



Past, Present & Future

JohnHoward

SOCIETY OF TORONTO

PREVENTION ■ INTERVENTION ■ REINTEGRATION

Annual Report 2014-2015



United Way
Member Agency

A Message from Our Chair: John Howard Toronto Past, Present & Future



Board Member Stanley Mircheff
with Chairman Gus

The John Howard Society was established in Toronto in 1929 by Police Chief Dennis Draper. The goal was to assist men as they were leaving the old Don Jail. The St. Leonard's Society of Toronto began operations in 1976. Their goal as very similar – to provide programs and services to those involved with the Criminal Justice

system. Both agencies flourished and grew. Both have been recognized internationally for the work they do. Both have developed innovative, successful programs that assisted the most disenfranchised people in our city.

Two years ago the two agencies began a conversation that would lead to our amalgamation. We felt that by becoming one agency we could provide a better continuum of care for our clients. We would be better resourced with seven offices and 20 program delivery sites across Toronto. We would have the stability of owning two buildings, a diversified funding stream and the wonderful talents of over 70 professional staff. We would also be able to find efficiencies to lower our operating costs so that more funding was going directly to client service, rather than to administrative overhead.

An amalgamation of two agencies is not easy to undertake. I have to thank all the Board members of the two agencies for putting the clients first as we solved a number of difficult challenges. I also have to thank the staff of both agencies for their input, wisdom and flexibility as combined two different corporate methods of operation. This was not an easy task. But then again, most things that are worthwhile are not easy.

Now that two have become one – we are excited to

roll our sleeves up and get to work. Unfortunately, the challenges facing those involved in our criminal justice system continue to grow. A criminal record can lead to pro-longed unemployment and poverty. We are very proud of the work we do with assisting those with criminal records to obtain employment. Our expansion now allows clients access to employment at two successful social enterprises – Klink coffee and Rideau Social Enterprises.

2014/2015 was a year of many accomplishments besides our amalgamation. We celebrated the opening of our innovative Reintegration Centre across the street from Ontario's largest prison. We were very grateful to the City of Toronto for increasing our post-incarceration housing and pre-employment programs. We are very proud to be chosen by the Ministry of The Attorney General to coordinate city-wide intakes to the PAR domestic assault program. We are very thankful to all our funders and donors for their continued support. We are very fortunate to have the dedication and energy of over 100 active volunteers.

Our new Executive Director, Sonya Spencer, bring both experience and new vision to our agency. The John Howard Society of Toronto is very fortunate to have the team of managers and staff that we do. Together we all are ready to continue to assist those in need, to make Toronto safer and to develop innovative programs that provide documented results.

- Gus Lyn-Piluso, Chair JHS Toronto Board of Directors

Executive Director's Message



The Reintegration Centre

In an old industrial building, just steps away from the Toronto South Detention Centre (TSDC), a space was transformed into the Reintegration Centre (RC). Opened in November of 2014, the one-stop-shop provides warm referrals and support services to men released from the jail. Filled with snacks, clothes, water, and harm reduction equipment, JHS-T and its partner agencies at the RC (Cota, Margaret's, F.E.A.T. and the African Canadian Legal Clinic) provide immediate links to existing services and programs throughout the City as dictated by individual client needs. These needs are assessed using a basic tool that was developed in partnership with the Centre for Addiction and Mental Health's Justice Collaborative. Inmates are referred to the RC by TSDC's social workers via a protocol that was developed in collaboration with the jail's staff and managers and the RC partners. Since the RC's inception, everyone has worked hard to spread the word about the RC through committee participation and the delivery of presentations. Over 150 clients have been served at the RC and our team has been invited to participate in local, national and international conferences to talk about our innovative and collaborative model. Our RC Evaluation Committee has been granted permission to conduct research to begin to examine the impact of the RC from the Ministry of Community Safety and Correctional Services. JHST and its partners, along with its Advisory Committee, are embarking on the development of a sustainability plan for the RC that will take it beyond the next two years of funding that has generously been provided by the Ontario Trillium Foundation and the City of Toronto through its Urban Health Grants and its Streets to Homes Program.



In May, we held our official Public Open House. The turnout was unbelievable! Over 150 community members and agency representatives attended the event. Local business owners donate food, beverages, and balloons. Humber College's students assisted with the entire day's events from beginning to end. In addition, tours of the Centre, door prizes, Aboriginal prayers and an official ribbon cutting ceremony took place. One of the highlights of the event was a short speech by the Minister of Community Safety and Correctional Services, Yasir Naqvi. At the event he expressed his support for the Centre and spoke of the importance of reintegration initiatives for releasees. We were all extremely grateful for his attendance at the event. Days later, The Reintegration Centre, once again made the headlines in the Toronto Star. This time, on the front page of the newspaper, the Centre and its Peer Support Program was highlighted.

The Open House owes its success to Kris Angel and The Etobicoke Horticultural Society, Pam Nir from Cota and Michelle Nir at Artik, Carmen Pellerine at Burry Signs, Fernando Homen from APS Interiors, Constable Mike Burgess and 22 Division, Stephanie Gloyne and the whole Justice Collaborative team at CAMH, the Franklin Horner Community Centre and their E.D., Laura Latham, Graeme Hogle from Hogle Funeral Home, the entire Quantex team, Barb and Cliff Towers of the band No Found Address, APA Design and the management, social workers and staff at the Toronto South Detention Centre. Thank you!

Our St. Leonard's Society of Toronto Legacy



Our Programs and Services

Anger Management Program: Our Anger Management Program is a cognitive based group program. It is held once a week for two hours per 4 week session. This program is funded through fee for service.

Anger Management Professional Training: We offer professional training to agencies and therapists to provide training for them to be able to deliver their own anger management program. This program is funded through fee for service.

Anger and Substance Abuse Program (ASAP): These groups are open to participants who have been referred by Direct Accountability Workers from local provincial D.A. programs. Individuals have been assessed and found to have issues related to anger and substance use that led to their criminal charges. For those with specific needs, some one-on-one sessions are also available.



Asbestos Abatement (SOCIAL ENTERPRISE): Partnered with Rideau Social Enterprises, the Asbestos Abatement Program provides certified training to individuals leaving the criminal justice system. Following certification individuals are placed into companies who require workers with these skills to gain valuable work experience.

Community Treatment Response Program: In partnership with the Toronto Police Services we are providing domestic violence counselling to men throughout Toronto. This program is specific to individuals requiring counselling supports and interventions who are unlikely candidates for traditional Domestic Violence programs in Toronto.

Choices (PAR – PARTNER ASSAULT RESPONSE PROGRAM): Choices is a 12-week court accredited Partner Assault Response Program (PAR) for men who have been abusive in their intimate relationships. The objective of this program is to provide the treatment intervention necessary to end abusive behaviours and patterns.

Crossroads: A 15 bed community residential facility for men returning home from federal institutions. This program offers structure, support, and supervision with the goal of achieving successful reintegration into the community.

Crossroads Day Reporting Centre: Non-residential services for men and women under federal supervision in the community. Case Managers provide individualized counselling in support of community stabilization and long-term community success.

Direct Accountability (Formerly Community Justice and Adult Diversion): This program is offered at the Metro West and Metro North Provincial Courts. In conjunction with the Ministry of the Attorney General and the Crown Attorney's, it provides an opportunity, (primarily for first time non-violent offenders, who accept responsibility for their actions) to complete a Diversion Agreement and have their criminal charges withdrawn.

Finding Employment with a Criminal Record: This Pre-Employment program, funded by the City of Toronto's Employment and Social Services is designed for Ontario Works recipients who face challenges obtaining or maintaining employment because they have a criminal record.

First Things First Program: Counselling is provided at our main site in order to encourage individuals to develop realistic goals around their substance use. We provide weekly Relapse Prevention group at our office which is based on a non-12 step approach (bio/psycho/social) model that focuses on developing strategies in order to avoid relapses.

Our Programs and Services

Post Incarceration Housing Program: This program assists homeless and under-housed clients to find and maintain housing while offering ongoing support to landlords and tenants through the provision of eviction prevention work and mediation. Clients who have been recently released from incarceration are also able to access clean clothing, furniture, and can be connected to other services when required.



Institutional Services: Staff and Volunteers of the Reintegration Centre provide counselling services at the Toronto South Detention Centre. The specific services provided include: Addictions counselling, pre-release planning, NILO programs (Native Inmate Liaison Officer), domestic assault counselling, housing information, and referrals to other supportive services in the community.

KLINK Coffee- Social Enterprise: Klink sells medium roast, dark roast, espresso, and decaf coffee beans. KLINK works with individuals coming out of the criminal justice system to assist them to remove barriers to entering the workforce.

NILO (Native Inmate Liaison Program): Our agency receives funding from the Provincial government to deliver Aboriginal-specific programming at the Metro East Detention Centre and the Toronto South Detention Centre. Based in the traditional teachings of Aboriginal people, our program is culturally centered and relevant to overcoming issues such as the effects of the Residential School

System, loss of culture, and addiction.

PAR Court Referral Service: Staff are present in each of the six adult criminal courts in Toronto to coordinate referrals of men and women charged with domestic-related offences to the appropriate domestic violence program.

Record Suspension (formerly the Pardons) program: This program assists individuals who have been in conflict with the law and who are no longer engaged in criminal activity to embark upon a “new beginning” by applying to clear their criminal record.

Reintegration Centre: Located adjacent to the Toronto South Detention Centre, partner agencies provide immediate triage and referral services to men leaving incarceration, such as housing, mental health, addictions, legal assistance, and community supports.

Safer Tomorrow through Education & Prevention (S.T.E.P): Offered to youth requiring additional support to meet educational goals. Academic tutoring, life skills, and living skills workshops are provided to reduce the risk of future conflict with the law.

Strategies Towards Employment Anger Management (S.T.E.A.M): This Pre-Employment Program is designed for clients who face challenges obtaining or maintaining employment due to anger management issues, poor conflict resolution skills, or difficulties with interpersonal relationships.

Transitional Housing (in partnership with the Centre for Addiction and Mental Health): Referrals for participants in this program are made directly by members of the Toronto’s Drug Treatment Court team. The objective of this service is to provide 8 men in the court program with housing and support at one of our two housing locations. **Volunteer Programs:** The John Howard Society of Toronto creates an enriching learning environment for Volunteers and Placement students throughout the year. The Volunteer program is an integral part of our agency’s work.

Youth Intervention Program (YIP): This program is operated in partnership with Toronto South Detention Centre, Metro East Detention Centre and Toronto Adult Learning Centre. Staff deliver programming to individuals between the ages of 18 – 28 with specific focus gang prevention through programming that is based in Cognitive Behavioral counselling to encourage pro-social thinking.



2014 President's Award



The President's Award honours a staff member who has made a significant contribution to our clients, our agency and our community. The award is peer driven as the nominees are put forward by staff and voted upon by staff.

The winner for 2014 is Rebecca Hall. Rebecca Hall has been employed by the John Howard Society of Toronto since 2013 as the Partner Contact Counsellor in the Partner Assault Response (PAR) program. Her role is to contact women who have experienced domestic violence while their partners are attending the PAR program at the agency. She provides guidance and support to them while at the same time ensuring their safety. Ms. Hall handles this immense responsibility with dignity and grace. She must be professional yet empathetic. Congratulations Rebecca—well done!

Volunteer of the Year



Radhika Gupta is a graduate of the Criminology program at York University, where she took a keen interest in gang prevention. She has assisted us in our Pre-Employment department for the past 18 months where she has been a total pleasure to work with. Rad goes above and beyond all expectations of what a "good" volunteer means. She is never too busy to help a client, fellow volunteers or staff. Rad never hesitates to help in any way asked of her including working late into the evening doing resumes for clients. She always has a great smile, a kind word, and tremendous patience. Her non-demanding manner with the clients makes them feel at ease and encourages them to recognize skills they didn't realize they have.

Rad is the true example of a "great" volunteer! Thank you Rad and good luck as you pursue your studies at the University of Toronto in Community Health.

JHST in Africa!!



As a part of a partnership with Crossroads International, the John Howard Society of Toronto sent both Whitney and Dianne to deliver trainings on the issues of gender violence in West Africa. Local agency staff at both GF2D in Togo and WILDAF in Ghana were trained on the criminal justice system in Canada, how to engage men, how to work with victims, and tools on how to break the cycle of violence. Over the course of 2 and a half weeks, Whitney and Dianne delivered multiple workshops to key players such as Judges, Social Workers, Lawyers, Psychologists, Police, Military Officials and traditional leaders such as Chiefs and Queen Mothers. Their experience in Togo and Ghana was one, they say they will never forget.



As a result of the success of in this venture, our agency has been asked by Crossroads to provide additional training on the actual implementation of Domestic Violence programming. We are exploring another training venture to Africa either late Fall 2015 or early Winter 2016. We can only hope that the strong local partnership that was developed as a result of their work, will continue well into the future



Klink Coffee





Minister Naqvi and M.P.P. Milczyn visit the Reintegration Centre

INSTITUTIONAL SERVICES AND PROGRAMS

This year we continued to offer institutional services and program at both the East Detention Centre and at the new Toronto South Detention Centre. Through our one-one one client work and through our groups, we have reached over 3,000 clients. We continue to serve the Aboriginal Inmate population through the provision of our Native Inmate Liaison Programs and to address the needs of clients facing homelessness at the time of their release through our Post Incarceration Housing Support visits. Finally, we have continued on with our HIPP (Helping Inmates Plan Positively). However, with the help of Dr. Lance McCready and our staff and volunteers at JHST, the curriculum have been redeveloped to shift the focus of the program towards one that in-

PRE-EMPLOYMENT PROGRAM

Thanks to John Howard Toronto's Pre-Employment Team of Shanice Francis, Pre-Employment Goal Coordinator, Catherine Dalziel, FECR program Coordinator, and Sarah James, STEAM program Coordinator our program is dynamic and growing!



Since March of this year FECR has had 55 clients graduate and STEAM has had 19 graduated. Each program runs for 4 weeks, three times a week for 3 ½ hours per session. Our Goal Coordinator meets with every client in both programs at least twice during each group session and also provides six month follow-up for all our clients. This year, due to the success of the FECR program, we were able to secure 20 additional seats for clients wanting the access the program which means two additional group sessions can be added, bringing the total number of clients served in the FECR program up to 80 by the year's end.

Our Pre-Employment program is also proud this year to be able to offer six new opportunities to our clients in addition to the great group content we already provide. We have added Gateway Café Employment Initiatives, Talent Employment Inc., (a temporary placement and training agency), and Access Employment (featuring their

Motive Power for youth training program. As well, we will be taking part in a job fair for all of our clients (and the community in which we serve including Lawrence Heights), sponsored by a local UPS franchise owner Ian Gillespie. We have also organized successful outings to the Toronto Public Library for research and related job skills information and have added referrals to KLINK Coffee, a social enterprise training opportunity, developed through St. Leonard's Society of Toronto innovative job development program. These additions nicely compliment The John Howard Society of Ottawa's Rideau Social Enterprises Asbestos Abatement Program led by Audunor By, that we continue to house and refer clients to at our main office. Finally, our staff team has worked hard to enhance our profile in the community and to enrich our participation at the Lawrence Heights Interagency Organizational Committee's Employment Working Group.

2014/2015 Revenues and Expenses

The John Howard Society of Toronto

Statement of Operations Year Ended March 31

	Ministry of the Attorney General Programs (Schedule A)	General Programs	2015 Total	2014 Total
Revenues				
United Way	\$ -	\$ 513,131	\$ 513,131	\$ 523,883
City of Toronto	-	656,736	656,736	500,308
Ministry of the Attorney General	587,065	-	587,065	583,745
Ministry of Community and Social Foundations and other agencies	-	291,222	291,222	176,813
Ministry of Community Safety and Correctional Service				
- Native Inmate Liaison Program (Note 13)	-	106,368	106,368	52,046
Fee for Service	66,966	188,561	255,527	188,041
Ministry of Health	-	15,000	15,000	40,714
Other - Donations and fundraising	-	105,158	105,158	153,532
- Sundry	-	48,821	48,821	40,616
	654,031	1,924,997	2,579,028	2,259,698
Expenses				
Staff salaries, benefits and professional fees for programs	556,979	1,239,740	1,796,719	1,621,957
Building occupancy	21,984	198,277	220,261	174,354
Office supplies and services	29,103	42,255	71,358	56,284
Equipment rental and maintenance	-	49,117	49,117	46,056
Telephone	3,297	36,484	39,781	48,393
Professional fees	10,647	10,179	20,826	12,846
Program expenses	27,359	159,344	186,703	194,359
Purchased services	-	22,912	22,912	14,500
Staff development & recruitment	2,895	10,893	13,788	11,697
Promotion and publicity	1,998	5,779	7,777	6,727
Provincial dues (Note 7)	-	7,833	7,833	8,000
Interest on long term debt	-	79,626	79,626	62,551
Insurance	2,800	9,914	12,714	10,290
Amortization of equipment	-	43,626	43,626	33,579
	657,062	1,915,979	2,573,041	2,301,593
Excess (deficiency) of revenue over expenses for the year	\$ (3,031)	\$ 9,018	\$ 5,987	\$ (41,895)

Our Staff

Amber Kellen	Jessica Spape
Andrea Moreland	Joanne Amos
Andrew Torres	John Francisco
Anefa Smith	Jordan Fainstat
Angeline Wong	Joyce Williams
Ashley Brown	Juilet Ifejika
Ashley Petsinis-Drake	Kathryn Rogers
Audonor By	Kenneth Williams
Barry Corbitt	Laverda Thomas
Ben Dixon	Lindsay Jennings
Bernadette Rombough	Lois Powers
Bernice Lartey	Mary Vijayakumar
Breagh Morrison	Michaela Rosolak
Carla Nelson	Moory Ulrich
Caroline Hamlet	Mulunesh Habol
Catherine Dalziel	Nikeeta Tabobondung
Chantel Nelson	Olivia Aiello
Chris Iantorno	Peter Markwell
Cindy Ferguson	Rajan Kattambally
Corey Turner	Rebecca Hall
Daniel Jakima	Rhea Harry
Dharmvishal Barot	Richard Coke
Dianne D'Elia	Roxanne Bucci
Dominique David	Rui Oliveira
Donna Read	Sarah James
Emerson Mejia	Sean Bulloch
Erin Fukumoto	Shanice Francis
Faith Malcolm	Sonya Spencer
Greg Rogers	Sophia Cousins-Williams
Harold Johnson	Stephanie Douglas
Jackie Grizzanzio	Stephanie Remarais
Jacqueline Knight	Tanya Dimitrijevic
James Bell	Tieka Thompson
James Johns	Whitney Wilson
Jennifer Macko	Zarrina Zaripova



Our Volunteers

Alanna Beitner
 Amanda Chambers
 Amanda Weekes
 Andrea D'Allessandro
 Andrew Hurd
 Angela Lee
 Anthony Thomas
 Brandon Goncalves
 Brandon Hay
 Daniil Choukourov
 Desiree Kaunda-Wint
 Donovan McKenzie
 Doug Martin
 Emily Montgomery
 Jacqueline Knight
 Jai Thomas
 Jamie Meldrum
 Janelle Philip
 Jessica Neegan
 John Rawlins
 Johnathan Robert
 Julie Dickinson
 Ken Williams
 Kesha Hamilton
 Khaild Ahmed
 Kirk Hodgson
 Laura Foster
 Laura Legge
 Lisa Diaram
 Matthew Milne
 Michael Higgs
 Michaela Peart
 Morgan Weatherup
 Nadia Mensah
 Nerissa Sutherland
 Nicole Tresnak
 Paige Fraiser
 Patricia Heather
 Radhika Gupta
 Rebecca Loo
 Rhea Harry
 Samantha Riley
 Taylor McMann
 Thalia Brown
 Thien Vuong Quach

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Our Mission Statement

"Making the community safer by supporting the rehabilitation and reintegration of persons who have been in conflict with the law".



Our Funders

CAMH
City of Toronto
HRSDC
MAG
Ministry of Community & Social Services
Ministry of Community Safety & Correctional Services
Miziwe Biik
OLGA – Ontario Licencing Gambling Association
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 Steve De Quintal
 Suzanne Hetu-Eng
 The BLG Foundation
 The Estate Of Betty Howden
 The Estate of Margaret Mary Harris
 And many other individuals—Thank You

Special Thanks to

Abbott Dentistry
 Agincourt Community Services
 All Canadian Self Storage
 CAMH – Centre for Addiction and Mental Health
 COTA
 Dobar Insurance
 Dorset Park Community Hub
 Good Neighbours Club
 Humber College
 John Howard Society of Ontario
 John Howard Society of Canada
 Joyce Hamlet
 Margaret Frazer House
 Multilingual Community Interpreter Services
 OASIS
 Toronto Police Services
 Toronto District School Board
 Scarborough Housing Help
 Second Harvest
 Superintendent Scott Baptist & 13 Division
 Vasantham
 Victim Witness Assistance Programs
 Windfall Basics
 Victor Willis



Office Locations:

Main Office: 1669 Eglinton Ave. west, Toronto, On., M6E 2H4, (416) 925-4386, Fax: (416) 925-9112

Housing Office: 779 Danforth Ave., Toronto, On., M4J 1L2, (416) 925-4387

Crossroads Program: 419 Jones Ave., Toronto, On. M4J 3G6, (416) 469-8312

Crossroads Reporting Centre: 779 Danforth Ave., Toronto, ON., M4J 1L2 (416) 462-3684

Scarborough Office: 1911 Kennedy Rd., Suite 105, Scarborough, On., M1P 2L9, (647) 849-1541

Reintegration Centre: 215 Horner Ave., Toronto, On., M8Z 5C7

Klink Coffee: 2185 Danforth Ave., Toronto, On. M4C 1K4, (647) 348-2361

STEP Program: 2185 Danforth Ave., Toronto, On., M4C 1K4, (647) 348-4969

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JohnHoward
SOCIETY OF TORONTO

PREVENTION • INTERVENTION • REINTEGRATION

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United Way
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