

ANNUAL SERVICE REPORT 2020/2021

The logo for the John Howard Society is contained within a blue speech bubble shape. The text "john howard society" is written in a blue, lowercase, sans-serif font. The word "john" is on the top line, "howard" is on the middle line, and "society" is on the bottom line. A small yellow dot is positioned above the letter 'o' in "john" and above the letter 'o' in "society".

john
howard
society

Peel-Halton
-Dufferin

"I had the opportunity to virtually attend the DAP course recently. I must admit I was a bit nervous, but when doing the course I found it intuitive and educational. Also, my contact at the John Howard Society, Keshvi, was professional and a huge help. She was helpful and a pleasure to deal with.

Thank you!"

~ JUSTICE CLIENT



"There are times when the light at the end of the tunnel seems very dull-almost invisible. Thank you for helping me fix my dimmer switch- now its on full blast!"

~ COMMUNITY SERVICES CLIENT

"Anger destroys. I know better now. Anger is just an emotion and I control my emotions. Thank you for the tools, the encouragement and sticking with us during these crazy times."

~ COMMUNITY SERVICES CLIENT



"I am reaching out as I wanted to say thank you for the kindness and respect you showed me, while still being professional in your role.

I have been sober for three and a half years now. I am also recently married, hold a full time job on the management team at a retail store and I'm also currently in school for social service work.

This wouldn't have been possible without people like yourself – showing compassion when most do not.

Thank you for the impact you made on my life."

~ BAIL CLIENT

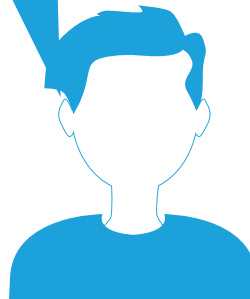


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BOARD OF DIRECTORS 2020-2021

EXECUTIVES

PRESIDENT

Pauline Wainwright

VICE-PRESIDENT

Rafiq Rokerya

TREASURER

Keith Gilbert

SECRETARY

Peter Wood

MESSAGES FROM EXECUTIVE LEADERSHIP

The word resilient is quite often used and heard in our line of work. From the immeasurable struggles that our clients overcome, to the dedication and hard work shown by our staff. This word has taken on new meaning over the course of this last year. In the simplest of definitions, our whole agency has gone through and displayed a collective level of resiliency that has been truly inspiring.

Historically speaking, the last year has been one of the most challenging times that most of us have experienced. As the world around us stopped and changed due to a global pandemic, and social justice movements became stronger and more powerful, our society has been forever changed. Through all that we have been through, our agency has continued to deliver much needed programs and help to the most vulnerable members of our communities through a combination of virtual and in person services, and this has been a true example of resiliency. There may have been times that we have felt hugely isolated, disconnected, and anxious of the world around us, but we have been able to come together as an agency, forging strong relationships, and finding commonalities not only to succeed in the workplace but in our personal lives as well.

I have always marvelled sitting through monthly staff meetings and listening to the amazing amount of work that is being done by everyone in our agency, and the successes that are shared. It is so fascinating to see how our programs have continued to have impact and continued to be delivered with professionalism and success. We have had to learn to shift our way of operations and work world to match the growing needs of our clients while still working through a global pandemic which, for most has seen our homes transformed into offices. If this is not the definition of resiliency, I do not know what is.



Our agency has even grown over the last year, adding new programs, partnerships, committees and coalitions, both externally and internally. The hard work, and commitment to truly foster meaningful change is what makes this staff and agency so special. None of this would have been possible without the generous support from our funders and donors. Their sustained commitment to our mission, vision, and values is something to be truly thankful for.

With all that we have done and accomplished, last year also did mark an unfortunate end to our Employment Program. We have been providing employment services in the Region for over 20 years, and have made great allies, partners, and most importantly helped the clients and our community. The end was inevitable, and we realistically did all that we could to salvage this service but was just too hard to overcome. Albeit a very tough and sad decision, this will give us the opportunity to build an employment service that is truly unique to John Howard, and will truly benefit our clients once again.

Lastly, I would like to recognize the dedication and leadership displayed by our committed Board of Directors. This has not been an easy time and the most ideal of situations, but once again, they have made it work. This was also been realized through, yet again, resiliency.

This last year, has been the most interesting, challenging, while at the same time sparking the highest levels of creativity, ingenuity, care, growth and teamwork. I am so completely proud of everyone in this agency, and may your hard work and resiliency have an impact for years to come.

Sincerely,

Keith Kacsuta

CHIEF EXECUTIVE OFFICER

John Howard Society of Peel-Halton-Dufferin

MISSION, PLANS & GOALS

EMPOWER PEOPLE. REDUCE CRIME.

PRINCIPLES

In a healthy community everyone has the potential to become responsible and law abiding members of society.

Individuals are responsible and accountable for their actions, however there are social conditions which increase the likelihood of crime occurring.

For those at risk, an effective crime prevention/intervention strategy would offer those at risk an opportunity for empowerment.

Foster dignity, respect, and compassion with our clients.

Evidence, not fear should inform crime prevention.

STRATEGIC GOALS

- 1) Promote and encourage individual well being through services to persons at risk of committing crime;
- 2) Promote and provide alternative responses to those involved with the Criminal Justice System;
- 3) Be informed of and respond to the nature and extent of crime in the community and its social context;

PRIORITIES

- Provide resources, education, and intervention to promote well-being and accountability.
- Encourage our clients to become active and contributing members of the community.
- All resources are applied using research based data to reduce crime.

SERVICE DESCRIPTIONS

BAIL - VERIFICATION AND SUPERVISION

Supporting individuals through assessment and case management of personal circumstances and providing comprehensive community supervision while individuals await resolution to their court matters.

DIRECT ACCOUNTABILITY PROGRAM

An alternative to prosecution for those over 18 years old, with no or limited involvement with the law, who are charged with minor offence(s). Accused persons are held accountable through community-based sanctions such as community service hours, participating in educational groups, etc.

HALTON YOUTH ATTENDANCE CENTRE

A provision of the Youth Criminal Justice Act, this Non-Residential Attendance Centre assists youth in conflict with the law accept responsibility for their actions while helping them to become positive, pro-social, contributing members of their communities.

HALTON YOUTH JUSTICE COMMITTEE

Brings together a young person between the ages of twelve and seventeen who is alleged to have committed a low-risk offence, his or her parent(s) or guardian(s), the victim, and trained members of the community. Together, they negotiate an appropriate way (sanctions) for the young person to make amends for his or her actions.

COMMANDE (COMMUNITY Mobilization and Engagement Strategy)

A partnership of community-based agencies and the Halton Regional Police Services. The goal is to encourage and support community involvement and social development to achieve a sustainable effect of overall safety, security and wellbeing of its residents and visitors.

The funding for this program ended May 2020. However, our agency remains at the table as a community partner.

HOME FOR GOOD

A multi-agency collaborative approach to supported housing using a Housing First Model. The goal of the program is to support individuals who have a history of extended and repeated homelessness to find and maintain a home.

INDIVIDUAL COUNSELLING

Provides short-term individual counselling and crisis support to individuals experiencing employment, housing, financial, mental health, addiction, relationship, parenting or self-management challenges.

INSTITUTIONAL SERVICES

Working one-to-one with inmates and families to prepare for successful release and reintegration to their community. Available in-person at Maplehurst Correctional Complex and Ontario Correctional Institute. Via the phone with all Federal and Provincial Institutions across Canada.

RESOLVE ANGER & EMOTION MANAGEMENT PROGRAM

A 12 week program teaching participants self-monitoring and self-management skills that allow them to reduce the intensity, frequency and duration of their anger and emotional episodes. **Fee for service/sliding scale optional*

HEALTHY PARTNER RELATIONSHIP PROGRAM

A 10 week therapeutic group program designed to reduce the risk of relationship violence. The goal is to improve the ability to regulate emotion and resolve conflict in a respectful manner. **Fee for service/sliding scale optional*

PEEL WORKS – NEEDLE EXCHANGE SERVICE

The goal is to prevent the spread of Hepatitis B, C and HIV/AIDS among injection drug users while using a Harm Reduction philosophy. The service allows for safe and confidential access to injection equipment, sharps containers, information and referrals as appropriate.

Service ended in Summer of 2020.

VOICE LINK

Affordable access to a messaging system; individual phone number, greeting and message pick up. Numbers are leased at a rate of \$12.00 per 3 months.

**Numbers leased through Central Neighborhood House (Service ended March 31, 2021)*

RESOURCE CENTRE

The Resource Centre is available to everyone and is designed to be a comfortable environment to do labour market research, job searching, interviewing, training & education opportunities. *(Service was significantly reduced due to pandemic and formally closed in December 2020)*

EMPLOYMENT SERVICES

A range of services and resources to respond to the career and employment needs of individuals and the labour needs of employers. Services include employment counselling, job searching, job matching, incentives, mentoring and coaching. Employer participation is critical to the success of the program. Employers are engaged in on-site activities, hiring and training our job seekers. *(Service ended December 2020)*

CULINARY TRAINING FOR NEWCOMERS

Participants in the 16-week CTN program obtain hands-on in-kitchen experience, employment readiness skills and on the job training. Available to newcomers 18 years and over, settled in Peel in the past five years and have a desire to work in the culinary sector but lack the necessary skills. The program is delivered in partnership with Good Food Brampton. *(Service ended December 2020)*

PROJECT RESET

Project ReSet is an individualized, multi-disciplinary intervention service designed to support individuals. The service is provided and operated in partnership with John Howard Society of Ottawa (JHSO). Through collaboration with participants, Project ReSet supports individuals to disengage from high-risk behaviour, and where applicable, Project ReSet supports the in successful re-integration into community.

HALTON COALITION FOR THE PREVENTION OF HATE CRIME (HC4PHC)

In partnership with True Roots Counselling Service, JHSPHD is leading a collaboration of multisystemic stakeholders with a mission to eradicate hate motivated crimes and incidents in Halton Region. Local social services, non-profit organizations, government representatives, advocacy groups, cultural organizations, and regional police are working together to support victims and address systems that continue to promote racism and discrimination throughout the region.

PEEL COALITION FOR THE PREVENTION OF HATE CRIME (PC4PHC)

JHSPHD is leading a multi-systemic collaboration of local stakeholders focused on developing and implementing a coordinated, region-specific response to hate crime and incidents. Local social services, non-profit organizations, government representatives, advocacy groups, cultural organizations, and regional police are working together to support victims and address systems that continue to promote racism and discrimination throughout the region.

PROGRAMS & SERVICES

COMMUNITY SERVICES	PEEL	HALTON	DUFFERIN
Individual Counselling	✓	✓	
Home For Good	✓		
Institutional Services	✓	✓	
Life Skills Workshops		✓	
Peel Works	✓		
RESOLVE (Anger/Emotion)	✓	✓	
Healthy Partners Relationships	✓	✓	
Anti-criminal Thinking	✓	✓	
Voice Link	✓		
Resources/Brief Service	✓	✓	
Commande		✓	

EMPLOYMENT SERVICES

Direct Service	✓		
Job Matching	✓		
Resource Centre	✓		
Culinary Training - Newcomers	✓		

Bail & Verification & Supervision	✓	✓	✓
Direct Accountability Program		✓	
Halton Youth Attendance Centre		✓	
Halton Youth Justice Committee		✓	

JHS STATISTICS

4 SERVICE DEPARTMENTS



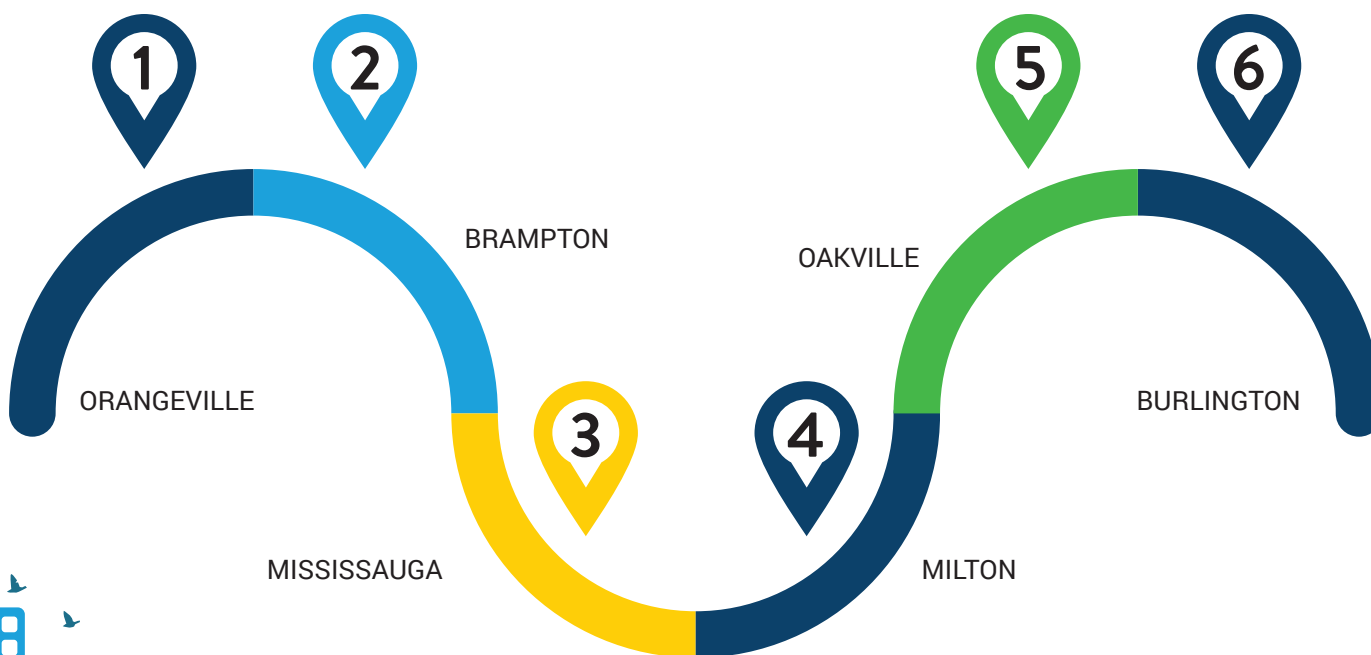
COMMUNITY SERVICES

JUSTICE SERVICES

BAIL SUPERVISION

EMPLOYMENT SERVICES

LOCATIONS



ORANGEVILLE

BRAMPTON

MISSISSAUGA

OAKVILLE

MILTON

BURLINGTON



STAFF NUMBERS



41
FULL-TIME
STAFF



672
VOLUNTEER HOURS

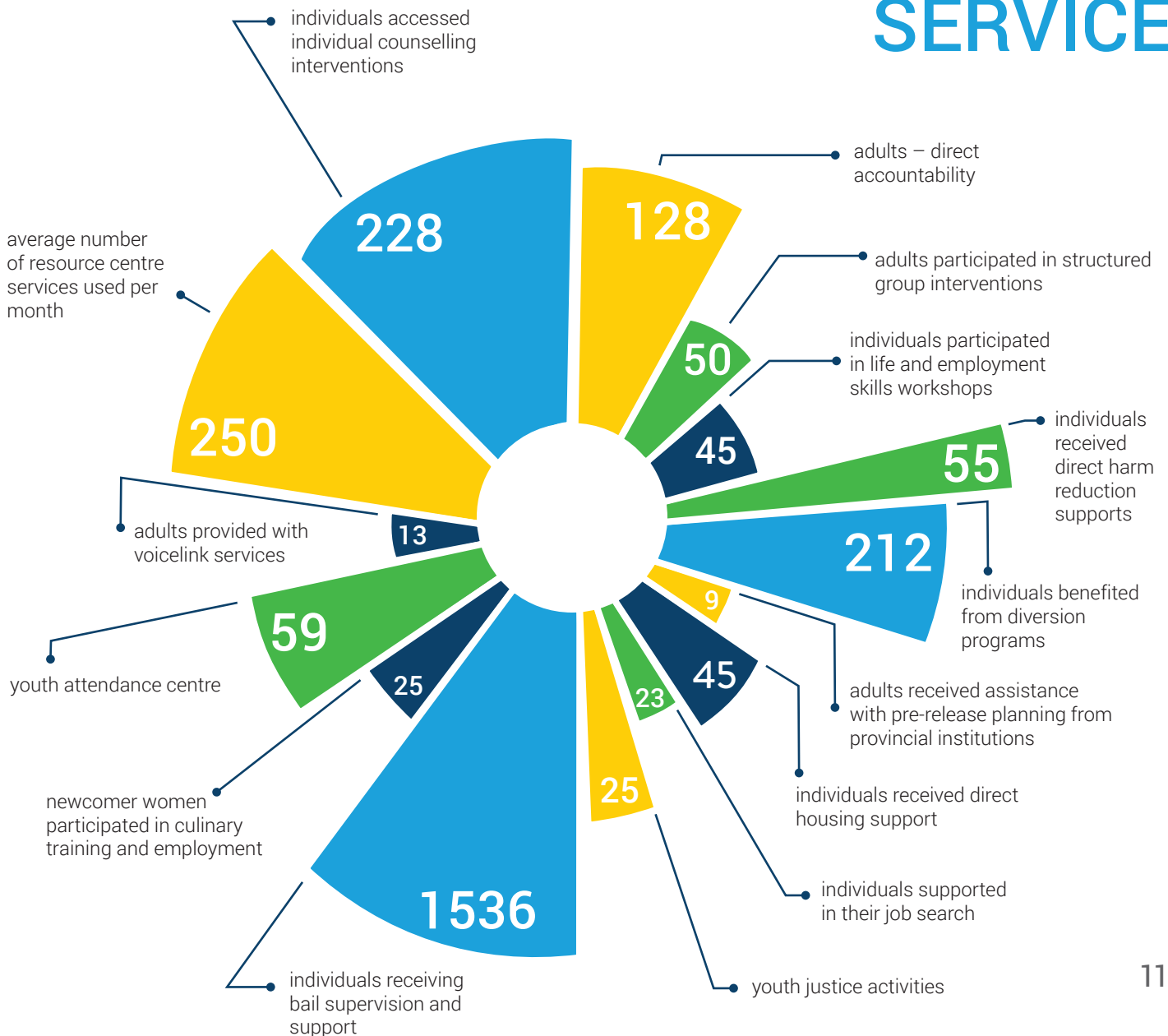


19
VOLUNTEERS



27
STUDENTS

SERVICE



FUNDING

In addition to the ongoing core funding support we receive from the United Way and the Provincial Government, JHS relies on the generosity of individuals, families, staff, corporations, foundations, service clubs, community groups and other agencies/organizations to augment our capacity to respond to the needs of children, youth and families. Many of the successful innovative programs offered at JHS on an ongoing basis today, were once originally supported as pilot projects through donations and fundraising efforts supported by people, foundations and organizations like those listed on these pages.

Every donation – large or small, monetary or gift-in-kind, helps individuals and their families to successfully make it through difficult times.

On their behalf, we thank you.

Catholic Family Services
Ministry of the Attorney General
Ministry of Children, Community & Social Services
Ministry of the Solicitor General (via JHSO)
Ontario Trillium Foundation
Region of Halton
Regional Municipality of Peel
Service Canada
WCG International
United Way Halton & Hamilton
United Way of Greater Toronto

LOCATIONS & CONTACT INFO

BRAMPTON (HEAD OFFICE)

44 Queen Street East

Brampton, ON L6V 1A2

t: (905) 459-0111

e: info@johnhowardphd.ca



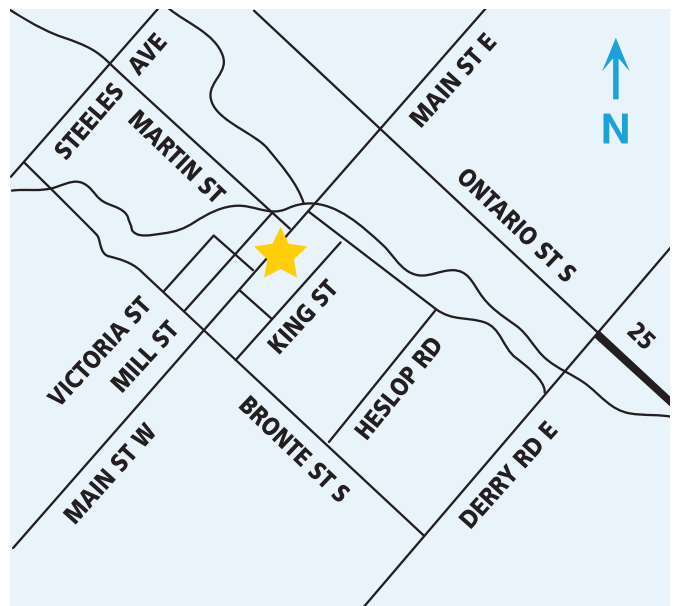
MILTON

193 Main Street East

Milton, ON L9T 1N7

t: (905) 864-1306

e: milton@johnhowardphd.ca



A Mississauga office will re-open late in 2021 or early 2022. All services continue to be delivered to Mississauga residents.

After over 30 years at 134 Main St, North in downtown Brampton, the agency made the difficult decision to close the location. The precipitating factors were the relocation of the administration, community and bail teams to 44 Queen St. E along with the closure of the long running Employment Services program.

EFFECTIVE,
JUST AND
HUMANE
RESPONSES
TO CRIME
AND ITS
CAUSES

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 @jhspeel

 @jhspeel

 @jhso

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