

ANNUAL SERVICE REPORT 2019/2020

JohnHoward

SOCIETY OF PEEL-HALTON-DUFFERIN

Our Community Includes Everyone

“In regards, to the bail program the John Howard Society of Peel-Halton-Dufferin worked with me to understand things like shelter, respect, or patience. I’m still waiting on applications to be cleared, so patience is the only thing keeping me grounded sometimes. Respect for where I live comes into play when I realized cost of shelter. The John Howard Society of Peel-Halton-Dufferin helped me get my life together.”

~ TM - GRADUATE OF HUMBER COLLEGE THE INSTITUTE OF ADVANCE LEARNING



“When I was referred to John Howard Society Peel, I was a bit unsure of what that would look like but from the assistance of the staff providing me with agency information and then transitioning to employment services, it was a smoothed transition and they were professional in the two workshop I attended and answered questions with factual information.”

~ EMPLOYMENT SERVICES CLIENT

“I thank God my lord and savior Jesus Christ has brought me to John Howard society and gave me help in the employment program enabling me to get a job at Sentient day care services through referral. May your services of everything given be always be a blessing to others in every season bringing hope love and care as we have received. Thank you.”

~ EMPLOYMENT SERVICES CLIENT



“I know I already told you in person but I wanted to send you an email as well just to say Thank You I’m Very Grateful and Blessed for your support during those times you also motivated me as well by being helpful and believing in me that I’m a Good Person and I won’t forget that thank you. I’m very Proud of myself so as my Parole officer and my Family members that really care I’ll continue to work on Self-Care and my Goals in Life I knew I Could get thru Parole by being me and I did Thank you for your Support have a nice day. May GOD BLESS YOU”

~ ANDREW



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BOARD OF DIRECTORS 2019-2020

EXECUTIVES

PRESIDENT

Pauline Wainwright

VICE-PRESIDENT

Rafiq Rokerya

TREASURER

Keith Gilbert

SECRETARY

Peter Wood

The agency is actively recruiting for board members. If you would like to be a board member please contact Keith Kacsuta (kkacsuta@johnhowardphd.ca)

PEEL-HALTON-DUFFERIN STAFF

ADMINISTRATION

Keith Kacsuta

CHIEF EXECUTIVE
OFFICER

Donna Murray

OFFICE MANAGER

Diana Theriault

ADMINISTRATIVE
ASSISTANT

Jessica Woods

SERVICE DELIVERY
MANAGER

PROGRAM MANAGERS

Catherine Wiggan

COMMUNITY
SERVICES

Kara Hart

BAIL PROGRAM

Kulwant Bangar

EMPLOYMENT
SERVICES

Katie Howse

JUSTICE SERVICES

STAFF

Alex Duarte

Alexandra

Simas-Medeiros

Amrit Chahal

Ananya Ohri

Carmen Leighton

Cassandra Crooks

Chauntee Suckragh

Cheryl Williams

Dhamia Smeikle

Diane Hansen

Dominique

Hanchard-Hart

Elizabeth Lee

Eric Pepper

Hasina Arghastani

Heidy Quintanilla

Janell Brown

Jessica Willow

Jonathan Vo

Jordyn Simpson

Joseph Edwards

Karina Bridgemohan

Katelyn O'Neill

Keshvi Tilva

Kristie Seepaul

Laura Shephard

Lee Moreland

Lloyd Connell

Meaghan Duckett

Meghan Pritchett

Melissa Udit

Nadia Konon

Nickeita Jones

Nicole Gabbidon

Nicole van Veen

Ophelia Barnes

Patricia Veloso

Penny Kressler-Willes

Rema Brar

Sandra Villneff

Sarita Goordial

Sephora Goka

Shade Waheed

Shanika Gordon

Sharfa Shahid

Shelby Caetano

Shelly Gill

Tanya Colangelo

Tara Pearce

Tashana Phoenix-Smith

Tracie McGrath-Levis

MESSAGES FROM EXECUTIVE LEADERSHIP

I am very excited to deliver the following message, as it is my first as the Chief Executive Officer of the John Howard Society of Peel-Halton-Dufferin. I am no stranger to the John Howard family, as I have been an Executive Director at another local JHS, and I have worked with the Society since 2003. The locations may have changed, but the mission, philosophy, and dedication are constant. What always resonates is that the staff, are always truly devoted to assisting their clients and providing the best quality of service to foster positive change and growth and restore dignity and humanity. I am truly proud of all the hard work and contributions that each and every one has demonstrated over the past year. Thank you to an amazing management team who has shown excellent leadership, communication, professionalism and growth over the last year. Our successes are greatly owed to your work, vision, dedication and perseverance.

The last year for the agency was one of the most challenging to endure and it was filled with changes, anxiety, excitement, and growth. We have been able to successfully navigate obstacles and come out stronger than we were before. I always look for the positives in situations, and I am excited for the future and growth of this agency. Not only has the agency experienced changes, but the entire world is dealing with a global pandemic which has changed the course of society. We have not truly seen the effects of COVID 19 on the agency and society much in the last fiscal year, but this will obviously present a series of challenges and opportunities in the coming years which we will have to learn to adapt to.

There is something that is very special that we get to celebrate this year, and it is the 40th Anniversary for the John Howard Society of Peel-Halton-Dufferin. I truly feel honoured to be here for this milestone, and it is something truly



“THERE IS SOMETHING THAT IS VERY SPECIAL THAT WE GET TO CELEBRATE THIS YEAR, AND IT IS THE 40TH ANNIVERSARY FOR THE JOHN HOWARD SOCIETY OF PEEL-HALTON-DUFFERIN.”

remarkable to celebrate. From our humble beginnings, and growth throughout the years which has seen our agency expand in staff and regions is truthfully amazing! Starting off in Brampton, and then growing to include Mississauga, Halton and Dufferin has made our agency one of the most diverse and largest local John Howard offices in Ontario. The capacity for growth and innovation is evident, and as we strive for the future, let's not forget our past and let it guide our decisions and identity for the next 40 years.

Finally, I would like to take this moment to thank everyone that has contributed to the success of the John Howard Society of Peel-Halton-Dufferin. Firstly, to all of our funders and donors who provide us the means and to fulfill the mission and support the valuable work carried out by our agency. Without you, all of our success would not be realized. Also, to all of our hard-working dedicated staff, students and volunteers, your continued time and efforts are greatly appreciated and valuable to our programs and clients. Lastly, I would like to acknowledge our dedicated Board of Directors who have provided valuable oversight and worked together to provide support for the agency over the past challenging year. Their ongoing commitment and support of the agency is greatly appreciated.

Keith Kacsuta

CHIEF EXECUTIVE OFFICER

John Howard Society of Peel-Halton-Dufferin

MISSION, PLANS & GOALS

EMPOWER PEOPLE. REDUCE CRIME.

PRINCIPLES

In a healthy community everyone has the potential to become responsible and law abiding members of society.

Individuals are responsible and accountable for their actions, however there are social conditions which increase the likelihood of crime occurring.

For those at risk, an effective crime prevention/intervention strategy would offer those at risk an opportunity for empowerment.

Foster dignity, respect, and compassion with our clients.

Evidence, not fear should inform crime prevention.

STRATEGIC GOALS

- 1) Promote and encourage individual well being through services to persons at risk of committing crime;
- 2) Promote and provide alternative responses to those involved with the Criminal Justice System;
- 3) Be informed of and respond to the nature and extent of crime in the community and its social context;

PRIORITIES

- Provide resources, education, and intervention to promote well-being and accountability.
- Encourage our clients to become active and contributing members of the community.
- All resources are applied using research based data to reduce crime.

SERVICE DESCRIPTIONS

BAIL - VERIFICATION AND SUPERVISION

Supporting individuals through assessment and case management of personal circumstances and providing comprehensive community supervision while individuals await resolution to their court matters.

DIRECT ACCOUNTABILITY PROGRAM

An alternative to prosecution for those over 18 years old with no or limited involvement with the law who are charged with minor offence(s) Accused persons are held accountable through community-based sanctions such as community service hours, participating in educational groups.

HALTON YOUTH ATTENDANCE CENTRE

A provision of the Youth Criminal Justice Act, this Non-Residential Attendance Centre assists youth in conflict with the law accept responsibility for their actions while helping them to become positive, pro-social contributing members of their communities.

HALTON YOUTH JUSTICE COMMITTEE

Brings together a young person between the ages of twelve and seventeen who is alleged to have committed a low-risk offence, his or her parent(s) or guardian(s), the victim, and trained members of the community. Together, they negotiate an appropriate way (sanctions) for the young person to make amends for his or her actions.

COMMANDE (COMmunity Mobilization and Engagement Strategy)

A partnership of community-based agencies and the Halton Regional Police Services. The goal is to encourage and support community involvement and social development to achieve a sustainable effect of overall safety, security and wellbeing of its residents and visitors.

PEEL ALTERNATIVE TO HOSPITALIZATION (PATCH)

Collaboration of multiple organizations working together to provide comprehensive supports within the Brampton community. Available to those are: Homeless or almost homeless, uses the Hospital Emergency Department for

non-medical emergencies, mental health, addictions or social issues. *Ended on November 30, 2019.*

HOME FOR GOOD

A multi-agency collaborative approach to supported housing using a Housing First Model. The goal of the program is to support individuals who have a history of extended and repeated homelessness to find and maintain a home.

INDIVIDUAL COUNSELLING

Provides short-term individual counselling and crisis support to individuals experiencing employment, housing, financial, mental health, addiction, relationship, parenting or self-management problems.

INSTITUTIONAL SERVICES

Working one-to-one with inmates and families to prepare for successful release and reintegration to their community. Available in-person at Maplehurst Correctional Complex and Ontario Correctional Institute. Via the phone with all Federal and Provincial Institutions across Canada.

RESOLVE ANGER & EMOTION MANAGEMENT PROGRAM

A 12 week program teaching participants self-monitoring and self-management skills that allow them to reduce the intensity, frequency and duration of their anger and emotional episodes. **Fee for service/sliding scale optional*

HEALTHY PARTNER RELATIONSHIP PROGRAM

A 10 week therapeutic group program designed to reduce the risk of relationship violence. The goal is to improve the ability to regulate emotion and resolve conflict in a respectful manner. **Fee for service/sliding scale optional*

PEEL WORKS – NEEDLE EXCHANGE SERVICE

The goal is to prevent the spread of Hepatitis B, C and HIV/AIDS among injection drug users while using a Harm Reduction philosophy. The service allows for safe and confidential access to injection equipment, sharps containers, information and referrals as appropriate.



SERVICE DESCRIPTIONS CONTINUED

VOICE LINK

Affordable access to a messaging system; individual phone number, greeting and message pick up. Numbers are leased at a rate of \$12.00 per 3 months.
**Numbers leased through Central Neighborhood House*

RESOURCE CENTRE

The Resource Centre is available to everyone and is designed to be a comfortable environment to do labour market research, job searching, interviewing, training & education opportunities.

EMPLOYMENT SERVICES

A range of services and resources to respond to the career and employment needs of individuals and the labour needs of employers. Services include employment counselling, job searching, job matching, incentives, mentoring and coaching. Employer participation is critical to the success of the program. Employers are engaged in on-site activities, hiring and training our job seekers.

CULINARY TRAINING FOR NEWCOMERS

Participants in the 16-week CTN program obtain hands-on in-kitchen experience, employment readiness skills and on the job training. Available to newcomers 18 years and over, settled in Peel in the past five years and have a desire to work in the culinary sector but lack the necessary skills. The program is delivered in partnership with Good Food Brampton.

PROGRAMS & SERVICES

| COMMUNITY SERVICES | PEEL | HALTON | DUFFERIN |
|--------------------------------|------|--------|----------|
| Individual Counselling | ✓ | | |
| Home For Good | ✓ | | |
| PATCH | ✓ | | |
| Institutional Services | ✓ | ✓ | |
| Life Skills Workshops | | ✓ | |
| Peel Works | ✓ | | |
| RESOLVE (Anger/Emotion) | ✓ | ✓ | |
| Healthy Partners Relationships | | ✓ | |
| Voice Link | ✓ | | |
| Resources/Brief Service | ✓ | ✓ | |
| Commande | | ✓ | |

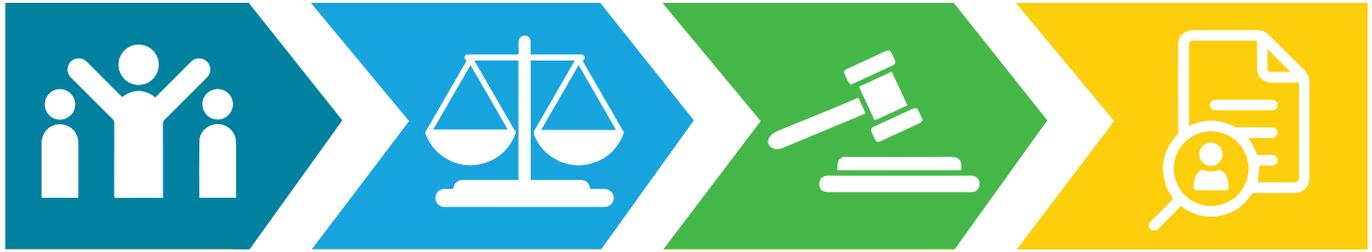
EMPLOYMENT SERVICES

| | | | |
|-------------------------------|---|--|--|
| Direct Service | ✓ | | |
| Job Matching | ✓ | | |
| Resource Centre | ✓ | | |
| Culinary Training - Newcomers | ✓ | | |

| | | | |
|--|---|---|---|
| Bail & Verification & Supervision | ✓ | ✓ | ✓ |
| Direct Accountability Program | | ✓ | |
| Halton Youth Attendance Centre | | ✓ | |
| Halton Youth Justice Committee | | ✓ | |

JHS STATISTICS

4 SERVICE DEPARTMENTS



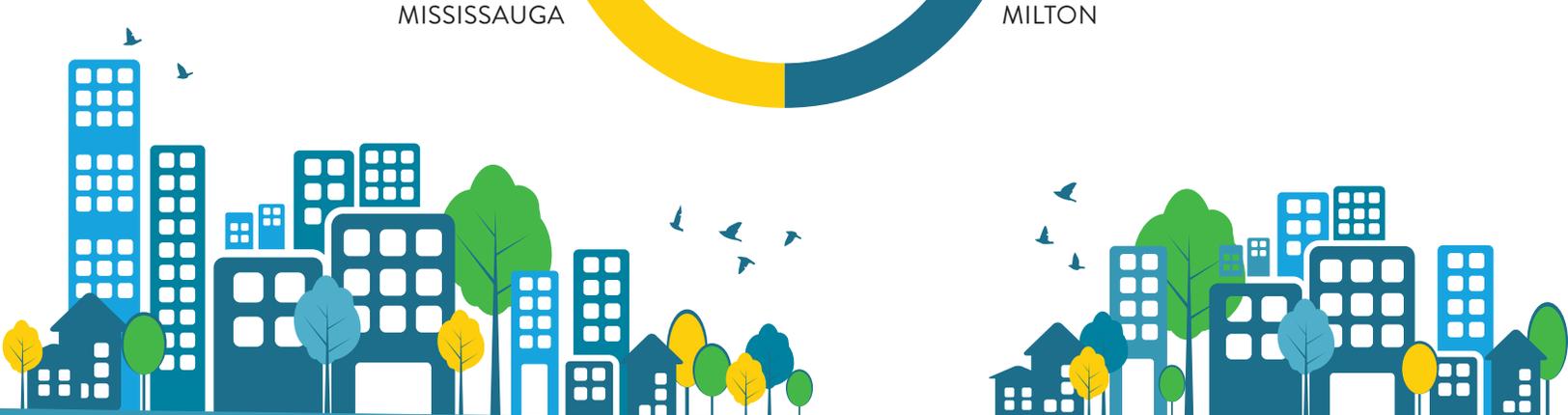
COMMUNITY SERVICES

JUSTICE SERVICES

BAIL SUPERVISION

EMPLOYMENT SERVICES

LOCATIONS



STAFF NUMBERS



41
FULL-TIME STAFF



458
VOLUNTEER HOURS

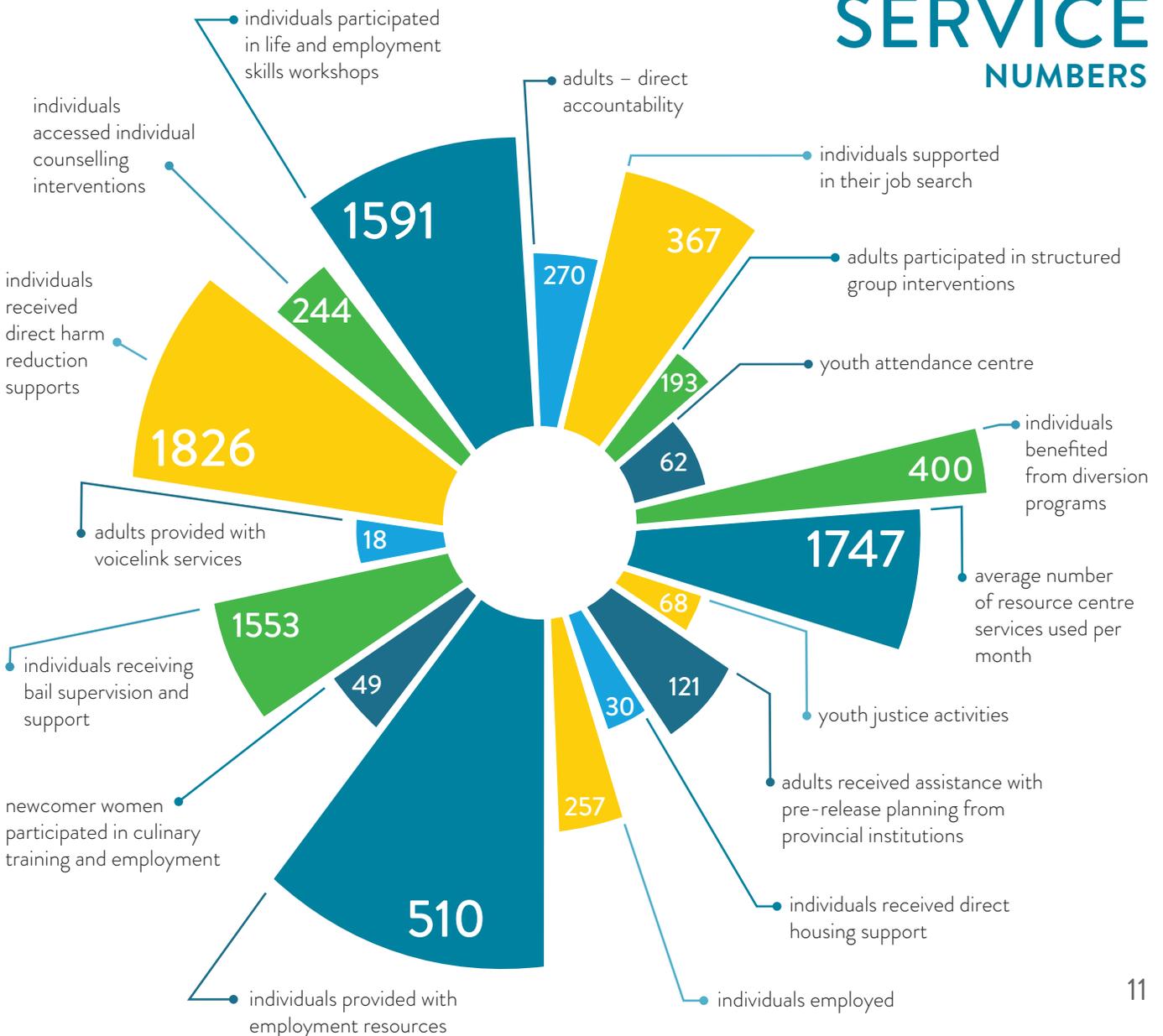


20
VOLUNTEERS



12
STUDENTS

SERVICE NUMBERS



FUNDING

In addition to the ongoing core funding support we receive from the United Way and the Provincial Government, JHS relies on the generosity of individuals, families, staff, corporations, foundations, service clubs, community groups and other agencies/organizations to augment our capacity to respond to the needs of children, youth and families. Many of the successful innovative programs offered at JHS on an ongoing basis today, were once originally supported as pilot projects through donations and fundraising efforts supported by people, foundations and organizations like those listed on these pages.

Every donation – large or small, monetary or gift-in-kind, helps individuals and their families to successfully make it through difficult times.

On their behalf, we thank you.

Catholic Family Services
Ministry of the Attorney General
Ministry of Children, and Community & Social Services
Ministry of Advanced Education and Skills Development
Ontario Trillium Foundation
Region of Halton
Regional Municipality of Peel
Service Canada
United Way Halton & Hamilton
United Way of Greater Toronto

LOCATIONS & CONTACT INFO

BRAMPTON (HEAD OFFICE)

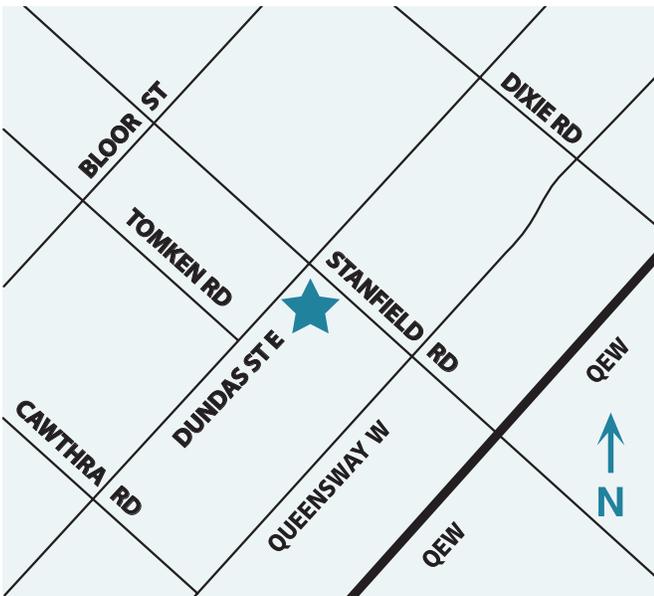
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MISSISSAUGA

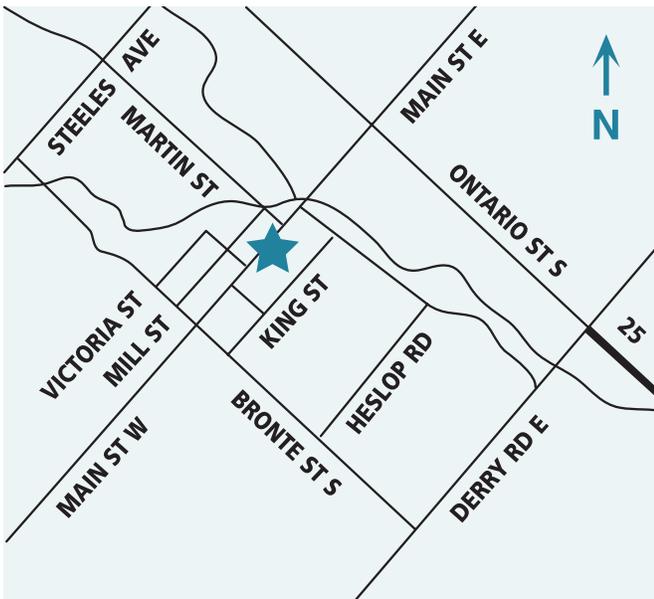
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JHS NEW BRANDING

• We are happy to announce the launch of the new JHS logo and brand identity.
• John Howard Societies across the province have grown and evolved over the years
• and are refreshing the JHS brand to better reflect who we are.

• A new modern logo was chosen with key elements that convey our mission and
• orientation for growth, while remaining true to our longstanding reputation.



EFFECTIVE,
JUST AND
HUMANE
RESPONSES
TO CRIME
AND ITS
CAUSES

 @jhsontario

 @jhspeel

 @jhspeel

 @jhso

www.johnhowardphd.ca