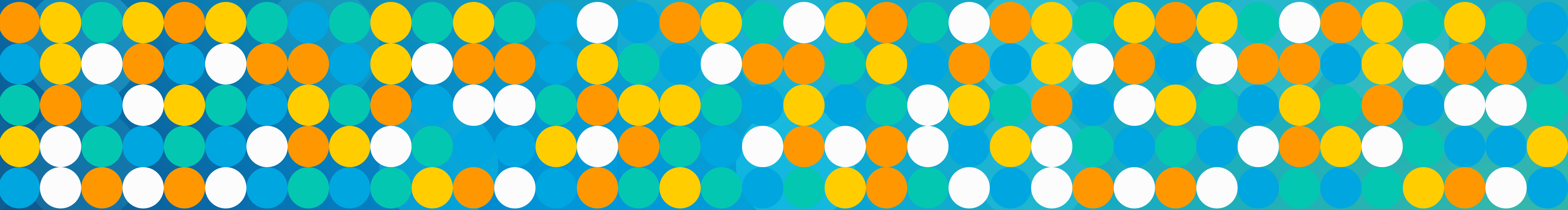




2023/2024

johnhoward.on.ca/ottawa

Annual Report



Board of Directors 2023-2024

Executive Committee

Chair	Mohamed Sofa United Way East Ontario
Vice-Chair	Duncan Shaw Employment and Social Development Canada
Treasurer	Andrew Roeske Certified Financial Planner and Chartered Investment Manager
Secretary	Jody Brian Director of Speechwriting and Policy Content, Bank of Canada

Directors

Kenneth A. Bryden Ottawa Police Service	Vicki Grisim Professor, Algonquin College
Hamza Khalid Butt International Development Research Centre	Richard Lamothe Business Owner
Allan Clarke Consultant	Peter Nshimiyimana City of Ottawa
Tania Costanzo Director, Knowledge Services Agriculture and Agri-Food Canada	Bruce Simpson Defence Counsel
	Christopher Smith Health Canada



Our Mission.

Effective, just, and humane responses that enhance the safety and well-being of our community.

Our Vision.

Safe, compassionate, and just communities, where everyone is supported and empowered.

Our Values.

- Accountability and Integrity
- Tenacity and Continual Learning
- Celebrating Uniqueness
- Engagement and Leadership
- Compassion and Care

Our Beliefs.

- Community and Connection
- A Person-Centred Focus
- A Rights-Based Approach
- A Commitment to Reducing Harm
- Dedication to Change

Our Strategies.

- A Well Workplace
- Intentional Growth, Service Innovation, and Sustainability
- A Culture of Belonging



A message from our Associate Executive Director & Chair



As we look back on 2023/2024, it's hard to imagine it's been a full year since moving into our new main office location. As you walk the halls, you hear the hustle and bustle of amazing JHS colleagues working alongside clients, the walls and spaces are decorated with clients' works of art and other meaningful décor, and tenants of our Carling Residence are easing into their new home. The environment is warm and welcoming for our colleagues and clients alike, and it is evident that everyone is now settling into this beautiful new space.

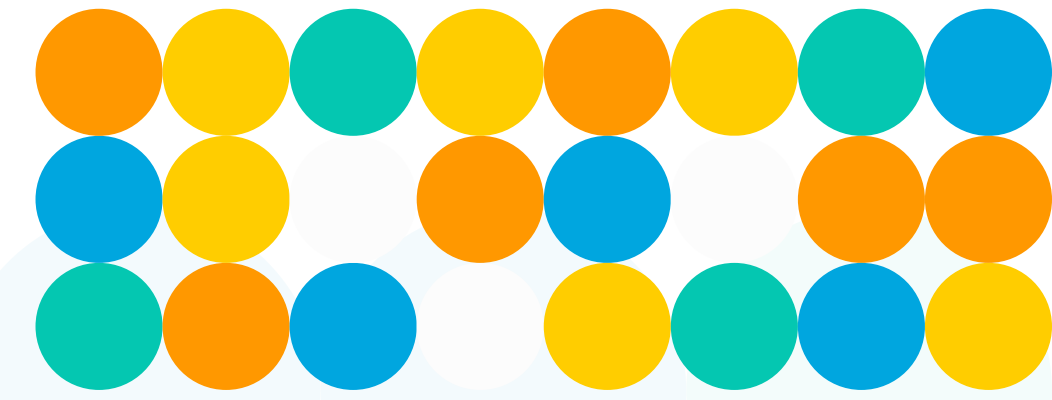
We've marked an exciting year as we enter the implementation phase of our new strategic vision for 2023 through 2028. There is incredible momentum in continuing to action our priorities of A Well Workplace, A Culture of Belonging, and Intentional Growth, Service Innovation and Sustainability. We want to thank our colleagues who are involved, through committees and by other means, in animating this work and bringing our strategic priorities to life. This would not be possible without your commitment and sharing of your time and talents.

A new addition to A Well Workplace is the implementation of the National Standard of Canada for Psychological Health and Safety in the Workplace. Clear action steps are underway to continue our efforts towards a workplace that is both mentally healthy and supportive. This work comes at a crucial time as our service-providers face growing complexity in their roles as our service-seekers are coming to us with more acute and complex needs than ever before. Through our Culture of Belonging priority, we continue to advance our Diversity, Equity and Inclusion efforts, and this year brought a commitment to commence our agency Reconciliation Plan. Discussions with the Board and Management Team have begun, and we look forward to this incredibly important undertaking in the year ahead.

The agency added another housing program to our portfolio when we opened our newest supportive housing for women. Through funding from the federal government's Rapid Housing Initiative, this 29-unit apartment building finalized construction, and women started moving into their new home in late winter of this year. This warm and welcoming four-storey building incorporates Indigenous cultural elements into the structure and design with authenticity and appropriate care. This location is an intentional space created for women, with a commitment that 70% of those who make a home here will be Indigenous. We are grateful for our partnership with Minwaashin Lodge, and look forward to learning and living into this new space.

Lastly, as this year came to an end, we learned that our Executive Director, Tyler Fainstat, was moving on to an incredible opportunity in British Columbia. I think we can speak on behalf of all Board and staff when we say this was hard news to hear. Tyler has been a profoundly impactful leader in his eight-year tenure, and embodied our values and beliefs in his leadership like no other. Tyler is caring, compassionate, humble, and an all-around incredible human being. Even though his time with JHS Ottawa felt short-lived, Tyler will leave a long-lasting impression on the agency and the Ottawa community. We thank you, Tyler, for your unwavering commitment to our colleagues and clients, and wish you nothing but success in your new adventures at John Howard Society North Island.





Funders

ABC Life Literacy Canada

Algonquin College

BGC Ottawa

Canada Revenue Agency
through the Community Volunteer
Income Tax Program Grant

Canadian Border Services Agency
through the John Howard Society
of Canada

Children's Aid Societies

City of Ottawa

Correctional Service of Canada

Donations

Employment and Social Development Canada

Government of Canada's Community
Services Recovery Fund through the
Canadian Red Cross

Ministry of the Attorney General

Ministry of Children, Community and
Social Services

Ministry of Community Safety and
Correctional Services

Ministry of Health and Long-Term Care
through the Royal Ottawa Mental Health Centre

Ministry of Labour, Immigration,
Training and Skills Development

Ministry of the Solicitor General

Ontario Health East through Ottawa Inner City Health

Ontario Trillium Foundation

Ottawa Community Foundation

Public Safety Canada

Rideau-Ottawa Valley Learning Network

Rideauwood Addictions and Family Services

Royal Ottawa Mental Health Centre

Salvation Army

United Way East Ontario

WCG Services

youUturn Youth Support Services



Service Awards

5 Years

Kathryn Carriere
Dale Collier
Eva Davis

Melanie Dubois
David Haughton
Gizela Iraheta

Andriy Klinko
Fern Redpath
Miriam Ziemba

10 Years

Myra Gillis Angela McCanny Tyler Running Cornelius Tay

15 Years

Craig Santos

20 Years

Neally Thompson

25 Years

Kevin Dolan

35 Years

Ida-Jane Graham



Financial Position

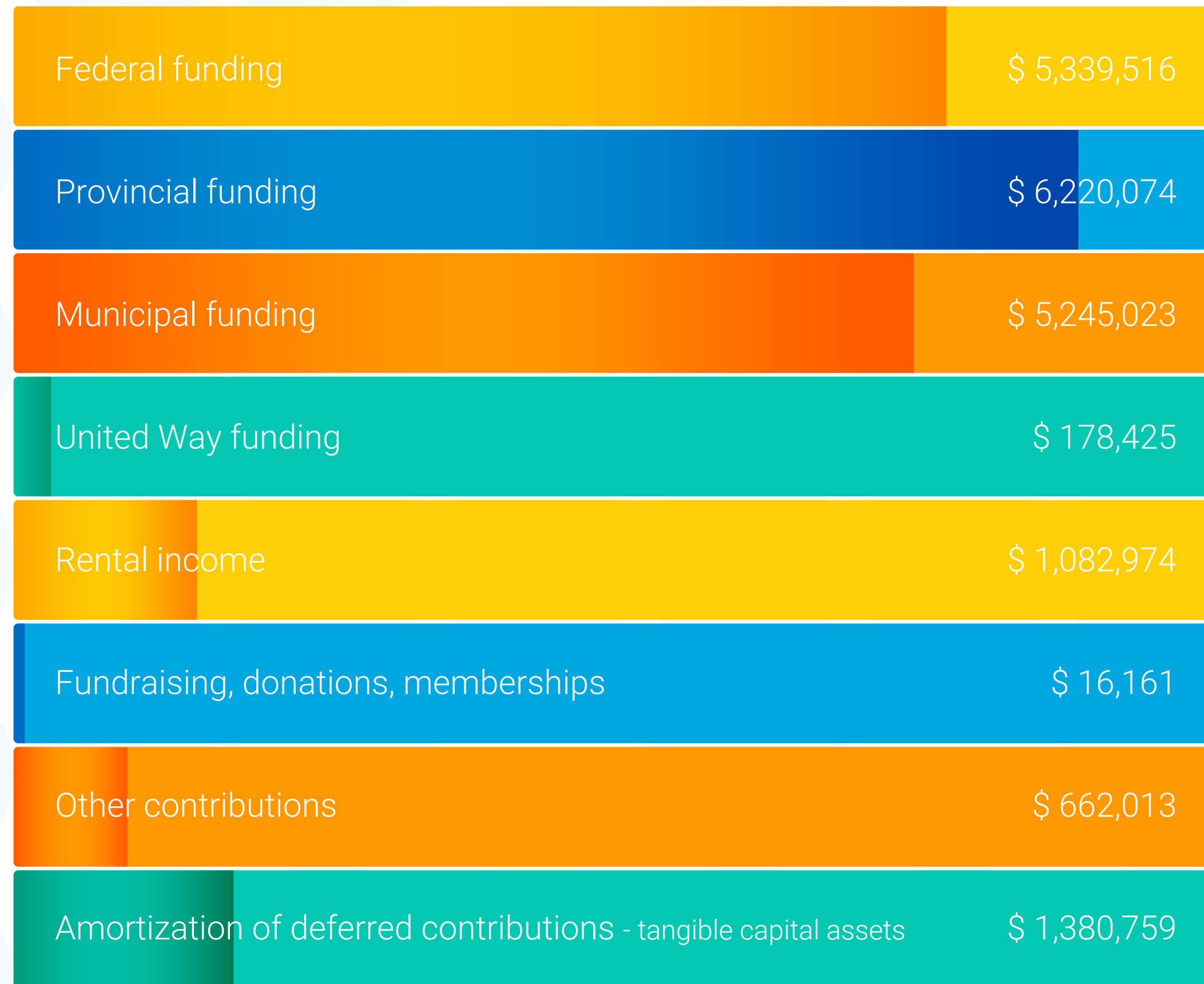
Assets	2024	2023
Current	Current	Current
Cash	\$ 1,229,053	\$ 3,752,346
Accounts receivable	\$ 2,438,429	\$ 3,152,343
Prepaid expenses	\$ 212,936	\$ 165,849
Current portion of loan receivable	\$ 15,637	\$ 35,424
Investments	-	\$ 1,676,218
	\$ 3,896,055	\$ 8,782,180
Long-term portion of loan receivable	-	\$ 51,137
Long-term investments	\$ 2,011,134	-
Tangible capital assets	\$ 55,590,352	\$ 49,839,353
	\$ 61,497,541	\$ 58,672,670

Liabilities and Net Assets	2024	2023
Current		
Accounts payable and accrued liabilities	\$ 1,614,975	\$ 3,859,351
Deferred contributions - operations	\$ 603,390	\$ 202,177
Current portion of long-term debt	\$ 345,915	\$ 10,273,098
	\$ 2,564,280	\$ 14,334,626
Long-term		
Long-term debt	\$ 16,632,541	\$ 6,954,054
Deferred contributions - tangible capital assets	\$ 28,277,620	\$ 23,420,294
	\$ 44,910,161	\$ 30,374,348
Net assets		
Capital reserve	\$ 707,018	\$ 707,018
Contingency reserve	\$ 174,004	\$ 174,004
Acquisition reserve	\$ 2,312,485	\$ 2,312,485
Invested in tangible capital assets	\$ 10,334,276	\$ 9,191,907
Unrestricted	\$ 495,317	\$ 1,578,282
	\$ 14,023,100	\$ 13,963,696
	\$ 61,497,541	\$ 58,672,670



Revenue

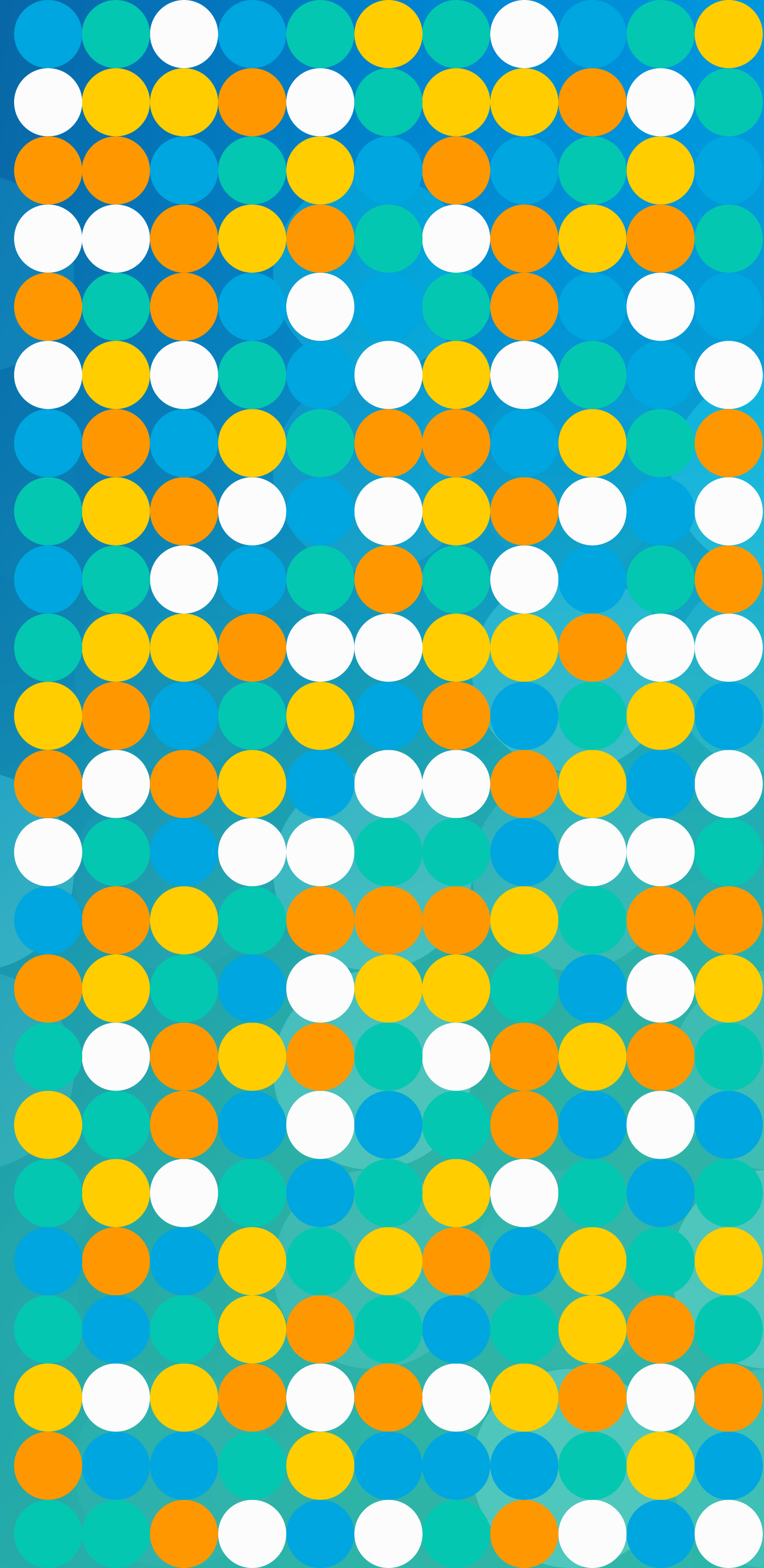
\$ 20,124,945



Expenditures

\$ 20,065,541





Effective.
Just.
Humane.

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