

ANNUAL REPORT 2023-2024

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BOARD OF DIRECTORS

Rob Hotston – Chair of the Board

Linda Twohey – Treasurer

Karen Bateman – Vice Chair

Paul Legacy – Member-at-Large

Dan Smith – Member-at-Large & JHS Ontario Representative

Elise Noriega – Member-at-Large

STAFF

MANAGEMENT

Dana Hetherton – Interim Chief Executive Officer

Kathy Neill – Outgoing Executive Director

Bill Clark – Manager of Finance

Megan Carrick – Manager of Justice Services

Sam Fillion – Manager of Youth and Community Services

Marion Little – Manager of Educational Services

PROGRAM STAFF

Zaid Bandwala – Adult Justice Services Administrator

Kirk Hillier – Housing Coordinator & PAR Facilitator

Don Gibson – Intake & Facilitator for PAR & Anger Management

Bill Kilpatrick – Intake & Facilitator for PAR & Anger Management

Abbi Barrie – Partner Support Worker & PAR Facilitator

Kennedie Close – PAR Facilitator

Connor McClennan – Residential Worker

Andrew Leclerc – Residential Worker

Rob Ryan – Residential Worker

Scott Bailie – Residential Worker

Caitlin Burkholder – Coordinator of Volunteer Services, Aspire, & YJC

Amy Tuer – Youth Justice Intake Coordinator & Court Support Worker

Marion Little – School-Based Youth Program Facilitator

Jane Garant – Aspire Youth Counsellor

Amanda Whalen-Gaynor – LTSEP Lead / Youth Program Facilitator

Anton Selmeczi – LTSEP Youth Worker

Helena Acton – Youth Program Facilitator

Graham Petty – Diversion Program Coordinator / Facilitator & Caring Dads Facilitator

Jimmy Frickey – Caring Dads Facilitator

Josephine Fueth – Youth Justice Intake Coordinator & Court Support Worker

Nicole Trumble – Residential Worker

Nick White – Residential Worker

MESSAGE FROM THE BOARD CHAIR



The John Howard Society (JHS) of Peterborough, like its 18 local sister branches in Ontario, stands in the shadow of its namesake, the English philanthropist and reformer in the fields of penology and public health, John Howard.

Although many international organizations use the name of Howard and are associated with prison or correctional reform or offender rehabilitation, the John Howard Society in Ontario, and its branches, recognizes that effective, just and humane responses to crime are what contribute to community safety. In Peterborough, JHS recognizes that there is an intersection between social issues that challenge our communities-locally, provincially and nationally- and issues of criminality and safety. As a result, JHS Peterborough staff and volunteers, with our community partners, endeavour to provide prevention, intervention, and integration services to those at risk, both youth and adults.

The last year has provided JHS Peterborough with unique challenges, but also opportunities, as we have sought to serve the community and its members. I would like to recognize and thank our Agency leadership, staff, volunteers and my fellow Board members, both for their commitment to JHS Peterborough and the work they do in contributing to the safety of our community. Your efforts help to keep our community one that is both humane and just.

Sincerely,

Rob Hotston

Board Chair, JHS Peterborough

MESSAGE FROM THE CEO



“Chase your dreams but always know the road that will lead you home again.”

That quote speaks to me in so many ways as I reflect on the 2023/24 year. When I left JHS Peterborough in 2022 after 11 years, I didn't know that I would be back in late 2023 working alongside my mentor Kathy Neill as she transitioned from her role as Executive Director to Retired. I am thankful for the many years I have worked with Kathy at JHS Peterborough and am grateful for her leadership and support as I transitioned into my new role. I am lucky to call her a mentor and friend and take great pride in getting to nurture and grow what she built over her 19-year career at JHS Peterborough.

Coming back as the Interim CEO while still serving as the CEO at the Kawartha Lakes & Haliburton office, has come with challenges but many more blessings. As we wrap up 2023-24, I look to the solid team of individuals who work at JHS Peterborough. I have so much gratitude for the work they do. To the Management Team, Megan, Bill and Sam, you are making this transition not only easier, but joyful. To the devoted front-line staff, I see the compassion, empathy and professionalism you bring to your roles. Most importantly, I see a bright future for JHS Peterborough, and I hope as we enter 2024-25, we approach ongoing change with positivity, enthusiasm and a growth mindset.

Sincerely,

Dana Hetherton

Interim CEO, JHS Peterborough

YOUTH & COMMUNITY PROGRAMS



Our Youth & Community Services office is located at 70 Hunter Street West. Our team delivers 7 programs, both on site and virtually, and also in community locations and schools.

- Aspire Mentorship Program
- Youth Justice
 - Diversion (EJM & EJS)
 - Youth Justice Committee (YJC)
 - Youth Court Support
- Restorative Justice & Conflict Mediation Program (RJCM)
- Long Term Suspension & Expulsion Program (LTSEP)

ASPIRE

The Aspire Program aims to support young adults, aged 16–25, in achieving their training and employment goals through mentorship. Supportive relationships are instrumental for young adults as they enter the world of training and careers. By building skills and getting involved in the community, young adults can make steps toward achieving their goals. Mentors contribute to this success by modeling employment-related skills and behaviours, sharing industry specific knowledge and information, and by becoming a consistent and caring figure in young adults' lives.

YOUTH DIVERSION

A program focused on providing psychoeducation and support to justice-involved youth who have been diverted from the courts. We work with youth aged 12-17 who have been charged with a criminal offence under the Youth Criminal Justice Act.

YOUTH JUSTICE COMMITTEE

The Youth Justice Committee offers an opportunity for youth in conflict with the law to engage in restorative justice practices. These practices include restorative circles, facilitated dialogues or other approaches guided by restorative principles. This program leverages the contributions of a team of skilled volunteers to facilitate restorative conferences.

COURT SUPPORT

This program supports youth aged 12-17 with navigating the youth court system. Youth may be directed to the Court Support Worker by the courts or community partners, or can access this program through self-referral.

RJCM

Through the RJCM program, we provide a series of workshops and trainings in local schools, including Nonviolent Communication Workshops and Peer Listening, Conflict Coaching, and Peer Mediation trainings. RJCM builds the capacity of local school communities through skill development in conflict resolution and restorative justice.

LTSEP

A voluntary program for students who are expelled or suspended from school for 5+ days. LTSEP operates out of PACE, and is run in partnership with KPRDSB. The program is staffed by a KPRDSB teacher and a JHSP Youth Program Facilitator. The goal of the program is to support academic achievement while also encouraging personal growth, development of life and social skills, and community involvement.

ADULT PROGRAMS



Our Adult Services office is located at 305 Stewart Street. Our team delivers 7 programs, both on site and virtually, and also in community locations and Warkworth Institution.

- Men's Transitional Housing (CSC & By-Name List)
- Partner Assault Response (PAR)
- Institutional Services
- Community Services Order (CSO)
- Caring Dads
- Anger Management
- Record Suspensions

TRANSITIONAL HOUSING

Edgewood Residence is a staffed transitional residence for adult men who have been unhoused and/or involved in the justice system. Edgewood Residence is a dual population transitional housing program, and is a unique program within Canada, as both populations are served and housed under one roof.

PAR

The Partner Assault Response (PAR) program is a 12-session Court initiative program to give individuals the opportunity to examine their beliefs and attitudes towards intimate partner violence, power and control, and to learn non-abusive ways of resolving conflict. While an individual is enrolled in the PAR program, the Partner Support Worker will contact the past and/or current partner of the PAR participant to offer confidential outreach and support, information, and referrals to promote victim safety.

INSTITUTIONAL SERVICES

Our staff assist with pre-release planning for men at Warkworth Institution by providing information on housing, employment, education, counselling and other services to meet their needs. A remote version of services has been maintained through the COVID19 pandemic.

CSO

The Community Service Order program is provided in partnership with JHS Kawartha Lakes & Haliburton. Adult clients are court-ordered to complete community service hours for non-profit or charitable organizations. Staff coordinate, monitor, and support the completion of these orders.

CARING DADS

Caring Dads is a 17-week intervention program for fathers (incl. biological, step, common-law) who have physically or emotionally abused, neglected, or exposed their children to domestic violence. The program combines elements of parenting and child protection practice to enhance children's safety and well-being. The goals of a Caring Dad's group are to improve fathers' relationship with their children and family, and to help them to better understand children's development and needs.

ANGER MANAGEMENT

An 8-week training program to teach participants self-management skills that allow them to develop and practice healthy responses to feelings of anger. The sessions cover understanding anger, when and why anger gets out of hand, skills to prevent it, how to deal with stressful situations, and avoid aggressive situations.

RECORD SUSPENSIONS

This program supports individuals applying for record suspensions through navigating the process, completing their application, and ensuring access to the right information. Record suspensions help to reduce future barriers to opportunities such as education and employment.

2023 - 2024 HIGHLIGHTS

A YEAR OF FIRSTS, LASTS, AND CONTINUED SUCCESSES

- Over 750+ individuals received programming or engaged in community services through our programs.
- We have welcomed (back) Dana Hetherton. Dana is by no means new to JHS Peterborough, and is returning to continue building on 14 years of prior service, in a new capacity as Interim CEO.
- In December 2023 the benefits of long-time succession planning yielded a successful transition of outgoing ED, Kathy Neill, and incoming Interim CEO, Dana Hetherton.
- The organization expanded their capacity by hiring a full-time manager to support the 70 Hunter Youth Services team and facilities - Sam Fillion, Manager of Youth and Community Services (November 2023).
- Edgewood Residence conducted their first intake of Community-Based Residential Facility residents (March 2023). The house has remained at full capacity with all beds in operation.
- The Community Service Order (CSO) program was launched in 2023. This program is funded by the Ministry of the Solicitor General (SOLGEN) and run in partnership with JHS Kawartha Lakes & Havelburton.
- A partnership project with the Centre for Innovation in Campus Mental Health was completed (September 2023). This partnership allowed us to run peer listening training and Sidewalk Talk events, and deliver self-empathy webinars accessible to students and staff.
- An Ontario Trillium Fund (OTF) grant recognition press event was hosted in December 2023, alongside MPP Dave Smith, OTF staff, and JHSP staff and board members. This grant was funded through the OTF 'Resilient Communities Fund' opportunity, and was awarded in May 2022 to JHSP to explore and develop opportunities for virtual service delivery, build staff capacity and organization health and safety post-pandemic, and to develop a fundraising strategy to bolster the financial sustainability of the organization.
- The renovation of the Youth and Community Services building was completed in 2023. The funds for this project were granted by the Ministry of Children, Community, and Social Services (MCCSS) in late 2022 and allowed for the renewal and increased accessibility of the building.



CONGRATULATIONS TO KATHY NEILL ON HER RETIREMENT

After **19 years** of dedicated service to John Howard Society of Peterborough, Kathy Neill has officially retired. We will be forever grateful for the leadership, passion, and heart Kathy contributed to our organization and we recognize that we would not be where we are today without her. All of us at JHSP wish Kathy the best as she enters this next chapter of life.

Kathy, thank you for everything.



Pictured: Dana Hetherton, Kathy Neill, & Marion Little



Pictured: Board Members Linda Twwoey, Dan Smith, Elise Noriega, Paul Legacy, Karen Bateman, Robert Hotston, & Outgoing ED Kathy Neill

IMPACT REPORT

Aspire Mentorship

- 192** youth/young adults and **22** community mentors participated in Aspire
- 60+** group events were hosted
- 4** in-school career panels were hosted to connect students with mentors in various professions

Youth Justice

- 114** youth participated in diversion through the EJM/EJS programs
- 91** youth received restorative justice education and engaged in repairing harm caused in their community
- 12** Youth Justice Committee volunteers were recruited and onboarded
- 8** restorative justice conferences were held
- 43** youth received support from Youth Court Support Worker
- 7** platoon meetings with police partners

RJCM

- 410** youth participated in Peer Listening Stations in schools
- 325** youth and **14** school staff received in-classroom Nonviolent Communication workshops
- 32** youth and **7** school staff were trained in Peer Listening, Conflict Coaching, and/or Peer Mediation

LTSEP

- 19** youth received support with academics, life skills, and social skills
- 13** youth successfully returned back to the mainstream system or graduated
- 6** youth remain in the program receiving support

PAR

211 received support through PAR

205 individuals participated in domestic abuse prevention psychoeducation

93 victims and/or current partners received voluntary support services

Anger Management

56 individuals participated in anger management programming to develop healthier emotion regulation skills

33 received support in group sessions

23 received individualized support through 1:1 sessions

Record Suspension

41 individuals engaged in support with their record suspension application

12 inquiries were received about this service per month on average

100% successful application rate

Community Service Order

48 individuals were connected to community volunteerism opportunities to fulfill their mandated community work hours

Caring Dads

13 parents completed child-centered parenting education

Transitional Housing

21 individuals participated in the program

7 residents transitioned out into their own apartments

2 residents reconnected with family supports and transitioned to living with family

11 residents received portable rent supplements to support housing sustainability

SNAPSHOTS OF THE YEAR



**Aspire Program
Career Panel at New Canadians Centre**



**Aspire Program
Informational Interview & Tour of Kawartha Turtle Sanctuary**



**Aspire Program
Cooking Workshop Series**



**Aspire Program
Cooking Workshop Series**



**LTSEP Program
PACE Garden Project**



**LTSEP Program
PACE Garden Project**



**LTSEP Program
Lunch & Life Skills**



**LTSEP Program
Garden Seedlings**



**Aspire Program
2023 Summer Garden**



**Aspire Program
2023 Summer Garden**



**RJCM Program
2023 Mediation Training**



**Aspire Program
Tragically Dipped Donut Decorating Party**

VOLUNTEER SPOTLIGHT



Bingo Fundraising

\$18,422.61 raised with the support of our incredible volunteer Bingo Fundraising team!

These funds go directly towards supporting our clients with their needs.

Our Volunteer Team

J.J. Beechie – *Aspire Mentorship Program, Youth Justice Committee, Bingo Fundraising*

Julie Cosgrove – *Youth Justice Committee*

Nicole Graham – *Youth Justice Committee*

Karen Huaman Rodriguez – *Aspire Mentorship Program, Youth Justice Committee, Bingo Fundraising*

Gillian Inglis – *Youth Justice Committee, Bingo Fundraising*

Nico Koyanagi – *Youth Justice Committee*

Vanessa Slater – *Youth Justice Committee*

Sara Thomas – *Youth Justice Committee*

Amy Van Elswyk – *Youth Justice Committee*

Grant Darling – *Aspire Mentorship Program*

Daniel Hicks – *Aspire Mentorship Program*

Ryan Hill – *Aspire Mentorship Program*

Joseph Horrigan – *Aspire Mentorship Program*

Lisa MacPhatter – *Aspire Mentorship Program*

Gerry McBride – *Aspire Mentorship Program*

Seb Smith – *Aspire Mentorship Program, Bingo Fundraising*

Simon Treviranus – *Aspire Mentorship Program*

Joseph Lapointe – *Youth Justice Committee*

Kavya Chandra – *Aspire Mentorship Program*

Katie MacCallum – *Aspire Mentorship Program*

Colin Deans – *Aspire Mentorship Program*

Cassia Piper – *Aspire Mentorship, Youth Justice Committee*

Caitlin Jacobs – *Aspire Mentorship Program, Restorative Practices*

Kathy Neill – *Bingo Fundraising*

Alexander Blenkarn – *Aspire Mentorship Program*

Jimmy Frickey – *Restorative Practices*

Jack Gillan – *Restorative Practices*

Emily Mitchell – *Aspire Mentorship Program*

Andrew Ross – *Aspire Mentorship Program, Bingo Fundraising*



CELEBRATING VOLUNTEERS



WE THANK YOU FOR YOUR CONTINUED SUPPORT IN OUR PROGRAMS

As we reflect back on a year of much success, it is important that we acknowledge all those who have contributed to make it possible.

We would like to extend our heartfelt gratitude to...

Our **staff team**; Without each of you, and the knowledge, skills, and passion you bring to your work daily, this work would not be possible.

Our **volunteers**; The time and contributions you provide to our agency make a difference in our community - thank you.

Our **donors** and **funders**; The continued generosity of our donors and funders have allowed us to sustain quality services, despite the economic challenges the last several years have presented.

Our community partners; We are privileged to be alongside so many amazing people from other agencies and nonprofits while we do this work.

WE THANK YOU FOR YOUR CONTINUED SUPPORT IN OUR PROGRAMS



Ministry of Children,
Community and
Social Services



Ministry of the
Attorney General



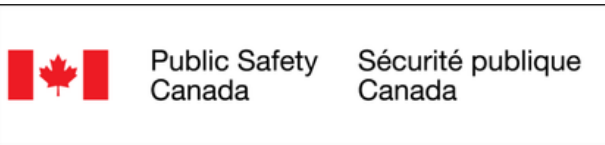
United Way
Peterborough & District



Ministry of the
Solicitor General



kawartha
CREDIT UNION



An agency of the Government of Ontario
Un organisme du gouvernement de l'Ontario



unifor
Local1996-O

