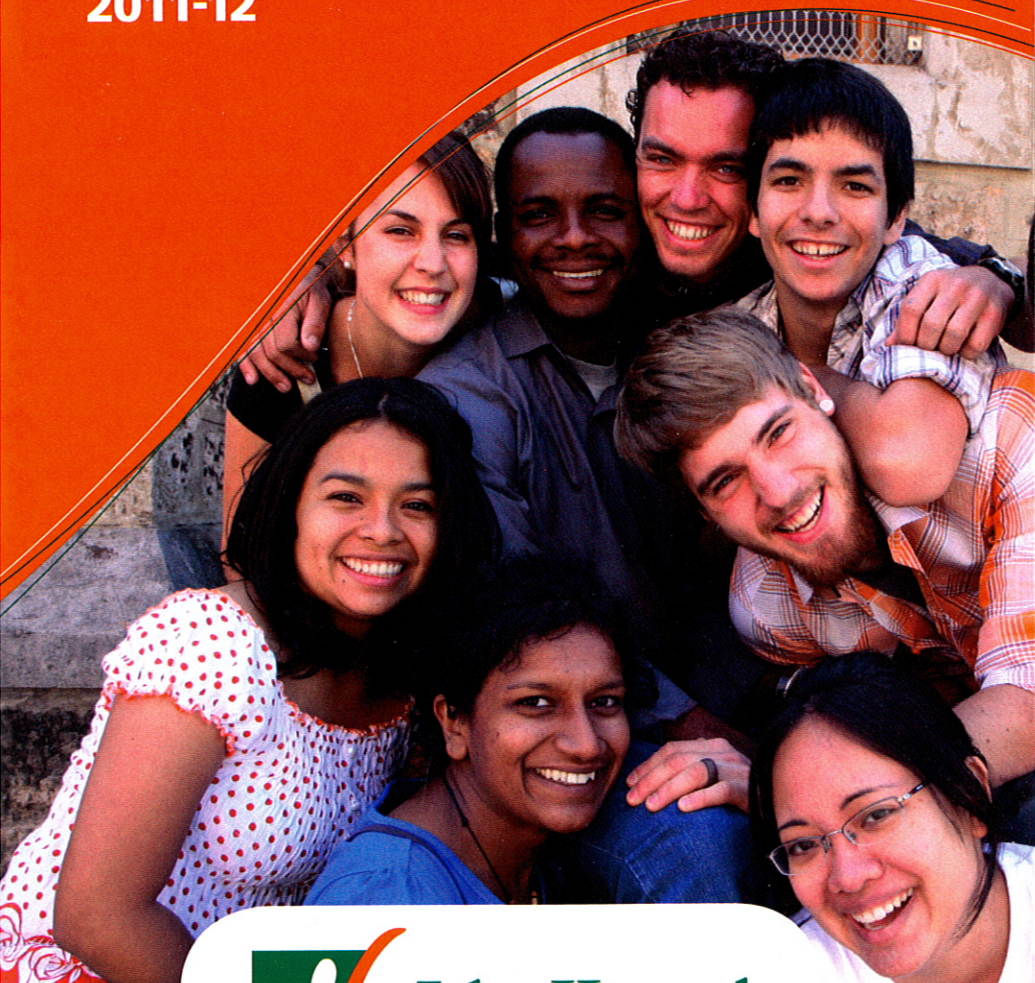


Annual Service Report 2011-12



**John Howard
Society**
Peel - Halton - Dufferin

Our Community Includes Everyone



Table of Contents

Board of Directors	2
Executive Director's Message	3
Mission Statement	4
Principles and Objectives	5
Staff	6
Programs and Service Descriptions	7
Programs and Services	11
Client Profile	12
Volunteering	13
Funding	14
Location of Programs and Services Provided	15
Locations, Services and Contact Information	16

Board of Directors

Executives

President

Darren Pennock

Treasurer

Patricia Whiteford

Members

Patricia E. Anderson
Keith Gilbert
Tom Hendy

Gerry E. Meinzer
Lynda Ross
George Paul Smith

Pauline Wainwright
Peter Wood

Executive Director's Message

For several centuries The John Howard Society internationally has been the voice of the poor and marginalized. The John Howard Society of Peel-Halton-Dufferin (the Society) is one of 19 Society Affiliates serving Ontarians from Thunder Bay to Windsor. The Society has faithfully and professionally served the western GTA for over 35 years, meeting the needs of some of our cities' most at-risk individuals with compassion and skill.

In the 3 regions in which we serve, Peel, Halton and Dufferin we have 9 locations. On any given day in our various outreach service locations you will find folks who have lost their employment being served by our staff who offer training in all forms of job search expertise and who have worked ahead of time to connect with employers. While moms or dads are working with our counselors you will often see their accompanying young children being accommodated by our staff with coloring books or children's story books.

With professional counselling and networking we serve those experiencing difficult family dynamics or challenging personal circumstances, including homelessness or under-housing, illiteracy, health issues, legal difficulties, anger management and other relational dynamics, and many other life circumstances. Our counselors have networked with appropriate landlords and service providers in order to provide the most comprehensive service possible to our clients.

We have several programs, serving youth to adults, who have become involved in the criminal justice system. Our Bail program is the top performing Bail program in the province with a 96% non-breach rate of success. Our "Restorative Justice" program for youth ages 12 to 17 is a highly successful reintegration and support service facilitated by our staff and run by a large group of trained and dedicated adult volunteers.

Our Board of Directors is comprised of people who offer the Society a wealth of knowledge and experience in the governance of the agency and they do so fully embracing the Society's philosophy of holistic, unconditional positive regard for the human spirit of those we work with. I am deeply appreciative of these stellar volunteers.

Thank you to all who support us in so many ways. The work is tough and we are thankful to those who come around us with encouragement and care.

Warmest regards,



Michael F. Clarke, CM, MDiv, BA
Executive Director,
John Howard Society of Peel-Halton-Dufferin



Mission Statement

The Society's Mission is the prevention of crime through research, community education, the promotion of systemic change and the restorative services to individuals.

Principles

In a healthy community every member has a place.

All members of the community share a responsibility to ensure that this is the case.

Although individuals are responsible for their actions, there are social conditions which increase the likelihood of crime occurring and crime is therefore an important indicator of community health.

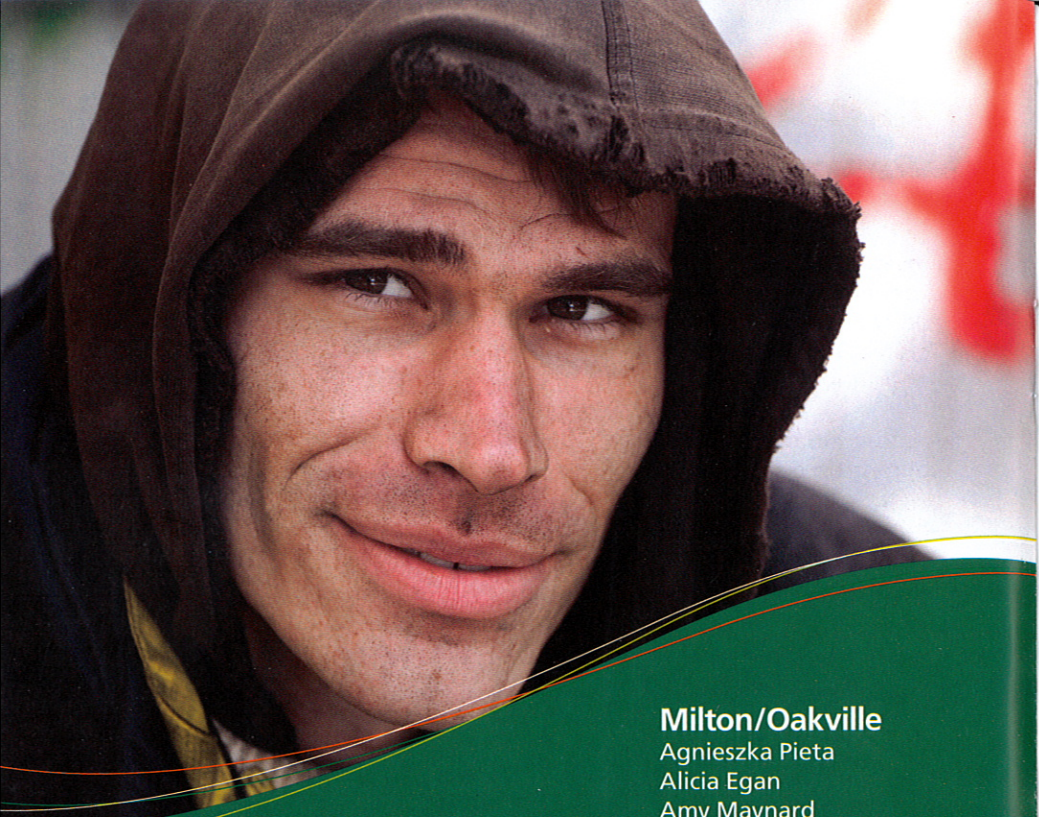
An effective crime prevention strategy must be based on inclusionary approaches which ensure that individuals at risk of committing crime have opportunity and empowerment in finding their place in the community.

While demonstrating community values and administering consequences the criminal justice system should be restorative. Fact not fear should inform crime prevention.

Objectives

The objects of the John Howard Society of Peel-Halton-Dufferin shall be the objects of the John Howard Society of Ontario and more specifically shall be:

- 1) to promote and encourage individual well being through services to persons at risk of committing crime;
- 2) to promote the humane and effective functioning of the Criminal Justice System at all levels as a restorative process;
- 3) to be informed about the nature and extent of crime in the community and its social context;
- 4) to promote changes in those social conditions which engender crime;
- 5) to promote community awareness of crime and its context and encourage citizens involvement in inclusionary crime prevention strategies.



Staff

Head Office

Donna Murray
Kathryn Lynch
Michael Clarke

Brampton

Alexis Lee
Dawn Slawter
Devi Rajamoorthy
Erica Pistan
Georgia Drake
Ivy Stewart
Jessica Woods
Katie Siemon
Kristy Bailey
Kulwant Bangar
Laura Shepheard
Melissa Kostick
Melissa Phipps
Nadia Hanif
Renee Ledford
Sandra Villneff
Shelly Verma
Tanya DiBenedetto

Milton/Oakville

Agnieszka Pieta
Alicia Egan
Amy Maynard
Avery Toppan
Carmen Kokayko
Emmanuel Kikiantonis
Iain Leithead
Jackie Doyle
Jeffrey Solomon
Kara Hart
Katie Boyle
Kimberley Axford
Leah White
Lorna Mitchell
Tracie McGrath-Levis

Mississauga

Karina Bridgemohan
Meghan Gilbert
Melissa Udit
Steve Sutherland

Orangeville

Cathryn Castellino
Kristine Kostick
Lee Moreland
Paula Cornish
Sandra Lovett

Programs & Service Descriptions

COMMUNITY SERVICES PROGRAM

Individual Counselling:

- Provides individual counselling and crisis support to individuals experiencing employment, housing, financial, mental health, addiction, relationship, parenting or self-management problems. This may occur via short-term or long-term case management.
- Assistance to obtain basic needs, identification, documentation, etc.
- Assistance through direct service, advocacy and/or referral to appropriate service providers.
- Available to males and females, youth or adults and includes both voluntary and mandated clients.



Institutional Services:

- Promotes a just, humane and effective prison system through community education and identification of individual and system abuses that lessen the opportunity for prisoner progress.
- Working one-to-one with inmates and families to prepare for successful release and reintegration to their community.
- Working to ensure humane and lawful treatment of prisoners by Canadian standards and International standards prescribed by United Nations conventions.
- Available in-person at Maplehurst Correctional Complex and Ontario Correctional Institute. Via the phone with all Federal and Provincial Institutions across Canada.
- Post release supports are also available.



Life Skills Workshop:

- Our Life Skills services focuses on the skills needed to successfully manage all aspects of life: self, family, community, career, and leisure.
- Typical topics include problem solving, communication skills, goal setting, conflict resolution, managing change, self-esteem, healthy relationships, and managing stress.
- Experiential learning techniques such as role-playing, structured exercises and small group discussions are used to facilitate learning and behaviour change.



Literacy Project:

- Delivered to female and male youth and adults who have literacy issues.
- Evidence-based system of one on one instruction called Direct Instruction.
- Students are individually assessed by qualified school teacher for reading level and direct outcome goals.
- Negotiated contract for instruction which includes number of sessions per week.





Peel Works – Needle Exchange Service:

- The goal is to prevent the spread of hepatitis B, C and HIV/AIDS among injection drug users while using a Harm Reduction philosophy.
- Sterile needles, equipment, condoms and lube.
- Containers to safely dispose of used needles.
- Information for safer drug use and safer sex.
- Referrals for support and treatment.
- Free and confidential.



Resolve Anger and Emotion Management Group:

- Teaches participants self-monitoring and self-management skills that allow them to reduce the intensity, frequency and duration of their anger and emotional episodes.
- Available to voluntary and mandated male youth and adults.
- An assessment is required to determine eligibility for participation.



Resource Centre/Community Access Program (CAP):

- Self-directed access to community services, resources and information.
- Free access to computer, Internet, printer, faxing, photocopy and phones.
- Local newspapers, job postings and housing information.
- Resource and outreach support.



Voicemail Service:

- Provision of a personal telephone number where messages can be left and retrieved through a customized password, from any telephone, to individuals who qualify, at a nominal cost.
- Qualification is based on an assessment of need.



Youth Options Project:

- The YO! Project provides free workshops and seminars designed to meet specific and timely needs of the Halton community such as: Leadership, Substance Use, Gangs and Belonging, Bullying, Conflict Resolution/Problem Solving and Healthy Relationships.



Dufferin Housing Help Centre:

- Maintains a housing registry to assist individuals in securing affordable accommodation that exists in the private rental market.
- Affordable Housing Registry.
- Housing Support and Counseling.
- Housing search resource area with internet, telephone and fax.
- Information on Tenant rights and responsibilities.
- Website address: www.dufferinhousinghelp.com.

DIRECT ACCOUNTABILITY PROGRAM

- The Direct Accountability Program is an alternative to prosecution for eligible individuals over the age of 18 years of age with no or limited prior involvement in the adult court system who are charged with minor offense(s).
- The Crown Attorney will recommend the program to the court as a sanction.
- The program involves accused persons being held accountable through community-based sanctions such as community service hours or participation in a psycho-educational group.
- If the accused person successfully completes the program the Crown Attorney will withdraw the charge(s).



EMPLOYMENT SERVICES PROGRAM

- Employment Services offers a range of services and resources to respond to the career and employment needs of individuals and the labour needs of employers.
- The program consists of 5 components which can be accessed in a flexible and interactive style.
- Upon registering for the Employment Services program an individual will receive a comprehensive service assessment; this allows staff to make consistent and efficient decisions about how best to assist the individual.
- The Resource Centre is available to everyone and is designed to be a comfortable environment in which to do labour market research i/e job searching, interviewing, training, education.
- The more in depth components include one to one assistance from an Employment Counsellor; job searching, matching and incentives and mentoring and coaching.
- To access these components one must be out of school and work on a full time basis, however, exceptions are possible so we encourage individuals to seek out all their options.
- Employer participation is critical to the success of the program. An employer relations team works to engage employers in on site activities, hiring and training our job seekers and promoting job maintenance.
- Employers can post jobs within the centre, hold job fairs, conduct on site information sessions and interviews.



Summer Jobs Service:

- A summer job initiative to engage youth between ages 15-30 who are returning to school in the Fall.
- Summer Jobs Service is a year round program, however, participation and intensity increases significantly in the April through August period.

HALTON YOUTH ATTENDANCE CENTRE PROGRAM



- A provision of the Youth Criminal Justice Act, this Non-Residential Attendance Centre assists youth in conflict with the law accept responsibility for their actions while helping them to become positive, pro-social contributing members of their communities.
- Young people participate in programs appropriate to their assessed needs, such as anger management, anti-violence programs, life skills, counselling, peer relationships and employment readiness.
- Programs may also include contact with families and community resources to support the young person.
- Young people who do not participate as required may be returned to youth court for further action.

HALTON YOUTH JUSTICE COMMITTEE PROGRAM



- The Halton Youth Justice Committee involves victims and communities in finding ways to help young people who have committed minor offences be accountable for their actions.
- A Youth Justice Committee meeting brings together a young person between the ages of twelve and seventeen who is alleged to have committed a low-risk offence, his or her parent(s) or guardian(s), the victim, and trained members of the community. Together, they negotiate an appropriate way (sanctions) for the young person to make amends for his or her actions.
- Typically, sanctions include an apology, community service hours, an essay or research assignment, and attendance at workshops, such as shoplifting prevention or anger management.

BAIL VERIFICATION AND SUPERVISION PROGRAM



- An alternative to Pre-Trial Incarceration, providing neutral verified information to assist in the release of accused on bail.
- Supporting individuals through community supervision to reduce failure to appear in court.
- Advocacy, support and collaboration with other community agencies reducing the in-custody remand populations.
- Providing community based short-term intensive case management of mentally ill offenders while providing indirect supervision to those who are hospitalized or homeless.

Programs & Services

PROGRAMS 2011-2012	PEEL	HALTON	DUFFERIN
Community Services Program			
Community Access Program (CAP):	5188	793	1769
Individual Counselling	229	48	60
Institutional Services	355	N/A	N/A
Life Skills Workshop	15	68	N/A
Literacy Project	15	N/A	N/A
Peel Works - Needle Exchange Service:			
Visitors	404	N/A	N/A
Needles In	4617	N/A	N/A
Needles Out	19915	N/A	N/A
Resolve Anger & Emotion Management Group	34	18	40
Resource Centre	13600	1754	4199
Voicemail Service	80	N/A	N/A
YO! Youth Options Project - Halton	N/A	32	N/A
Dufferin Housing Help Centre	N/A	N/A	9410
Direct Accountability Program (DAP)	N/A	317	N/A
Employment Services Program			
Employment Support	546	N/A	N/A
Job Matching	44	N/A	N/A
Resource Centre	2122	N/A	N/A
Summer Jobs Service Placements	157	N/A	N/A
Halton Youth Attendance Centre Program	N/A	53	N/A
Halton Youth Justice Committee Program	N/A	50	N/A

Stats for this program are collected and reported jointly for all Regions

BAIL VERIFICATION AND SUPERVISION PROGRAM 2011-2012

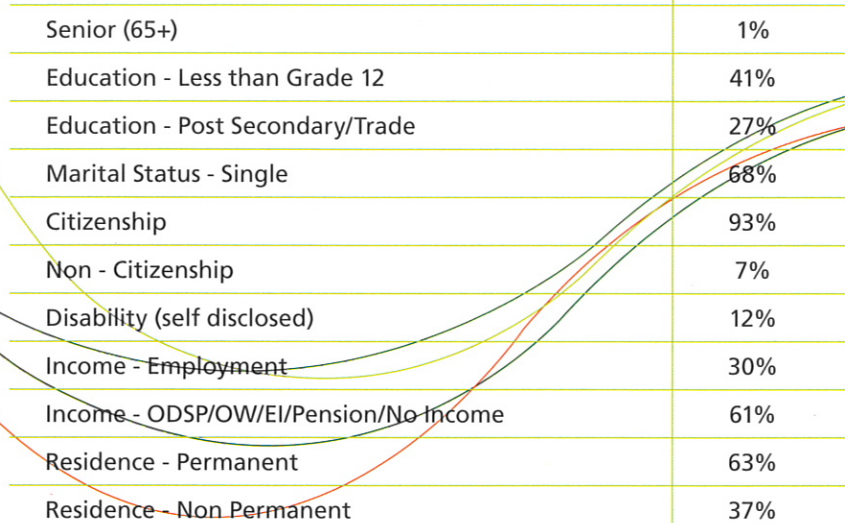
Verifications	1345
Supervision	387

*N/A - Not Available in that Region/County

*NOTE:

These numbers reflect unique individuals served, but do not reflect that often our services are used many times by these individuals which exponentially increases our number of service hours.

Client Profile



	2011-12
Male	71%
Female	28%
Youth	42%
Adult	57%
Senior (65+)	1%
Education - Less than Grade 12	41%
Education - Post Secondary/Trade	27%
Marital Status - Single	68%
Citizenship	93%
Non - Citizenship	7%
Disability (self disclosed)	12%
Income - Employment	30%
Income - ODSP/OW/EI/Pension/No Income	61%
Residence - Permanent	63%
Residence - Non Permanent	37%



Volunteering at John Howard Society

Volunteers are an integral part of our operations. Our volunteers are comprised of students, retirees, parents, grandparents, and other community members. Each day they make a significant difference in the lives of people in our communities. This could mean working directly with male and female clients, youth and adults, providing support and advocacy, serving on Committees or participating as a member of the Board of Directors. These responsibilities and the men and women who perform them are vital to the success of the John Howard Society of Peel-Halton-Dufferin and its clients. For information on how you may be able to contribute to the work of JHS, please contact us.

	Peel	Halton	Dufferin
Client Related and Program Support Volunteer Hours	6235	2510	1852
Number of Volunteers	50	52	6

Funding

In addition to the ongoing core funding support we receive from the United Way and the Provincial Government, JHS relies on the generosity of individuals, families, staff, corporations, foundations, service clubs, community groups and other agencies/organizations to augment our capacity to respond to the needs of children, youth and families. Many of the successful innovative programs offered at JHS on an ongoing basis today, were once originally supported as pilot projects through donations and fundraising efforts supported by people, foundations and organizations like those listed on these pages.

Every donation – large or small, monetary or gift-in-kind, helps individuals and their families to successfully make it through difficult times.

On their behalf, we thank you.



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Canada

Service
Canada



Industry
Canada

Industrie
Canada



Ontario

Ministry of the
Attorney General



Ontario

Ministry of
Children and Youth Services



Ontario

Ministry of
Training, Colleges and Universities

o l a

o l a
ontario library association

Region of Peel
Working for you



United Way
of Peel Region



United Way
of Milton



Our audited financial statements may be obtained by request to our head office.

Location of Programs and Services Provided

	PEEL	HALTON	DUFFERIN
COMMUNITY SERVICES PROGRAM	✓	✓	✓
Institutional Services	✓		
Life Skills Group	✓	✓	
Literacy Project	✓		
Peel Works: Needle Exchange	✓		
Resolve Anger and Emotion Management Group	✓	✓	✓
Resource Centre/Community Access	✓	✓	✓
Voicemail Service	✓		
YO! Youth Options Project		✓	
Dufferin Housing Help Centre			✓
DIRECT ACCOUNTABILITY PROGRAM (DAP)		✓	
EMPLOYMENT SERVICES PROGRAM	✓		
Employment Support	✓		
Job Matching	✓		
Summer Jobs Service Placements	✓		
YOUTH ATTENDANCE CENTRE		✓	
YOUTH JUSTICE COMMITTEE PROGRAM		✓	
BAIL VERIFICATION AND SUPERVISION PROGRAM	✓	✓	✓

YOUR DONATIONS ARE GREATLY APPRECIATED



Please tear here

Name _____

Address in full _____

Telephone contact # _____

Income Tax Receipt required ☐ Yes or ☐ No

Court Ordered ☐ Yes or ☐ No

Amount of Donation _____

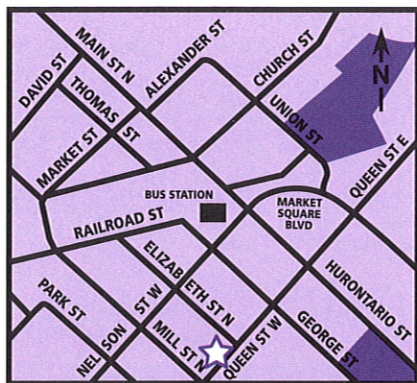
Signature _____ Date _____

Make the cheques or Money Order payable to: John Howard Society of Peel-Halton-Dufferin
100 Queen Street, West, Brampton, Ontario L6X 1A4 Telephone 905-459-2205

Registered Charitable Number 131698821



Locations & Contact Information



Head Office

100 Queen Street West
Brampton, ON L6X 1A4

Tel: (905) 459-2205

Fax: (905) 459-4045

headoffice@johnhowardphd.ca



Head Office/Brampton



Milton/Oakville



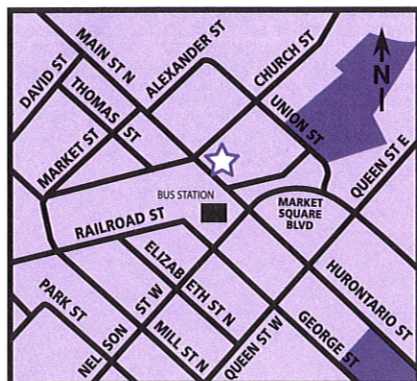
Mississauga



Orangeville



Brampton



Brampton

134 Main Street North
Brampton, ON L6V 1N8

Tel: (905) 459-0111

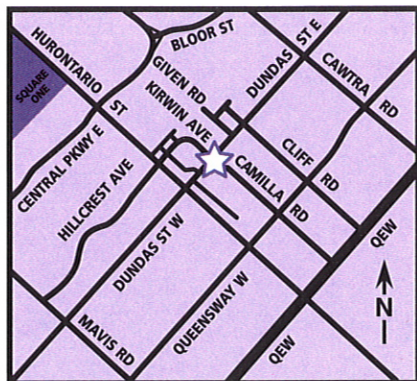
Fax: (905) 459-5954

Community Services

(905) 459-5864

Employment Services,
Bail Supervision

brampton@johnhowardphd.ca



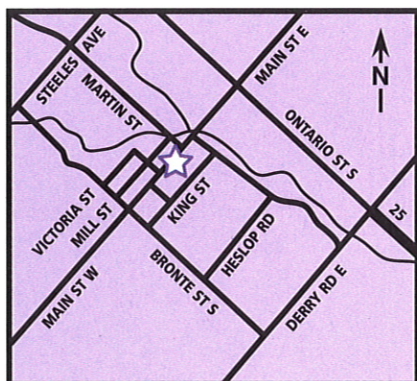
Mississauga

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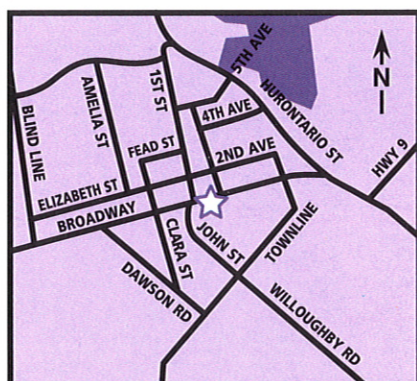
Milton/Oakville

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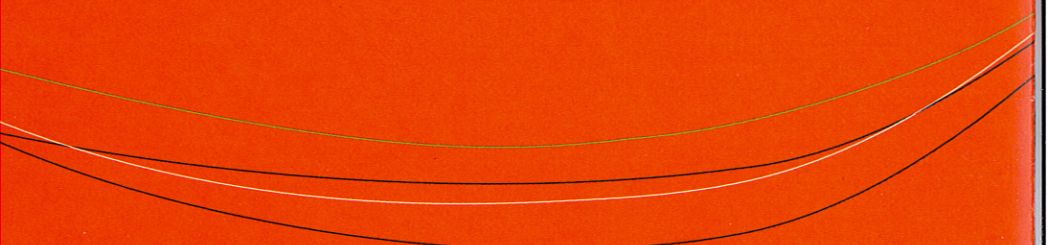
Orangeville

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