

**john  
howard  
society**

Ottawa

*2022/2023*

[johnhoward.on.ca/ottawa](http://johnhoward.on.ca/ottawa)

# Annual Report

# Board of Directors

## 2022-2023

### Executive Committee

|                       |                                                                                       |
|-----------------------|---------------------------------------------------------------------------------------|
| <b>President</b>      | <b>Mohamed Sofa</b><br>Britannia Woods Community House                                |
| <b>Vice-President</b> | <b>Duncan Shaw</b><br>Employment & Social Development Canada                          |
| <b>Treasurer</b>      | <b>Andrew Roeske</b><br>Certified Financial Planner<br>& Chartered Investment Manager |
| <b>Secretary</b>      | <b>Jody Brian</b><br>Director of Speechwriting<br>& Policy Content, Bank of Canada    |

### Directors

|                                                                             |                                                                     |
|-----------------------------------------------------------------------------|---------------------------------------------------------------------|
| <b>Kenneth Bryden</b><br>Ottawa Police Service                              | <b>Richard Lamothe, Past-President</b><br>Communications Consultant |
| <b>Hamza Khalid Butt</b><br>International Development Research Centre       | <b>Glenn La Rusic</b><br>Accountant                                 |
| <b>Tania Costanzo</b><br>Agriculture and Agri-Food Canada                   | <b>Bruce Simpson</b><br>Defence Counsel                             |
| <b>Vicki Grisim</b><br>Child and Youth Worker Program,<br>Algonquin College | <b>Christopher Smith</b><br>Health Canada                           |



## Our Mission.

Effective, just, and humane responses that enhance the safety and well-being of our community.

## Our Vision.

Safe, compassionate, and just communities, where everyone is supported and empowered.

### Our Values:

- Accountability and Integrity
- Tenacity and Continual Learning
- Celebrating Uniqueness
- Engagement and Leadership
- Compassion and Care

### Our Beliefs:

- Community and Connection
- A Person-Centred Focus
- A Rights-Based Approach
- A Commitment to Reducing Harm
- Dedication to Change

### Our Strategies:

- A Well Workplace
- Intentional Growth, Service Innovation, and Sustainability
- A Culture of Belonging



# A message from the Executive Director & President



**Tyler Fainstat,**  
Executive Director



**Mohamed Sofa,**  
President

In coming together to write our annual message, we realized that this is our first report since 2020 which is not dominated by our pandemic response. While the end of the pandemic emergency may have brought some relief to our staff and service users, over this past year we were confronted with many of the consequences and longer-term effects which came to a head during the pandemic. We see health, housing, and other social systems which are long past their breaking points. Our service users are often arriving at our doors with more acute and complex needs than at any point in our history. In addition to this, the instability in the labour market has meant unprecedented challenges for our programs to attract and retain staff.

While there were many challenges in 2022/23, there was also a lot to celebrate. In December 2022, we finally made the move to our new main office and housing location on Bell Street South. By far the biggest and most ambitious capital project that the organization has undertaken in its history, the new building represents a significant stage in the agency's growth and evolution, offering purpose-built spaces that promote the wellness and belonging of both staff and clients. In addition to the spaces for service delivery, the building has also provided 40 new units of desperately needed supportive housing for community members who have been experiencing chronic homelessness.

The agency also added some other long-desired programs such as the Record Suspension, and Community Justice Coordination programs which help to address critical needs and gaps for individuals who have been in conflict with the law.

In recognition of the mounting cost-of-living pressures, and the increasing demands on our amazing staff, a key objective of this past year was to advocate for increases to our funding contracts, which could be passed on to staff as improvements to compensation. While success was not universal, many of our funders were willing to support us with small increases and we were very happy to be able to make some modest improvements to our staff compensation.

This past year was also the conclusion of our last five-year strategic plan. In 2023, we turned our attention to engaging in a fearless and honest assessment of what the organization has done well over the past five years, and areas where it can improve and develop in the years to come. This process has resulted in a clear and exciting vision for the next five years. There is no question that there will be difficult times ahead; still, there is no doubt in our minds that we have the people, the organizational culture, the clients, and the partners to work together towards enhancing the safety and well-being of our community.



# Funders

ABC Life Literacy Canada

Algonquin College

BGC Ottawa

Canada Summer Jobs

Canadian Border Services Agency  
through John Howard Society of Canada

Ontario Health East  
through Ottawa Inner City Health

Children's Aid Societies

City of Ottawa

Correctional Service of Canada

Crime Prevention Ottawa

Donations

Ministry of the Attorney General

Ministry of Children, Community  
and Social Services

Ministry of Community Safety  
and Correctional Services

Ministry of Health and Long-Term Care  
through Royal Ottawa Mental Health Centre

Ministry of Labour, Immigration, Training  
and Skills Development

Ontario Trillium Foundation

Ottawa Community Foundation

Ottawa Victim Services

Public Safety Canada

Rideau-Ottawa Valley Learning Network

Rideauwood Addictions and Family Services

Royal Ottawa Mental Health Centre

Salvation Army

United Way East Ontario

youUturn Youth Support Services

# Service Awards

## 2022-2023

### 5 Years

Donald Alguire  
Alexandre Bissonnette  
Joshua Bridges  
Steven Chenier  
David Dapaah  
Hana Hadzifejzovic

Bilal Khalid  
Rachel Hunsley  
Donna Lesperance  
Tenroy Reid  
Stephanie Steele  
Josh Wilson

### 15 Years

Melissa Bradford  
Jason Cote  
Christine MacIntosh

### 20 Years

Tina Matchett

### 25 Years

Lucie Carrière



# Financial Position

## ASSETS

2023

2022

### Current

|                                    |                     |                     |
|------------------------------------|---------------------|---------------------|
| Cash                               | \$ 3,752,346        | \$ 2,056,232        |
| Accounts receivable                | \$ 3,152,343        | \$ 1,892,791        |
| Prepaid expenses                   | \$ 165,849          | \$ 126,138          |
| Current portion of loan receivable | \$ 35,424           | \$ 35,424           |
| Investments                        | \$ 1,676,218        | \$ 972,640          |
|                                    | <b>\$ 8,782,180</b> | <b>\$ 5,083,225</b> |

### Long-term portion of loan receivable

\$ 51,137      \$ 104,391

### Investments

-      \$ 685,329

### Tangible capital assets

\$ 49,839,353      \$ 37,955,495

**\$ 58,672,670**      **\$ 43,828,440**

## LIABILITIES AND NET ASSETS

2023

2022

### Current

|                                          |                      |                     |
|------------------------------------------|----------------------|---------------------|
| Accounts payable and accrued liabilities | \$ 3,859,351         | \$ 2,833,560        |
| Deferred contributions - operations      | \$ 202,177           | \$ 404,615          |
| Current portion of long-term debt        | \$ 10,273,098        | \$ 2,242,607        |
|                                          | <b>\$ 14,334,626</b> | <b>\$ 5,480,782</b> |

### Long-term

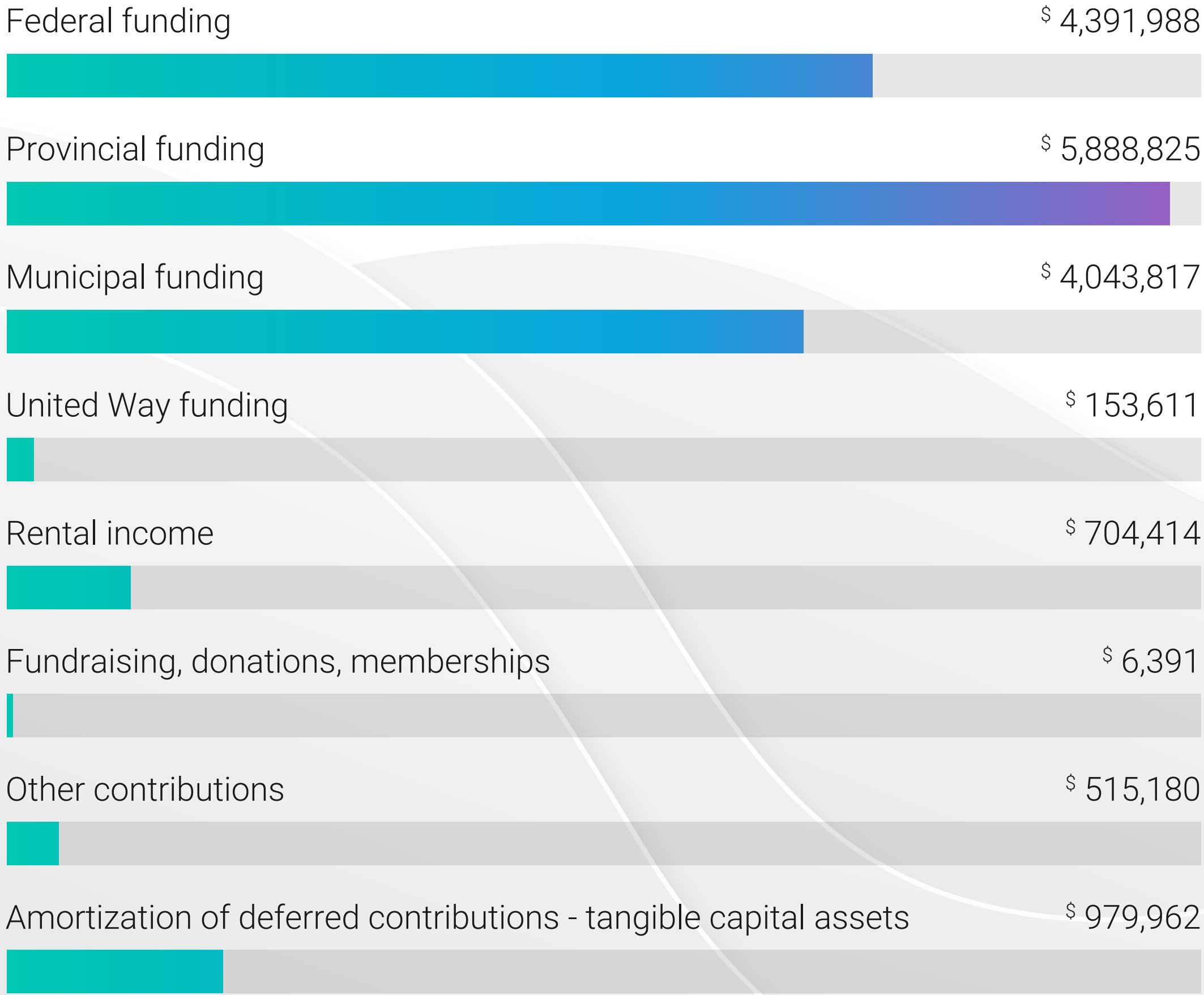
|                                                  |                      |                      |
|--------------------------------------------------|----------------------|----------------------|
| Deferred contributions - tangible capital assets | \$ 23,420,294        | \$ 17,824,131        |
| Long-term debt                                   | \$ 6,954,054         | \$ 7,061,479         |
|                                                  | <b>\$ 30,374,348</b> | <b>\$ 24,885,610</b> |

### Net assets

|                                     |                      |                      |
|-------------------------------------|----------------------|----------------------|
| Capital reserve                     | \$ 707,018           | \$ 707,018           |
| Contingency reserve                 | \$ 174,004           | \$ 174,004           |
| Acquisition reserve                 | \$ 2,312,485         | \$ 2,312,485         |
| Invested in tangible capital assets | \$ 9,191,907         | \$ 10,827,278        |
| Unrestricted                        | \$ 1,578,282         | (\$ 558,737)         |
|                                     | <b>\$ 13,963,696</b> | <b>\$ 13,462,048</b> |
|                                     | <b>\$ 58,672,670</b> | <b>\$ 43,828,440</b> |

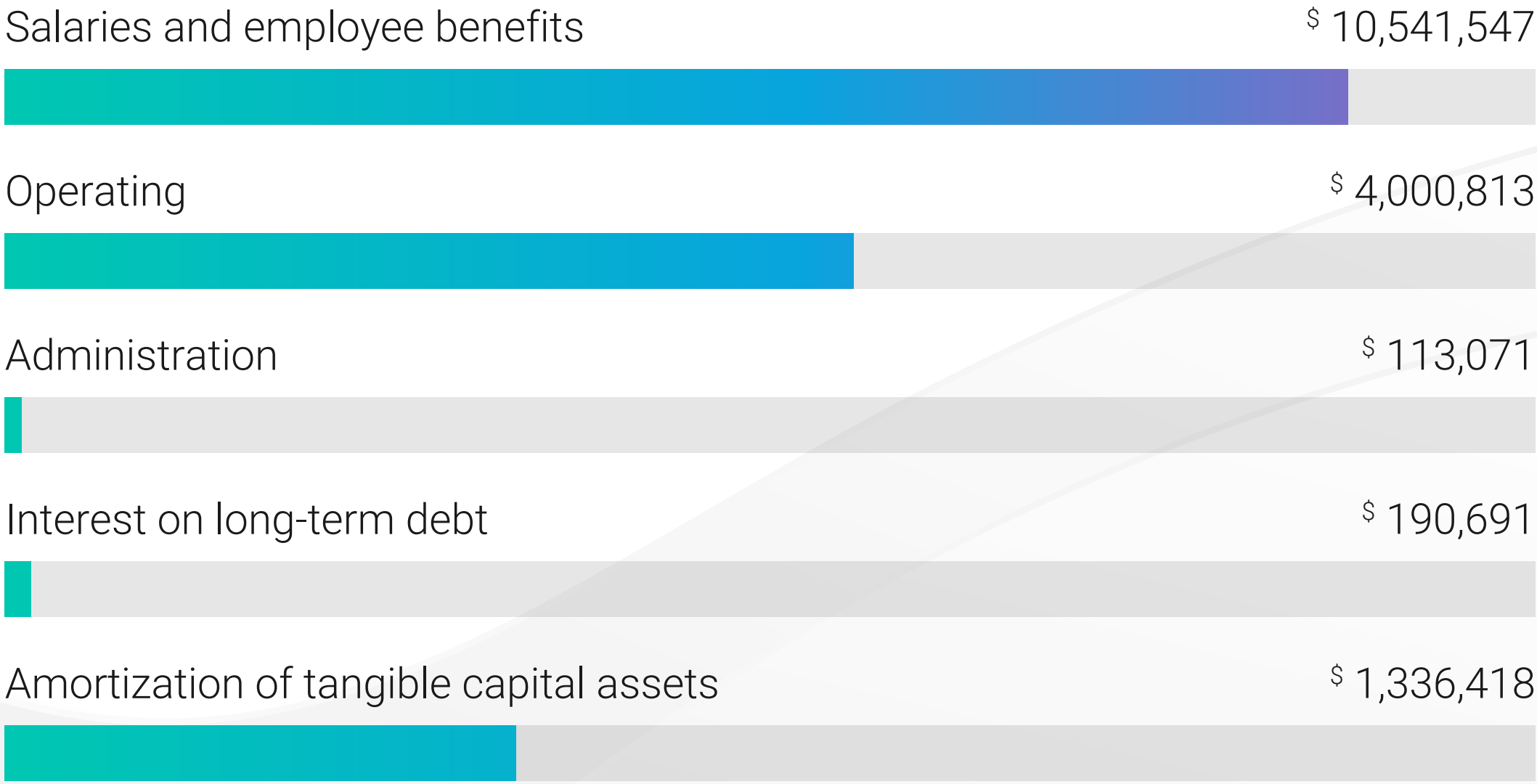
# Revenues

\$ 16,684,188



# Expenditures

\$ 16,182,540





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Effective.  
Just.  
Humane.

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