

ANNUAL SERVICE REPORT 2021/2022

The logo for the John Howard Society is contained within a blue speech bubble shape. The text "john howard society" is written in a blue, lowercase, sans-serif font. The letter "j" in "john" and the letter "o" in "society" are highlighted with a small yellow dot above them.

john
howard
society

Peel-Halton
-Dufferin

"Thank you for offering this program, it was nice to work with you. You showed care and you were very patient and honest. (CK)"

"B.L. has personally asked me to let you know he has resolved his court matters and is now able to return to his wife and family. B wanted me to thank you for all the work you did with him. He will be in touch in future should he ever require our services."

"I just wanted to say thank you so much for all the amazing help and support that you and the program have given me. It was a huge step for me to take and the both of you made it so much easier. I'll never be able to express how grateful I am but this has truly had an amazing impact on my life and I can't thank you enough. (MW)"

~ COMMUNITY SERVICES – COUNSELLING CLIENTS



"I learned how to manage my stress in high pressured situations and how to remove myself from stressful situations."

"I liked how I could be honest, and I could talk about my personal life while we were discussing the lessons, as in incorporating my experiences and current situations into the lessons."

"I learned how to get myself out of a bad situation before it happens 2. learned how to manage my anger towards my parents and effectively communicate with them."

"I enjoyed the time spent with my counselor and the time for me to reflect on what i did and how to avoid a lot of bad situations in the future."

~ JUSTICE – HYAC – YOUTHS

"Overall, it was a good experience despite a very stressful situation. The counsellor had great communication, my child mentioned that he learned a lot and I could see positive changes."

"Positive experience. The communication between counsellor and parent was great and my son's privacy was respected which was really important."

~ JUSTICE – HYAC – PARENTS



"Last year I was arrested and incarcerated for breaching my bail conditions. While in custody, I did not receive any bail support from any family and friends. I was introduced and released from Maplehurst by the bail program at John Howard. Eventually, I reported to my caseworker about every week. She has been nothing short of amazing and always helpful, kind and respectful and never refuses to help with any problems or questions I may have. She has not only made the traumatizing and scary experience of going to jail for me easier to cope with but has helped me get back home by helping me with my bail variation form as I was out on the streets. Thank you so much to my caseworker and the John Howard Bail Program for always knowing "Good people sometimes make mistakes" and for helping me through a rough patch in my life."

~ BAIL PROGRAM CLIENT

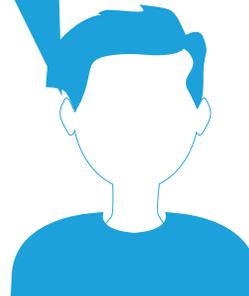


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BOARD OF DIRECTORS 2021-2022

EXECUTIVES

PRESIDENT
Pauline Wainwright

VICE-PRESIDENT
Rafiq Rokerya

TREASURER
Keith Gilbert

SECRETARY
Peter Wood

MEMBERS

Whitney Wilson
Leonard Lyn
Roger Tam

Saleha Khan
Vinita Puri

Langes Tharmalingam
Javaira Junaid

MESSAGES FROM EXECUTIVE LEADERSHIP



What an amazing year it has been, one that has seen growth, progression, and a sense of community. As many of the big defining moments happened it recently, it goes without saying that last year gave us the ability to strategize, make plans, and put in all the work to make these successes happen. One of the most important activities that we completed last year was the development and implementation of our new strategic plan, which would not have been possible without the generous contribution from the Ontario Trillium Foundation. Countless hours and meetings happened to make this plan and vision and reality, and I want to thank every one of you who have contributed and put in the valuable work and effort to help guide this initiative. This is something that the agency had prioritized over the last 2 year, and I am so elated to see it come to fruition. Now, the real work starts, as we must follow through and implement all the goals and missions we have set out. I am confident that with this amazing group of individuals we can accomplish anything.

It goes without saying that we would not be in the position we are now without the dedication and hard work of the staff and management team. You are truly the engine and life behind our organization, and the program and client successes that we have achieved are all due to your efforts and dedication. This is not an easy profession to be a part of, and it takes a special person to truly help and uplift the lives and situations of others. Your passion and selfless commitment to our values, missions, and goals is truly commendable and makes me very proud of every person that is a part of this organization.

As it now appears that we are coming out of a two-and-a-half-year pandemic and returning to some sense of normalcy, I can't help but think back and reflect of on all the struggles and hard times that we have endured during that period.

The fact that we are still standing, have added new programs, and have increased client numbers during the last years has been truly amazing, and a wonderful accomplishment. The MAPS program has truly flourished and has become a shining example to other organizations to emulate, and we should be very proud of all that that team has accomplished! Our individual counselling sessions have become extremely popular and continues to grow and receive more referrals. The Home for Good team has consistently been out in the community assisting clients even during the heights of the pandemic, which should be acknowledged and be an example of the dedication of the amazing teamwork and passion that all of you have. The Bail Program has always been going above and beyond and handling one of the busiest caseloads in all the province. I would also like to acknowledge that by adding our services and creating the Justice Services portfolio has created a good balance and lead to the development of our new structure and organizational profile. This has set the stage for this department to grow in the future and provide more needed specialized services across all our Regions.

It goes without saying that we could not accomplish any of this work or create the lasting footprint in our communities without the amazing support from our funders and donors. Their financial commitment and belief in our agency and services really comes down to all the success and dedication of this staff team. We have supplied the vision and roadmap, but you have implemented the drive and execution to make our vision a reality.

Lastly, I would like to recognize the dedication and hard work of our Board of Directors. The last year has been full of challenging work, and their dedication and insight has put the agency in the best position to succeed now and in the future. The inclusion of new members has truly been a welcome addition and has strengthened the group with all their unique professional and personal experiences. Their diverse perspectives and commitment to John Howard is truly remarkable, so I would like to thank you for all that you do and will continue to do! What a successful year we have had, and the momentum will continue to carry over in the years to come. I am very happy and excited to see what the future holds.

Sincerely,

Keith Kacsuta

CHIEF EXECUTIVE OFFICER

John Howard Society of Peel-Halton-Dufferin

MISSION, PLANS & GOALS

MISSION STATEMENT

John Howard Society of Peel Halton Dufferin provides effective responses and vital services that empower individuals, foster wellbeing, and address the root causes of crime.

VISION STATEMENT

As experts in the reduction and prevention of crime, we are committed to creating connected and safe communities where individuals thrive.

BELIEF STATEMENTS

Human Rights – We believe that everyone deserves fair and equitable access to justice, safe and affordable housing, employment, education, and health care.

Justice for All - We believe in a justice system that is free of barriers and that supports individuals to find their voice, realize their potential, and reintegrate into the community.

Access to Services - We believe that accessible and strength-based services are paramount to creating and sustaining positive change.

Empowerment - We believe that when connected to appropriate supports, every individual can thrive and contribute to their communities.

Community Engagement - We believe in building strong partnerships in the best interests of all individuals to foster safe, connected and inclusive communities.

VALUE STATEMENTS

Restorative Justice - We promote and practice compassionate treatment of all people by encouraging the repair of harm and the restoration of positive relationships through respect, responsibility, and empathy.

Diversity, Equity, and Inclusion – We are committed to anti-racism and anti-oppression to ensure a culture of accessibility, safety, and belonging.

Client-Focused – We preserve dignity through a client-centred approach that meets the complex needs of the diverse communities we serve.

Collaboration – We promote a culture of engagement, partnership and innovation built on respect, honesty, and authenticity.

Growth and Learning - We are dedicated to continual development and improvement in order to understand and address crime and its complex causes.

OUR STRATEGIC PRIORITIES

In the coming three years, our strategic priorities are:

1. Deliver effective and accessible programs and services
2. Strengthen our voice and presence on the issue of criminal justice
3. Increase organizational resilience and capacity

SERVICE DESCRIPTIONS

BAIL - VERIFICATION AND SUPERVISION

Supporting individuals through assessment and case management of personal circumstances and providing comprehensive community supervision while individuals await a resolution to their court matters.

DIRECT ACCOUNTABILITY PROGRAM

An alternative to prosecution for those over 18 years old, with no or limited involvement with the law, who are charged with minor offence(s). Accused persons are held accountable through community-based sanctions such as community service hours, participating in educational groups, etc.

HALTON YOUTH ATTENDANCE CENTRE

A provision of the Youth Criminal Justice Act, this Non-Residential Attendance Centre assists youth in conflict with the law accept responsibility for their actions while helping them to become positive, pro-social, contributing members of their communities.

HALTON YOUTH JUSTICE COMMITTEE

Brings together a young person between the ages of twelve and seventeen who is alleged to have committed a low-risk offence, his or her parent(s) or guardian(s), the victim, and trained members of the community. Together, they negotiate an appropriate way (sanctions) for the young person to make amends for his or her actions.

HOME FOR GOOD

A multi-agency collaborative approach to supported housing using a Housing First Model. The goal of the program is to support individuals who have a history of extended and repeated homelessness to find and maintain a home.

INDIVIDUAL COUNSELLING

Provides short-term individual counselling and crisis support to individuals experiencing employment, housing, financial, mental health, addiction, relationship, parenting or self-management problems.

INSTITUTIONAL SERVICES

Working one-to-one with inmates and families to prepare for successful release and reintegration to their community. Available in-person at Maplehurst Correctional Complex and Ontario Correctional Institute. Via the phone with all Federal and Provincial Institutions across Canada.

EMERGENCY REINTEGRATION PROGRAM

The Emergency Reintegration Program provided emergency support to individuals being released from Maplehurst and Vanier with housing, transportation and food. Staff were available 24 hours a day to provide support to clients and the institutions as required. **The funding for this program ended on March 31, 2022*

RESOLVE ANGER & EMOTION MANAGEMENT PROGRAM

A 12-week program teaching participants self-monitoring and self-management skills that allow them to reduce the intensity, frequency and duration of their anger and emotional episodes. **Fee for service/sliding scale optional*

HEALTHY PARTNER RELATIONSHIP PROGRAM

A 10-week therapeutic group program designed to reduce the risk of relationship violence. The goal is to improve the ability to regulate emotion and resolve conflict in a respectful manner. **Fee for service/sliding scale optional*

ANTI-CRIMINAL THINKING

An 11-week program teaching participants examples of common thinking errors and tools to change their thinking process. The program assists participants to become more aware of how their behaviour victimizes others and aims to develop a desire and motivation to change. **Fee for service/sliding scale optional*

HELPING YOUTH AND PARENTS PLAN POSITIVELY (HYPPP)

The Helping Youth and Parents Plan Positively Program is for youth and parents with any involvement in the justice system. The program works collaboratively and individually with parents and youth to minimize the impact that being justice involved can have on their relationship. Individuals participating in this program receive skills and tools to improve their relationship and reduce recidivism including communication skills, anger management, decision making and conflict resolution.

RECORD SUSPENSION

The Record Suspension program assists clients with the application process to have their criminal record suspended. Staff are available to assist clients complete the application process and review the documents prior to submission to the Parole Board of Canada. A Record Suspension is important for many with a criminal record for a variety of reasons including working, volunteering and travel.

**Fee for service*

MENTAL HEALTH AND ADDICTION PEER SUPPORT PROGRAM

The Mental Health and Addictions Peer Support (MAPS) Program is staffed by Peer Support Workers, who are individuals with lived experience, and will work one-on-one with clients to explore recovery goals and help connect them to community supports and services. MAPS provides connections to mental health services, addiction services, housing supports, cultural resources, accessing OW & ODSF, and more.

PROJECT RESET

Project ReSet is an individualized, multi-disciplinary intervention service designed to support individuals. The service is provided and operated in partnership with John Howard Society of Ottawa (JHSO). Through collaboration with participants, Project ReSet supports individuals to disengage from high-risk behaviour, and where applicable, Project ReSet supports the in successful re-integration into the community.

HALTON COALITION FOR THE PREVENTION OF HATE CRIME (HC4PHC)

In partnership with True Roots Counselling Service, JHSPHD is leading a collaboration of multisystemic stakeholders with a mission to eradicate hate motivated crimes and incidents in Halton Region. Local social services, non-profit organizations, government representatives, advocacy groups, cultural organizations, and regional police are working together to support victims and address systems that continue to promote racism and discrimination throughout the region.

PEEL COALITION FOR THE PREVENTION OF HATE CRIME (PC4PHC)

JHSPHD is leading a multi-systemic collaboration of local stakeholders focused on developing and implementing a coordinated, region-specific response to hate crime and incidents. Local social services, non-profit organizations, government representatives, advocacy groups, cultural organizations, and regional police are working together to support victims and address systems that continue to promote racism and discrimination throughout the region.

HATE CRIME PROGRAM

Recognizing an increased need in the community, this program was designed to offer both prevention and intervention programs to address varying levels of need for both youth and adults. Programs are delivered as either workshops or individualized sessions and are aimed to educate participants on hate crimes and hate motivated behaviours, understand and acknowledge biases and prejudices, and create a deeper understanding of the impact on the victims and the community.

PROGRAMS & SERVICES

COMMUNITY SERVICES	PEEL	HALTON	DUFFERIN
Mental Health and Addiction Peer Support (MAPS)	✓	✓	
Individual Counselling	✓	✓	
Home For Good	✓		
Institutional Services	✓	✓	
Life Skills Workshops		✓	
RESOLVE (Anger/Emotion)	✓	✓	
Healthy Partners Relationships	✓	✓	
Anti-criminal Thinking	✓	✓	
Record Suspension	✓	✓	
Bail & Verification & Supervision	✓	✓	✓
Direct Accountability Program		✓	
Halton Youth Attendance Centre		✓	
Youth Justice Committee		✓	
Hate Crime		✓	

JHS STATISTICS

4 SERVICE DEPARTMENTS



COMMUNITY SERVICES

JUSTICE SERVICES

BAIL SUPERVISION

EMPLOYMENT SERVICES

LOCATIONS



STAFF NUMBERS



39
FULL-TIME STAFF



261
VOLUNTEER HOURS



19
VOLUNTEERS



21
STUDENTS

SERVICE

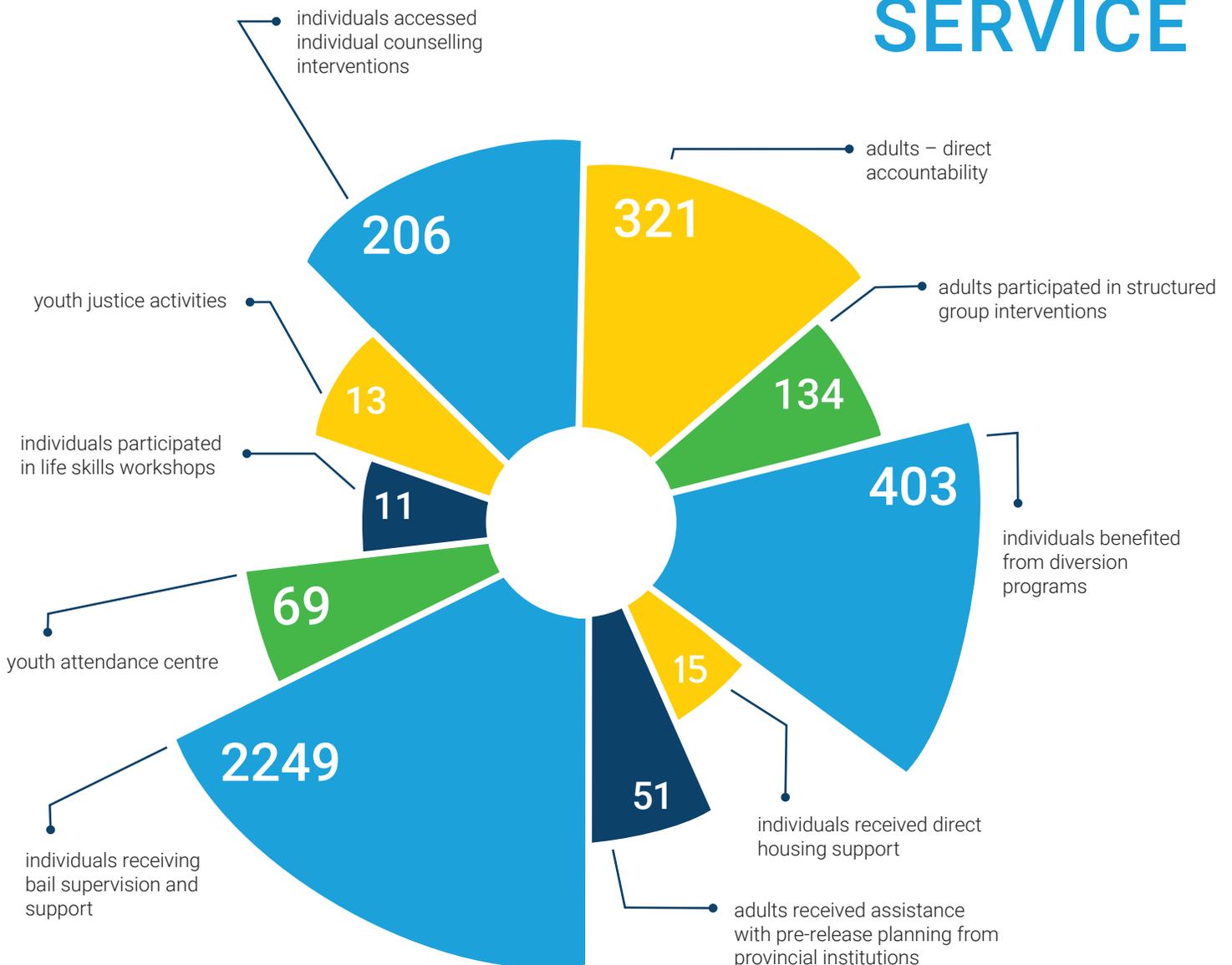


TABLE COMMITTEE MEMBERSHIP

NAME OF TABLE	YOUR ROLE (IF APPROPRIATE)
Halton Situation Table	Member
Transitional Aged Youth (TAY) Committee	Member
Milton Children and Youth Hub Team	Member
Halton Coalition for the Prevention of Hate Crime	Chair
Peel Coalition for the Prevention of Hate Crime	Co-Chair
Anti-Black Racism and Systemic Discrimination Collective	Member
PIDS-Peel Integrated Drug Strategy	Member
Peel Mental health and Addiction Strategy	Member
Halton HSJCC	Co-Chair
Peel HSJCC	Member
Halton Indigenous Initiatives Committee	Member
Oakville Child and Youth Networking Committee	Member
Peel Alliance to End Homelessness	Member
Peel Alliance to End Homelessness Senior Leadership Table	Member
John Howard Society of Ontario EDC Committee	Member
JHSO Extending Our Reach Pillar	Chair
Downtown Brampton Business Improvement Association	Member
Brampton Board of Trade	Member
Downtown Brampton Beautification Committee	Member

FUNDING

In addition to the ongoing core funding support we receive from the United Way and the Provincial Government, JHS relies on the generosity of individuals, families, staff, corporations, foundations, service clubs, community groups and other agencies/organizations to augment our capacity to respond to the needs of children, youth and families. Many of the successful innovative programs offered at JHS on an ongoing basis today, were once originally supported as pilot projects through donations and fundraising efforts supported by people, foundations and organizations like those listed on these pages.

Every donation – large or small, monetary or gift-in-kind, helps individuals and their families to successfully make it through difficult times.

On their behalf, we thank you.

Catholic Family Services
Ministry of the Attorney General
Ministry of Children, Community & Social Services
Ministry of the Solicitor General (via JHSO)
Ontario Trillium Foundation
Region of Halton
Regional Municipality of Peel
Service Canada
WCG International
United Way Halton & Hamilton
United Way of Greater Toronto

LOCATIONS & CONTACT INFO

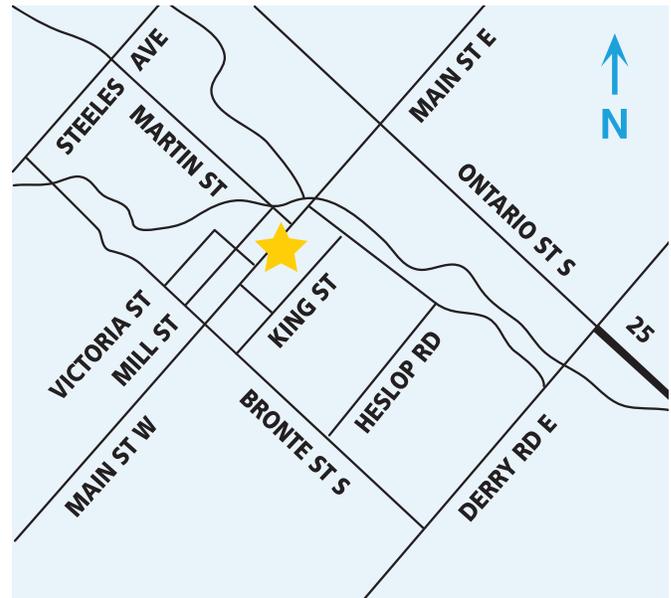
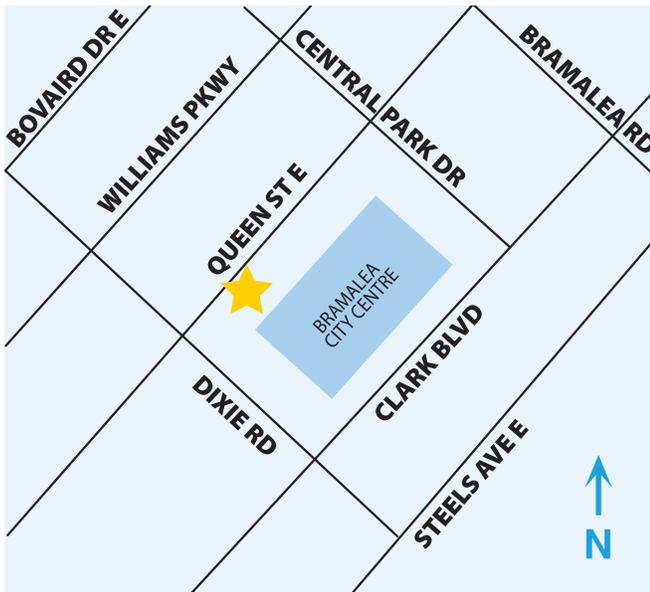
BRAMPTON (HEAD OFFICE)

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MILTON

(EFFECTIVE SEPTEMBER 2022)

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Finding a suitable Mississauga location remains a priority. In the meantime, all services continue to be delivered to Mississauga residents.

EFFECTIVE,
JUST AND
HUMANE
RESPONSES
TO CRIME
AND ITS
CAUSES

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 @jhspeel

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