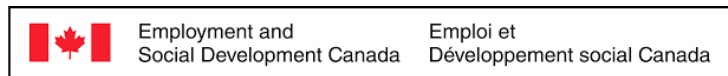
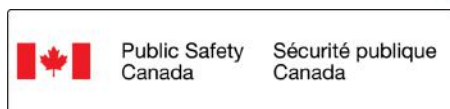
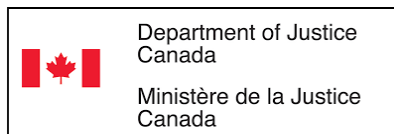
On behalf of the Board:



Director

Director

# Thank You to All of Our Funders



**and the generous donations made by  
individuals and donor agencies in  
support of our mission!**

## Office Locations:

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(416) 925-4387

**Court Services:** 10 Armoury St Toronto, ON M7A 0B9  
(437) 324-3202

**Crossroads Reporting Centre:** 779 Danforth Ave., Toronto, On., M4J 1L2  
(416) 462-3684

**Scarborough Office:** 1911 Kennedy Rd., Suite 105, Scarborough, On., M1P 2L9  
(647) 849-1541

**Lakeshore Office:** 3313 Lakeshore Blvd. W., Etobicoke, On, M8W 1M8  
(416) 792.7808

**Reintegration Services Trailer:** 160 Horner Ave (Parking lot), Etobicoke, On, M8Z 4X8



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