



JohnHoward

SOCIETY OF OTTAWA

ANNUAL REPORT 2015/2016

MISSION STATEMENT

Effective, just and humane responses to crime and its causes.

The goal of the John Howard Society of Ottawa is to provide services that prevent crime, reduce poverty and build self-sufficiency.

CORE VALUES

We believe that every individual has intrinsic worth and has the right to be treated with dignity and respect.

We believe in the potential of all human beings and in their capacity for growth and change.

We believe that all individuals have the right to live in a safe and peaceful society, and that justice is best served through measures that resolve conflict and promote the reparation of harm.

We believe that individuals are responsible for their own actions and must be held accountable for those actions.

We believe that the root causes of crime are found within communities and that the solutions to crime are also found within communities.

We believe in serving community needs by cooperating and collaborating to achieve a healthy and safe society.

BOARD OF DIRECTORS 2015/2016

BOARD OF DIRECTORS EXECUTIVE COMMITTEE

President	Rita Thompson Investment Advisor
Vice President	Tim Farr Public Safety Canada (ret'd)
Treasurer	Dennis Gauthier Benefit Advisor
Past President	Bruce Simpson Defence Counsel

DIRECTORS

Robert d'Arras
Secondary School Teacher

Sheila Arthurs
Department of Justice Canada (ret'd)

Jody Brian
Canadian Centre on Substance Abuse

Allan Clarke
Aboriginal Affairs and Northern Development Canada

Ginette Drouin-Zimola
Lawyer, Family Law

Vicki Grism
Child and Youth Worker Program, Algonquin College

Jane Fjeld
Youth Services Bureau

Mitch Houle
Ottawa Police Service

Richard Lamothe
Communications Specialist

Michael Purcell
Defence Counsel

Emile Therien
Canada Safety Council (ret'd)

MESSAGE FROM THE EXECUTIVE DIRECTOR

The Board of Directors holds the civic trusteeship obligation for the organization, on behalf of the community. They are responsible for directing, controlling and inspiring the organization through the establishment of policies which reflect the organization's values and perspectives. The role of President of the Board is to ensure the integrity of the Board process. Our President from 2006 through 2016, Rita Thompson, epitomized integrity and community service. Rita passed away March 5th of this year after teaching us how to cope with an awful disease—with stoicism, humour, and a continued interest in our staff members and our work.

Rita's banking background was always evident in her attention to detail and her fiscal prudence. Her warm and compassionate character was manifest in her interest in the welfare of JHS staff members and in the JHS clients who are struggling to improve their lives. Rita was recognized for her community service by the Right Honourable David Johnston when he presented her with the Governor General's Caring Canadian award on February 26th of this year. JHS has always recognized President Rita as a warm and generous individual who inspired this organization with her values and perspectives. Her JHS legacy includes an extensive period of growth with seven new and revitalized residences, and an expanded number of innovative programs. As a tribute to her leadership, the Board of Directors has determined that the most recent residence will be known as "Résidence Rita Thompson Residence".



I am pleased to have this opportunity, in my final Annual Report message, to pay tribute to President Rita, and to all of those who have served as Presidents and Board members and guided this organization with selfless dedication over the last 30 years. I would also like to thank our skilled and committed staff who constitute the ultimate value of this organization, and the clients whose struggles have inspired and challenged us these past decades. Together we have helped make this community a better place.

Don Wadel
Executive Director

MESSAGE FROM THE VICE PRESIDENT

This is one of the last, official opportunities to express our gratitude to a truly remarkable man. Originally, I had wanted to record some of the details of Don's career, but that's not what his many admirers wanted to talk about. Instead, they shared anecdotes and reminiscences about someone who had made a profound impression on a very personal level, so that's the Don Wadel I choose to salute.



Don has been a pillar of the John Howard Society for almost thirty years and it's been Ottawa's good fortune to reap the benefits. More's the pity that he never accepts accolades for his many successes. But strip away the humility, the modesty and his unerring instinct to deflect credit onto anyone but himself, and you are left amazed at the extent of Don's legacy.

It's easy to measure Don's success through many lenses: the bricks and mortar of new residences; cutting edge programming; ever-increasing funding; or the stellar community reputation which would have been unimaginable when Don first arrived here. But as a colleague who lived through that era reminded me, "It was as if we had been

in a dark room and suddenly someone turned on the floodlights ... It just kept getting better and better." Whether it was his ability to find and recruit the right staff; to create a culture which encouraged people to take risks; and then to so skillfully manage the creative energy he unleashed; these are all attributes of a truly inspired leader. But to do this with such grace and good humour has made it a pleasure to be along for the ride.

There are countless people across John Howard at both the provincial and national level who have benefitted from Don's wisdom and experience. Don was harnessing best practices and proven tools long before they became accepted by other social service providers, and measuring—if possible—their impact. For Don, it was never enough to focus on Ottawa alone, because he understood how much more could be accomplished working collaboratively with other partners. What they know and we value, is Don's abiding belief that anyone can change and that no one is beyond redemption and transformation. He has that rare faith that if there is a need to fill, there is almost always a way to do it.

As Don prepares for a well-deserved retirement, I want to sincerely thank him for making the John Howard Society of Ottawa a true leader among non-profits delivering social services at the local level. It has been our pleasure to share parts of his journey and we will remain eternally grateful for the path he blazed in Ottawa. Don can rest assured that his vision and values are now literally part of this organization's DNA. But what he may not wish to acknowledge is that they continue to spread like a ripple throughout our community and beyond, inspiring us with a wonderful example of humanitarianism.

Tim Farr
Vice President



In February 2015, following that year's first gang-related shooting and a previous year of unprecedented gun violence in Ottawa, Mayor Jim Watson announced \$300,000 in funding to Crime Prevention Ottawa for the implementation of a gang exit strategy. Just a few months later, in June 2015, JHS Ottawa and Ottawa Community Immigrant Services Organization (OCISO)

were selected as partners in this initiative to develop and deliver services and supports to young adults, adults and their families impacted by gang involvement. Working closely with the Ottawa Police Service, Time for Change (T4C) was launched last summer.

Employing an intensive case work model, T4C collaborates with individuals on services and supports to meet their needs and those of their families regarding education and employment, family relationships, community connections, housing, counselling and health services, and safety and stability. Individuals come to the attention of T4C through referral by community leaders, the Ottawa Police Service, Correctional Service of Canada, Ministry of Community Safety and Correctional Services, Multi-Agency Early Intervention Table (MERIT), OCISO, youUturn Youth Support Services, JHS Ottawa, and the individual him/herself. To date, 34 individuals have been flagged for participation. Of those, 22 are participating in T4C or in the process of coming into the program, while the other 12 either declined the offer of participation at the point it was made, or were determined to be not appropriate candidates for the program.

Understanding the intersectionality of sociocultural and economic factors that contribute to gang involvement, OCISO ensures cultural responsivity in our efforts for community engagement, and in the context of case work to meet the personal, social and cultural needs of clients. Engagement with multicultural communities is a cornerstone of OCISO's cultural practice framework. In December 2015, OCISO organized a forum called Forces for Change: Exploring Multicultural Community Leaders' Perspectives on Ottawa's Gang Violence. Community leaders and service providers came together in discussions about root causes and contributing factors, obstacles to change, and the roles of community organizations and businesses in generating solutions.



A Memorandum of Understanding between JHS Ottawa and the Ottawa Police Service is currently in development, confirming our shared commitment to addressing the city's gang-related problems. Such an achievement would also enhance the integration of the four pillars of effective gang reduction in the Ottawa community.



GARDNER STREET ENHANCED SUPPORTIVE HOUSING PROGRAM

Gardner Street Enhanced Supportive Housing Program (ESHP) opened on September 1, 2015 and was at capacity with 34 tenants by December 21, 2015. The program is provided in partnership with Ottawa Inner City Health and The Royal Ottawa Hospital, with the support of the City of Ottawa. The program offers individual apartments and wraparound 24/7 health and social supports to formerly chronically homeless men living with complex physical, mental health and addictions issues. Gardner Street ESHP is grounded in Housing First and Supportive Housing philosophies of service, and is a component of Ottawa's ten-year plan to end chronic homelessness. The program is built on the tenets that:

- Housing is a right for everyone;
- Housing is not a reward for clinical success;
- Everyone wants and deserves to have a safe, secure and healthy place to live;
- Once housed, tenants and service providers are better equipped to work with people on the issues with which they need help; and,
- Supportive housing is a place for someone to live that has the level and intensity of social, medical and mental health services one needs to succeed in stable housing.



The last eight months have been extremely busy and very rewarding for the staff, partners and residents of Gardner Street ESHP. Initially, those living and working here focussed time and energy on making the apartments feel like home, and getting to know the neighbourhood. This latter task was made easy by the welcoming nature of the neighbours on Gardner Street; the local Community Police Officer, Cst. Jacques Carriere; the Vanier Business Association; and, the Vanier Community Association.

Our agency's Board members, the program's implementation team, and the JHS Ottawa staff at Gardner Street ESHP would like to express their appreciation to their colleagues at Ottawa Inner City Health and The Royal, and to Carefor Health & Community Services, Vista Centre Brain Injury Services, The Ottawa Mission, Shepherds of Good Hope, Salvation Army, The Oaks, Cornerstone Housing for Women, Councillor Mathieu Fleury and his staff, Paul Bouzanis and the team at PBC, the members of HousingPlus, Kevin Barclay of the Champlain LHIN, and the staff team at the City of Ottawa's Housing Branch for all their support and assistance with this initiative.



FUNDERS 2015/2016

Children's Aid Societies

City of Ottawa

Community Foundation of Ottawa

Correctional Service of Canada

Crime Prevention Ottawa

Donations

Members of the Ottawa Real Estate Board through
their charity arm, the Ontario REALTORS Care®
Foundation

Ministry of the Attorney General

Ministry of Child and Youth Services

Ministry of Community Safety and Correctional Services

Ministry of Training, Colleges and Universities

Ottawa Catholic School Board

Ottawa Catholic School Board Foundation

Ottawa Community Housing

Prosper Canada

Rideauwood Addiction and Family Services

United Way/Centraide Ottawa



SERVICE AWARDS

2015/2016

5 years

Judith Fox Lee

Joe Morin

Alison Newson

Lise Paquin

Mary Taylor

10 years

Conan MacIntyre

Wendy McHenry

15 years

Mark Routliffe

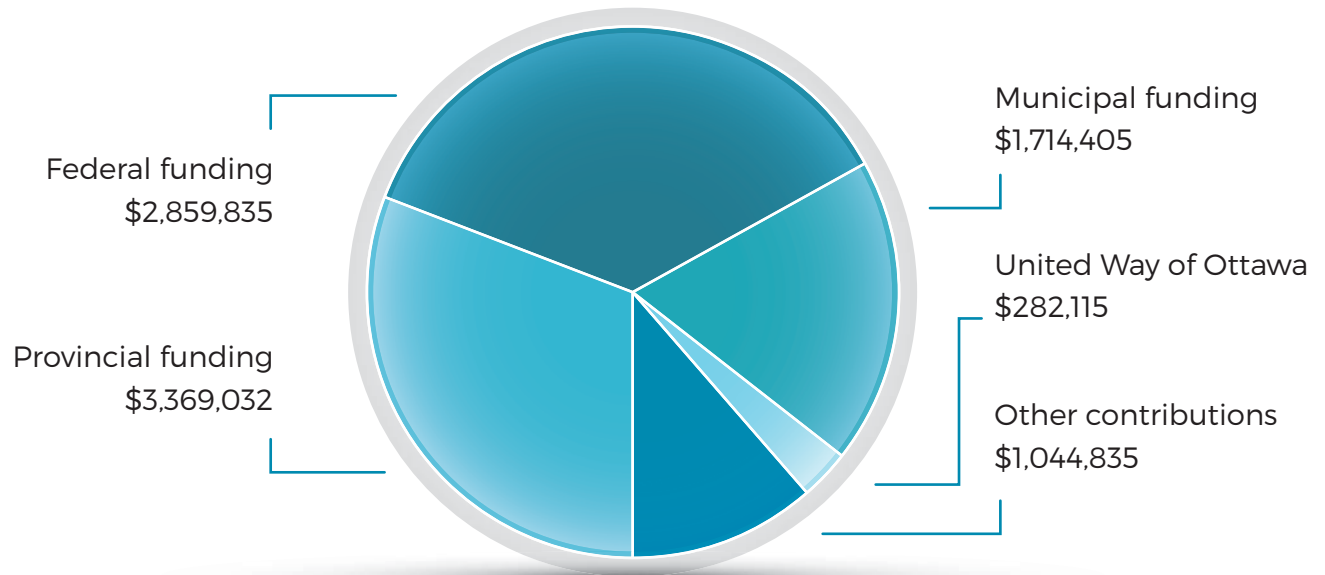
Rhea Wootton

30 years

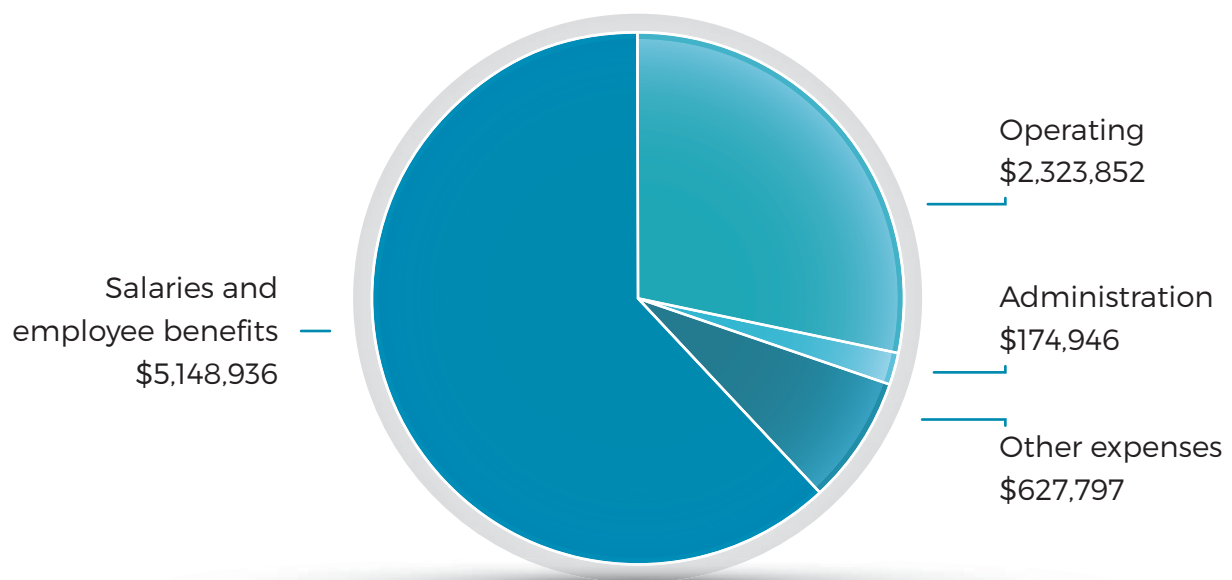
Don Wadel

2015/2016 REVENUE & EXPENDITURES

REVENUE



EXPENSES



2015/2016 FINANCIAL POSITION

ASSETS

Current assets	2016 (\$)	2015 (\$)
Cash and cash equivalents		319,089
Trade and other receivables	1,115,204	794,151
Prepaid expenses and deposits	73,792	67,648
Current portion of loans receivable	51,584	47,569
	1,240,580	1,228,457
Long-term		
Long-term portion of loans receivable	442,022	86,378
Investments	984,480	1,020,917
Tangible capital assets	13,244,905	9,141,193
	15,911,987	11,476,945

LIABILITIES

Current liabilities	2016 (\$)	2015 (\$)
Bank indebtedness	145,587	
Trade and other operating liabilities	826,381	682,621
Deferred contributions - operations	310,272	96,798
Current portion of long-term debt	22,860	15,348
	1,305,100	794,767
Long-term		
Deferred contributions - tangible capital assets	8,609,528	6,770,744
Long-term debt	1,211,633	124,363
	11,126,261	7,689,874

NET ASSETS

	2016 (\$)	2015 (\$)
Capital reserve	499,057	499,057
Contingency reserve	162,317	160,057
Acquisition reserve	931,487	929,783
Unrestricted	3,192,865	2,198,174
	4,785,726	3,787,071
	15,911,987	11,476,945



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SOCIETY OF OTTAWA

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