

# JohnHoward

SOCIETY OF PEEL-HALTON-DUFFERIN

ANNUAL SERVICE REPORT 2014-15



*Our Community Includes Everyone*



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## BOARD OF DIRECTORS

### Executives

#### President

Patricia E. Anderson

#### Vice-President

Patricia Whiteford

#### Treasurer

Patricia Whiteford

### Members

Hilary Fialho

Keith Gilbert

Lynda Ross

Pauline Wainwright

Peter Wood

Rafiq Rokerya

Tom Hendy

**JohnHoward**  
SOCIETY OF PEEL-HALTON-DUFFERIN

## PRESIDENT & EXECUTIVE DIRECTOR MESSAGE

This past year our agency has experienced increasing demands for our services and programs while it has continued to operate in an environment of fiscal restraints and financial cutbacks. These pressures have been a catalyst for change in the agency and we are working with our partners to resolve them with creative, cost-effective and innovative solutions to community issues. As you will see from the summaries that follow, our 2014/2015 year has again demonstrated our ability to respond to the emerging needs of our community.

We would like to thank all members of the Board, our dedicated staff and our volunteers for their ongoing support as their involvement is the core strength of the agency. Their dedication and commitment assist in the pursuit of our simple collective vision: "Our Community Includes Everyone."

Patricia Anderson,  
Board President

Darren Pennock,  
Executive Director

John Howard Society of Peel-Halton-Dufferin



## MISSION STATEMENT

**Empower people. Reduce crime.**

## PRINCIPLES

In a healthy community everyone has the potential to become responsible and law abiding members of society.

Individuals are responsible and accountable for their actions, however there are social conditions which increase the likelihood of crime occurring.

For those at risk, an effective crime prevention/intervention strategy would offer those at risk an opportunity for empowerment.

Foster dignity, respect, and compassion with our clients

Evidence, not fear should inform crime prevention.

## STRATEGIC GOALS

- 1) promote and encourage individual well being through services to persons at risk of committing crime;
- 2) promote and provide alternative responses to those involved with the Criminal Justice System;
- 3) be informed of and respond to the nature and extent of crime in the community and its social context;

## PRIORITIES

- Provide resources, education, and intervention to promote well-being and accountability.
- Encourage our clients to become active and contributing members of the community.
- All resources are applied using research based data to reduce crime.

## STAFF

### Administration

Darren Pennock  
Executive Director

Donna Murray  
Office Manager

Sandra Villneff  
Office Assistant

### Peel

Kathryn Lynch, Branch Manager

Annelise Callisto

Karina Bridgemohan

Melissa Udit

Dawn Slawter

Krystan Jones

Michelle Lewis

Dhamia Smeikle

Kulwant Bangar

Nadia Hanif

Georgia Drake

Laura Shephard

Renee Ledford

Indiana Dixon

Malwina Kuzniewska

Sarah Waddell

Ivy Stewart

Mandeep Gill

Shelly Verma

Jessica Woods

Melissa John

Tara Pearce

Joshua Regisford

Melissa Phipps

Tonya Haevens

### Halton

Lorna Mitchell, Branch Manager

Alicia Egan

Kara Hart

Penny Kressler-Willes

Carmen Kokayko

Katie Boyle

Tracie McGrath-Levis

Iain Leithead

Lindsay Sinclair

Jeffrey Solomon

Ochia Bennett

### Dufferin

Paula Cornish, Branch Manager

Cathryn Castellino

Eric Prentice

Lee Moreland

Sandra Lovett

## PROGRAM & SERVICE DESCRIPTIONS

### Bail Verification and Supervision Program



- Providing the judiciary with a clear plan of supervision as an alternative to a remand in custody for individuals seeking bail releases, either directly from bail courts or through other judicial process.
- Supporting individuals through assessment and case management of personal circumstance, and providing comprehensive community supervision while individuals await resolution of their court matters.
- Educating, empowering and supporting the individual's ability to make the necessary changes to reduce recidivism.
- Providing case management support for the mentally ill offender, in partnership with Canadian Mental Health Association, Peel, in the successful completion of Mental Health Diversion.

### Community Services Program

#### Dufferin Housing Help Centre:



- Maintains a housing registry to assist individuals in securing affordable accommodation that exists in the private rental market.
- Affordable Housing Registry.
- Housing Support and Counselling.
- Housing search resource area with internet, telephone and fax.
- Information on Tenant rights and responsibilities.
- Website address: [www.dufferinhousinghelp.com](http://www.dufferinhousinghelp.com)

#### Individual Counselling:



- Provides individual counselling and crisis support to individuals experiencing employment, housing, financial, mental health, addiction, relationship, parenting or self-management problems. This may occur via short-term or long-term case management.
- Assistance to obtain basic needs, identification, documentation, etc.
- Assistance through direct service, advocacy and/or referral to appropriate service providers.
- Available to males and females, youth or adults and includes both voluntary and mandated clients.



### **Institutional Services:**

- Promotes a just, humane and effective prison system through community education and identification of individual and system abuses that lessen the opportunity for prisoner progress.
- Working one-to-one with inmates and families to prepare for successful release and reintegration to their community.
- Working to ensure humane and lawful treatment of prisoners by Canadian standards and International standards prescribed by United Nations conventions.
- Available in-person at Maplehurst Correctional Complex and Ontario Correctional Institute. Via the phone with all Federal and Provincial Institutions across Canada.
- Post release supports are also available.



### **Life Skills Workshop:**

- Life Skills Workshops promote the development of the skills needed to successfully manage all aspects of life: self, family, community, career, and leisure.
- Typical topics include problem solving, communication skills, goal setting, conflict resolution, managing change, and employment planning.
- Experiential learning techniques such as role-playing, structured exercises and small group discussions are used to facilitate learning and behaviour change.



### **PATCH “Peel Alternatives to Choosing Hospitalization” Project:**

- Collaboration of multiple organizations working together to provide comprehensive supports within the Brampton community.
- PATCH clients are anyone who is: Homeless or almost homeless, uses the Hospital Emergency Department for non-medical emergencies, mental health, addictions or social issues.



### **Peel Works – Needle Exchange Service:**

- The goal is to prevent the spread of Hepatitis B, C and HIV/AIDS among injection drug users while using a Harm Reduction philosophy.
- Safe and confidential access to injection equipment, safe sex practices and proper disposal containers.
- Information for safer drug use and safer sex.
- Referrals for support and treatment.
- Free and confidential.



### **Resolve Anger and Emotion Management Program:**

- Teaches participants self-monitoring and self-management skills that allow them to reduce the intensity, frequency and duration of their anger and emotional episodes.
- Available to voluntary and mandated female/male adults and youth.
- An assessment is required to determine eligibility for participation.

### **Resource Centre:**

- Self-directed access to community services, resources and information.
- Free access to computer, internet, printer, fax, photocopier and phones.
- Local newspapers, job postings and housing information.
- Resource and outreach support.



### **Voicemail Service:**

- Provision of a personal telephone number where messages can be left and retrieved through a customized password, from any telephone, to individuals who qualify, at a nominal cost.
- Qualification is based on an assessment of need.



## **Direct Accountability Program**

- The Direct Accountability Program is an alternative to prosecution for eligible individuals over the age of 18 years with no or limited prior involvement in the adult court system who are charged with minor offense(s).
- The Crown Attorney will recommend the program to the court as a sanction.
- The program involves accused persons being held accountable through community-based sanctions such as community service hours or participation in a psycho-educational group.
- If the accused person successfully completes the program the Crown Attorney will withdraw the charge(s).

## **Employment Services Program**



- Employment Services offers a range of services and resources to respond to the career and employment needs of individuals and the labour needs of employers.
- The program consists of 5 components which can be accessed in a flexible and interactive style.
- Upon registering for the Employment Services program an individual will receive a comprehensive service assessment; this allows staff to make consistent and efficient decisions about how best to assist the individual.
- The Resource Centre is available to everyone and is designed to be a comfortable environment in which to do labour market research i.e. job searching, interviewing, training, education.
- The more in depth components include one to one assistance from an Employment Counsellor; job searching, matching and incentives, mentoring and coaching.
- To access these components one must be out of school and work on a full time basis, however, exceptions are possible so we encourage individuals to seek out all their options.

## PROGRAMS & SERVICES

- Employer participation is critical to the success of the program. The team works to engage employers in on-site activities, hiring and training our job seekers and promoting job maintenance.
- Employers can post jobs within the centre, hold job fairs, conduct on site information sessions and interviews.



### Summer Jobs Service:

- A summer job initiative to engage youth between ages 15-30 who are returning to school in the Fall.
- Summer Jobs Service is a year round program, however, participation and intensity increases significantly in the April through August period.



### Halton Youth Attendance Centre Program

- A provision of the Youth Criminal Justice Act, this Non-Residential Attendance Centre assists youth in conflict with the law accept responsibility for their actions while helping them to become positive, pro-social contributing members of their communities.
- Young people participate in programs appropriate to their assessed needs, such as anger management, anti-violence programs, life skills, counselling, peer relationships and employment readiness.
- Programs may also include contact with families and community resources to support the young person.
- Young people who do not participate as required may be returned to youth court for further action.



### Halton Youth Justice Committee Program

- The Halton Youth Justice Committee involves victims and communities in finding ways to help young people who have committed minor offences be accountable for their actions.
- A Youth Justice Committee meeting brings together a young person between the ages of twelve and seventeen who is alleged to have committed a low-risk offence, his or her parent(s) or guardian(s), the victim, and trained members of the community. Together, they negotiate an appropriate way (sanctions) for the young person to make amends for his or her actions.
- Typically, sanctions include an apology, community service hours, an essay or research assignment, and attendance at workshops, such as shoplifting prevention or anger management.

### PROGRAMS 2014-2015

PEEL HALTON DUFFERIN

PROGRAMS 2014-2015	PEEL	HALTON	DUFFERIN
<b>Community Services Program</b>			
Dufferin Housing Help Centre	N/A	N/A	175
Individual Counselling	179	91	11
Institutional Services	120	N/A	N/A
Life Skills Workshop	1920	133	N/A
PATCH	39	N/A	N/A
Peel Works - Needle Exchange Service:			
Visitors	406	N/A	N/A
Needles In	390	N/A	N/A
Needles Out	1818	N/A	N/A
Resolve Anger & Emotion Management Program	77	47	22
Resource Centre/Brief Services	13,368	1417	8906
Voicemail Service	33	N/A	N/A
<b>Direct Accountability Program (DAP)</b>	N/A	310	N/A
<b>Employment Services Program</b>			
Employment Support	379	N/A	N/A
Job Matching	148	N/A	N/A
Resource Centre	7711	N/A	N/A
Summer Jobs Service Placements	94	N/A	N/A
<b>Halton Youth Attendance Centre Program</b>	N/A	88	N/A
<b>Halton Youth Justice Committee Program</b>	N/A	83	N/A

### Bail Verification and Supervision Program

Stats for this program are collected and reported jointly for all three Regions

Verifications	1455
Supervision	761

\*N/A - Not Available in that Region/County

### \*NOTE:

These numbers reflect unique individuals served, but do not reflect that often our services are used many times by these individuals which exponentially increases our number of service hours.

## CLIENT PROFILE



## VOLUNTEERING AT JOHN HOWARD SOCIETY

Volunteers are an integral part of our operations. Our volunteers are comprised of students, retirees, parents, grandparents, and other community members. Each day they make a significant difference in the lives of people in our communities. This could mean working directly with male and female clients, youth and adults, providing support and advocacy, serving on Committees or participating as a member of the Board of Directors. These responsibilities, and the men and women who perform them, are vital to the success of the John Howard Society of Peel-Halton-Dufferin and its clients. For information on how you may be able to contribute to the work of JHS, please contact us.

CLIENT RELATED AND PROGRAM SUPPORT	PEEL	HALTON	DUFFERIN
Volunteer Hours	255	334	560
Number of Volunteers	38	33	5
Student Hours	4295	1688	2220
Number of Students	11	5	4

### 2014-15

Male	69%
Female	31%
Youth	53%
Adult	45%
Senior (65+)	2%
Education - Less than Grade 12	60%
Education - Post Secondary/Trade	30%
Marital Status - Single	68%
Citizenship	90%
Non - Citizenship	10%
Disability (self disclosed)	16%
Income - Employment	30%
Income - ODSP/OW/EI/Pension/No Income	72%
Residence - Permanent	57%
Residence - Non Permanent	41%





## FUNDING

In addition to the ongoing core funding support we receive from the United Way and the Provincial Government, JHS relies on the generosity of individuals, families, staff, corporations, foundations, service clubs, community groups and other agencies/organizations to augment our capacity to respond to the needs of children, youth and families. Many of the successful innovative programs offered at JHS on an ongoing basis today, were once originally supported as pilot projects through donations and fundraising efforts supported by people, foundations and organizations like those listed on these pages.

Every donation – large or small, monetary or gift-in-kind, helps individuals and their families to successfully make it through difficult times.

On their behalf, we thank you.



Ministry of the  
Attorney General



Ministry of  
Children and Youth Services

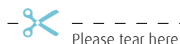


Ministry of  
Training, Colleges and Universities



## LOCATION OF PROGRAMS AND SERVICES PROVIDED

	PEEL	HALTON	DUFFERIN
<b>Bail Program</b>	✓	✓	✓
<b>Community Services Program</b>			
Individual Counselling	✓	✓	✓
Institutional Services	✓		
Life Skills Group	✓	✓	
PATCH	✓		
Peel Works: Needle Exchange	✓		
Resolve Anger and Emotion Management Program	✓	✓	✓
Resource Centre/Brief Services	✓	✓	✓
Voicemail Service	✓		
Dufferin Housing Help Centre			✓
<b>Employment Services Program</b>			
Employment Support	✓		
Job Matching	✓		
Summer Jobs Service	✓		
<b>Direct Accountability Program (DAP)</b>		✓	
<b>Halton Youth Attendance Centre</b>		✓	
<b>Halton Youth Justice Committee Program</b>		✓	



### YOUR DONATIONS ARE GREATLY APPRECIATED

Name \_\_\_\_\_

Address in full \_\_\_\_\_

Telephone contact # \_\_\_\_\_

Income Tax Receipt required  Yes or  No Court Ordered  Yes or  No

Amount of Donation \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Certified Cheque or Money Order payable to: John Howard Society of Peel-Halton-Dufferin.  
134 Main St. N. Brampton, Ontario L6V 1N8 Telephone: 905-459-2205



Registered Charitable Number 131698821

# LOCATIONS & CONTACT INFORMATION



**Head Office**  
 134 Main Street North  
 Brampton, ON L6V 1N8  
 t: (905) 459-0111  
 f: (905) 459-5864  
 e: [brampton@johnhowardphd.ca](mailto:brampton@johnhowardphd.ca)



**Brampton**  
 134 Main Street North  
 Brampton, ON L6V 1N8  
**Community Services**  
 t: (905) 459-0111  
 f: (905) 459-5954  
 Collect number: (905) 459-5151  
**Employment Services, Bail Supervision**  
 t: (905) 459-0111  
 f: (905) 459-5864  
 e: [brampton@johnhowardphd.ca](mailto:brampton@johnhowardphd.ca)



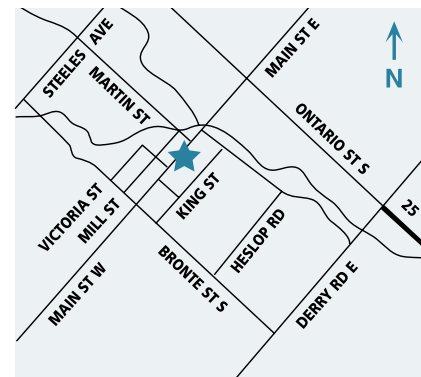
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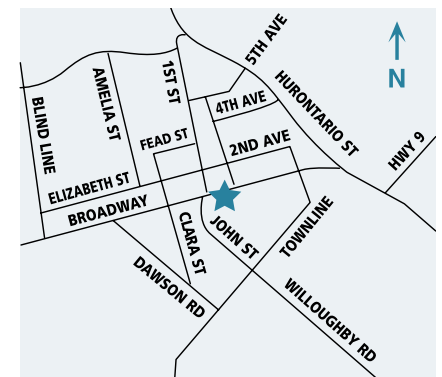
Head Office Brampton



Milton/Oakville   Mississauga   Orangeville   Brampton



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**Orangeville**  
 210 Broadway Unit 105  
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## *Our Community Includes Everyone*

