

## **ACCESSIBILITY POLICY**

The John Howard Society of Toronto is committed to providing services to individuals with disabilities with equal access to care. This access will be provided in a manner that respects integration and equal opportunity.

Reasonable efforts will be made to ensure that:

- Individuals with disabilities may use assistive devices, service animals and support person as is necessary to access services at the John Howard Society unless superseded by other legislation.
- Individuals with disabilities are provided equal opportunity to obtain, use and benefit from the services with at the John Howard Society.
- Communications with a person with a disability are conducted in a method that takes the individual's disability into account.
- Services are provided in a manner that respects the independence and dignity of the individual with a disability.