

# JohnHoward

SOCIETY OF OTTAWA

Effective, Just and Humane Responses  
to Crime and Its Causes



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Annual Report  
2010-2011



## Mission:

Effective, Just and Humane Responses  
to Crime and Its Causes

Services that prevent crime, reduce poverty  
and build self-sufficiency

## Core Values:

1. We believe that every individual has intrinsic worth and has the right to be treated with dignity and respect.
2. We believe in the potential of all human beings and in their capacity for growth and change.
3. We believe that all individuals have the right to live in a safe and peaceful society and that justice is best served through measures that resolve conflict and promote the reparation of harm.
4. We believe that individuals are responsible for their own actions and must be held accountable for those actions.
5. We believe that the root causes of crime are found within communities and that the solutions to crime are also found in communities.
6. We believe in serving community needs by cooperating and collaborating to achieve a healthy and safe society.

**We believe that every individual has  
intrinsic worth and has the right to be  
treated with dignity and respect**



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We are delighted to be back at the United Way building to hold our AGM again this year, and very much appreciate the opportunity. We are fortunate to be a part of this amazing community.

Every year there are more and more programs and clients filling our head office building on Old St. Patrick, until it is almost bursting at the seams. In addition, all of our other centres and our residences continue to thrive. Year after year, we seem to grow at an almost alarming rate, and yet somehow we manage to provide the services and programs that our ever growing client population and stake-holders require. To be more accurate, we provide the very best services and programs that are outstanding examples of what can be possible with knowledgeable and caring staff members. These are people who are enthusiastic, creative thinkers - determined and hard working; people who believe in JHS-Ottawa, and its purpose. People who know that they can and do make a difference each and every day - despite the hurdles and road blocks that are part of everyday life when dealing with limited funding, and a challenging economic and political climate. It is thanks to our amazing staff and volunteers that we are able, not only to survive, but to flourish.

Under the guidance and leadership of our Executive Director, Don Wadel, and his team of managing Directors, JHS-Ottawa is a strong and vibrant organization of which we can all be proud.

I must also express my appreciation to the dedicated members of the Board for their commitment to John Howard Society-Ottawa and what it represents. Thankfully, many of the members are long serving, and as such, able to smooth the way for those brave new members who join our ranks periodically and fill the void left by those who move on to other opportunities. We have been so fortunate and grateful for the continuity and stability of the Board, and it is an honour and a privilege to serve as President.

Each year, I have ended my comments with what had been the JHS mission. Though the words may change or the statement expand going forward, the truth remains that it is thanks to Don Wadel, the staff and volunteers, that we are able to continue our efforts to strive for Effective, Just and Humane Responses to Crime and its Causes.

Rita Thompson — President



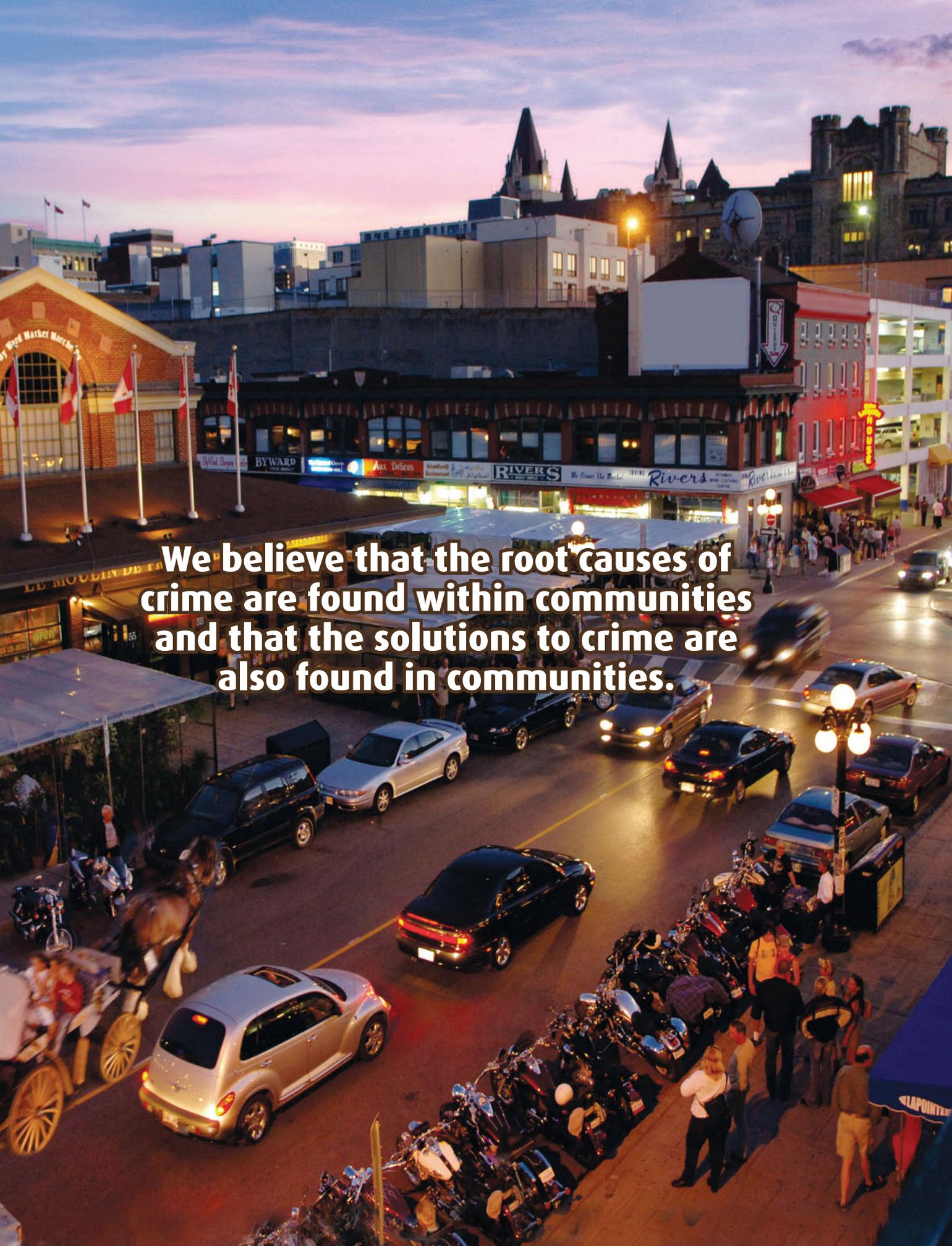
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I am grateful for this opportunity to thank our knowledgeable Board of Directors, dedicated staff members and enthusiastic volunteers for combining forces through another challenging year. On one hand we faced the reality of losing friends and colleagues with the sad passing of Sue McCauley last summer and the retirement this spring of Sallyann MacDonald, after 27 years of exemplary service. On the other hand we are experiencing the renewal of a return to Social Enterprise in order to provide employment training and experience for our clients as well as the possibility of some independence from government funding.

We are looking forward to adopting a new Mission Statement which will highlight our focus on strengthening the health and safety of our community through services that prevent crime, reduce poverty and build self-sufficiency. We intend to publicize this Mission broadly so that we can be challenged by our board members, our staff members, our clients, and this community to deliver effective services that do, in fact, strengthen the health and safety of our community.

We also intend to demonstrate how well we are accomplishing this Mission through on-going evaluations, surveys, and client testimonials. This Annual Report features client stories from each of our program departments.

Don Wadel — Executive Director

A high-angle, wide shot of a busy city street at dusk. The sky is a mix of purple, blue, and orange. In the foreground, a silver car is driving away from the camera. To its right, a long line of motorcycles is parked along the curb, with several people standing around them. In the middle ground, several cars are driving in both directions. On the left, a horse-drawn carriage is moving across the street. The background features a large, multi-story building with a prominent arched entrance and several Canadian flags. The building has signs for 'BYWARD' and 'RIVERS'. To the right, a red building with a neon sign is visible. The overall atmosphere is one of a lively, urban environment.

**We believe that the root causes of crime are found within communities and that the solutions to crime are also found in communities.**

# 2011-2016 JHS Strategic Plan

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## Effective Client Services

- Create a framework to guide program design, development and delivery in each service area
- Implement services that reduce clients' risk for future problem behavior, and develop enduring protection against crime, poverty and dependency
- Implement programs informed by current knowledge and evidence from relevant fields of study and research
- Evaluate the programs provided and apply the outcomes to continuously improve the impacts for clients and the community

## Employee Excellence

- Identify, recruit, train and retain qualified and dedicated employees
- Foster organizational culture that is motivating, empowering and respectful and reflects the mission, vision and values of JHS
- Promote inter and cross-departmental staff engagement through orientation, training and team building
- Ensure competitive salary and compensation strategies
- Enhance professional development for all staff

## Community Engagement

- Improve community awareness to encourage greater public understanding and support
- Nurture existing partnerships while building new strategic alliances which support our mission

## Financial Stability

- Retire debt
- Maximize funding opportunities
- Identify and maintain reserves for the financial well being of JHS Ottawa
- Implement independently funded initiatives that supplement programs and services
- Enhance diversified funding sources to protect agency from financial fluctuations
- Standardize and enforce prudent financial management systems

## Organizational Strength

- Standardize human resource, administrative, financial and operational policies and procedures to improve the agency's cohesion and enhance efficiency
- Protect resources, programs and agency reputation through pro-active risk management strategies



**We believe in the potential of all human beings  
and in their capacity for growth and change.**

## Adult Justice Services

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The Adult Justice Services Department provides a full range of effective services, from prevention to intervention, for men and women who are involved or at-risk of involvement in the criminal justice system. The programs and services can be broken down into five service streams:

- Residential Programs
- Court and Detention Centre Programs and Services
- Community Re-integration Programs and Services
- Community Correctional Programming  
(CSC Community Maintenance Program and Alternatives, Associates and Attitudes)
- Community Education (Mental Health First Aid)

### Residential Programs:

- Kirkpatrick House — Half-way House for Federal Parolees (24 beds)
- Ste. Anne's Community Residential Facility — (24 Apartments)
- TLR-Bank Street Transitional Apartments — for Federal and Provincial Offenders (12 Apartments)
- Lebreton Street Transitional Home for Offenders with Complex Needs (9 beds)
- Ottawa Community Housing Program — Supports in Social Housing Program (10 apartments)

In the year 2010 — 2011 JHS Adult Residential programs provided 160 men with a safe living environment in which to transition from prison to the community. Clients residing at JHS Adult Residential Programs were able to stabilize their employment and financial situation; re-establish positive relationships with family members; upgrade their education, and improve their mental and physical health. Over 70% were able to transition to a safe, affordable home in the Ottawa area when their stay with JHS Ottawa was completed.

## Kevin's Story

Kevin has been in and out of the shelter system for close to 10 years. During that time he has had an apartment but lost it due to his problematic drinking. When Kevin came to the John Howard Society he was back living at the shelter and his life had begun to revolve around panhandling in the day and drinking in the evenings.

Kevin reports, "I'd just wake up and go out and get a little bit of change together; panhandle up on the bridge then walk over and buy a bottle of Sherry, a bottle of liquor, whatever I could. I used to drink to my heart's content."

Since becoming involved with the JHS Supports in Social Housing program over two years ago, Kevin's life now looks very different. The main difference is that Kevin has been living independently in his own apartment and making a home for himself. He reflects, "Ah, I have so many things going for me now, I used to have a lot of so called friends. Now, I do have people I talk to on a daily basis. A lot has changed for the better. I am very close to my family now and just the other day two of my sisters came up from Newfoundland and we went out to Mother Tucker's and had a good laugh about the past. I don't search for alcohol anymore ...I don't panhandle anymore ...I am staying clean and sober ... going to meetings ... finding support at the John Howard Society and I feel closer to my family. The sky is the limit for me now."

## Court and Detention Centre Programs:

- **Ottawa/Cornwall Bail Supervision Program**
- **Ottawa Court Post-Charge Diversion Program**
- **Ottawa Mental Health Court Support Services**

In the year 2010 — 2011 The John Howard Society of Ottawa provided 60 men and women at the Ottawa Mental Health Court with community re-integration and housing supports; 70 men and women with Post-Charge Diversion Programming; assisted 500 clients with the transition from Ottawa Carleton Detention Centre to the Ottawa Community, and supervised 450 clients in the JHS Bail Supervision program.

Moving through the prison and court system can be a challenging and stressful time in a person's life. JHS staff who work at the Ottawa Carleton Detention Centre and at the Ottawa and Cornwall court understand the prison and court system and are able to make direct community referrals and offer programming and services to assist clients make a smooth transition from court or prison back into the community. Below Hassan's journey to Canada from Morocco and through the provincial court system tells the story of one of the many men and women who enrolled in the JHS Bail Supervision program in the last year.

When Hassan was arrested at this family home for an alleged assault on his wife, he had been in Canada for eleven days. When he arrived at the JHS Bail Supervision Office at the Ottawa Court House, it was clear to the Bail Supervisor that he did not understand what had happened to him and his family, and had no idea of how to make his way in the court system. As Hassan's charges and conditions made it clear that he was not allowed to return home, Hassan was directed to a local shelter. However, with the assistance of his JHS Bail Supervisor Hassan was able to contact the Moroccan Embassy in Ottawa and began the process of obtaining community support. Within a week Hassan was sharing a house with another young man from Morocco and had found himself employment. Although Hassan encountered many problems in his first few months in Ottawa he did not allow this to overshadow his long term goal of building a new life with his wife in Canada. Six months later after visiting his JHS bail supervisor on a weekly basis Hassan was exonerated of all charges. He is currently working two jobs and is happy to be reunited with his wife.

**Hassan's Story**

## Community Re-integration Programs and Services:

- **Crisis and Housing Supports Program**  
Anger Management Program; Standardized Drug and Alcohol Assessment; Pre-treatment Stabilization Program for Alcohol and Drug Addiction; Concurrent Disorder Pre-Treatment Stabilization Program
- **Housing Supports Program for Homeless Releasees**
- **The John Howard Society Federal Offender Reporting Centre**

The purpose of the Community Re-integration Programs and Services is to establish contact with ex-offenders at various stages of re-integration and to assist them to address financial, housing, treatment, and employment needs; and to provide advocacy and support in crisis situations through referral and follow-up with social services, shelters, landlords, employment and training programs, and treatment resources. Anger management and substance abuse programming are also available to those men that require it. In the year 2010-2011 the Community Re-integration Programs and Services stream offered support and guidance to over 900 community members.

## Joe's Story

Joe abused a position of trust and was arrested and detained at the Ottawa Carleton Detention centre. During this period, Joe began to contact the JHS Crisis Worker by letter and phone call. The initial focus of these conversations was to encourage Joe to take responsibility for his wrongdoings and to accept accountability for the harm he had caused. Joe plead guilty and was eventually sentenced to 18 months in prison. Joe's parents and wife also contacted JHS and requested a meeting, because they had little knowledge of the prison system and felt quite helpless. JHS staff was able to support them, suggest the best ways for them to support Joe and to help prepare for his release. Joe also began to write and call JHS again once he was settled in the provincial prison system. Through this communication JHS staff was able to both support him through a very difficult period of segregation in the prison, and also to encourage him to use this period of isolation to address the issues which had contributed to his offence. We also assisted both Joe and his family to develop a comprehensive release plan for him.

Eventually, Joe was able to obtain a parole release and came immediately to the JHS for assistance. After working with him on a relapse prevention plan, we were able to connect Joe with expert employment counseling and job search assistance from JHS Hire Power Employment program. Joe is now well on the way to becoming a healthy, law-abiding and contributing member of society.



## Community Education - Mental Health First Aid

### What is Mental Health First Aid?

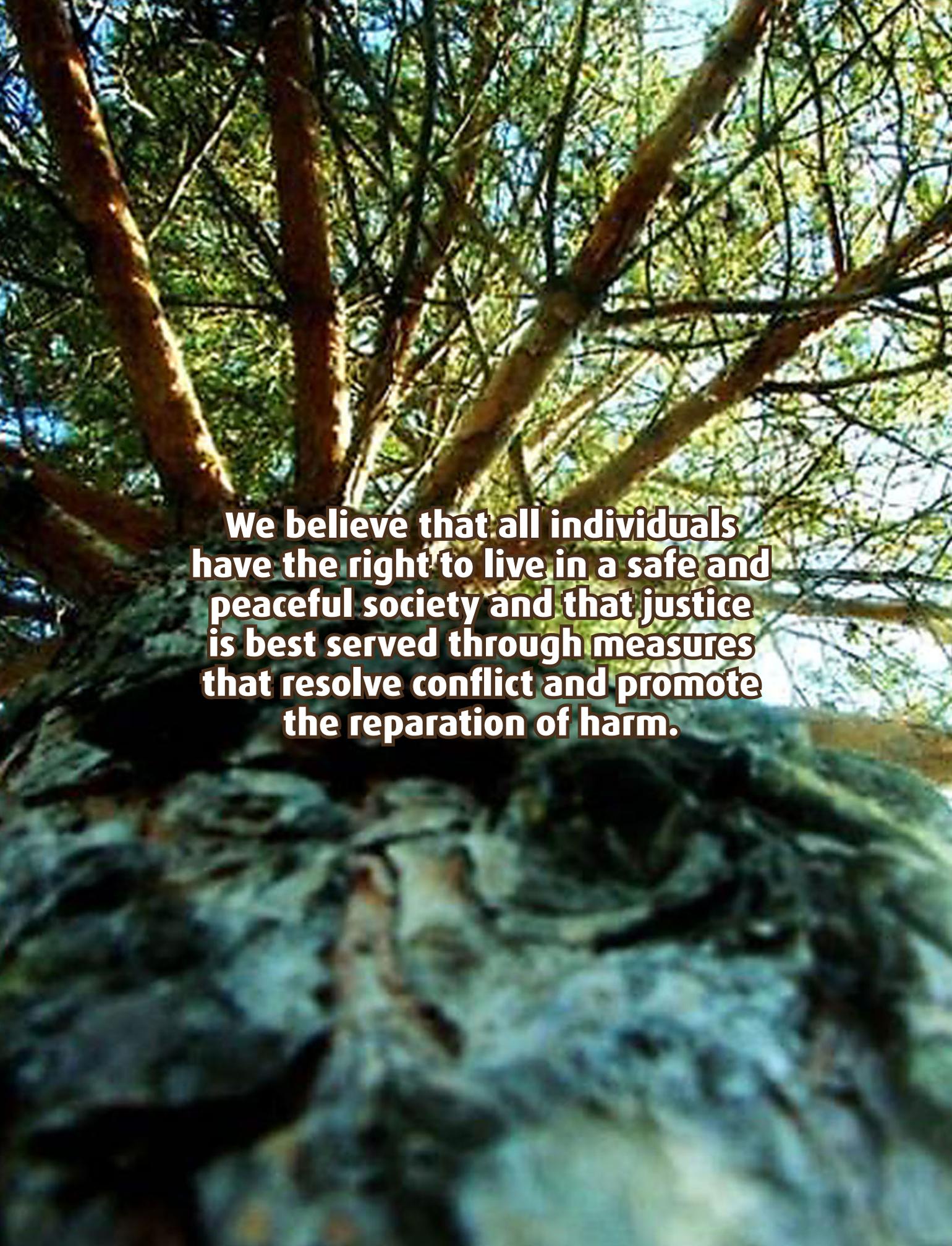
In the last ten years the John Howard Society of Ottawa has seen a huge increase of clients who are living with Mental Health and Addiction issues and who are not receiving any formal treatment or support from the Ontario Health system. In response to the overwhelming numbers of clients needing mental health support in the community; the stigma that surrounds living with a mental health disorder; the lack of information in the general public of how to support someone experiencing a mental health crisis JHS decided to offer Mental Health First Aid training to community members. Mental health first aid is the help provided to a person developing a mental health problem or experiencing a mental health crisis. The first aid is given until appropriate professional treatment is received or until the crisis is resolved. The concept is based on the model of medical first aid. Some mental health problems are more common than many physical health problems. While people often know a lot about physical illness, most people have little knowledge about mental illness. This lack of understanding promotes fear and stigma. It prevents people from seeking help early and seeking the best kind of help. It also keeps people from providing appropriate support to friends, colleagues, family members and people around them simply because they do not know how.

**Mental Health First Aid is an evidence-based course developed in Australia by Betty Kitchener and Professor Tony Jorm. The course has been formally evaluated and shows a number of benefits:**

- Better recognition of mental health problems
- Increased knowledge about appropriate treatments
- Reduced stigma
- Increased confidence in providing help to others

### The course aims to:

- Identify when a person may be a danger to themselves or others and take steps to preserve life
- Recognize the early signs of mental health problems and provide help to prevent more serious problems from developing
- Provide comfort to someone with a mental health problem and support them in the recovery of their mental health
- Guide a person toward the appropriate professional help

A low-angle photograph looking up into the canopy of a large tree. The sun is shining through the dense green leaves, creating a dappled light effect. Several thick, brown tree trunks and branches are visible, extending from the bottom towards the top of the frame. The overall atmosphere is bright and natural.

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# Child and Youth Services (CYS)

## A Different Street Housing Program

An additional 28 male youth resided in this supportive housing program this year; with the casework and support staff contributing close to three thousand hours of direct intervention. Patrick is 18 years old and was one of those youth.

“My 18-19 months living in this establishment I’ve learned many things from how to budget to how to clean and live responsibly. ADS has taught me many valuable life lessons that will help me continue to live a complete, responsible, healthy life. The staff from this building has been very helpful in assisting me in many problems, concerns I had and pretty much if I had anything on my mind that I needed to get off my chest. A Different Street is a wonderful place if you’ve made a few mistakes in life, and want a second chance. This place has changed my life for the better; I’m surprised in myself with the changes I’ve made in myself since day one. I don’t think without the support of ALL the ADS staff that I would have been able to achieve what I’ve achieved and be the person I am today. In a sense I can proudly say this place saved my life.”



## Summerville Supportive Housing

This newer supportive housing program for young women is moving into a second busy year with almost full occupancy and an additional 28 applicants. Having some housing stability with on-site support has given these young women an opportunity to work hard at achieving their goals and aspirations.

“Summerville housing has made me much more independent. All of the staff and girls here are so supportive. We get a lot of privacy and always have help when we need it. I’ve lived here for 3 months and feel more mature in dealing with (problem) situations. It is a wonderful place to live if you are having trouble. Summerville Supportive Housing provides an environment that is a comfortable mix between supervision and independence. The support staff are always within reach and continue to be a consistent source of encouragement and guidance. Having been moved around to an unhealthy degree with a dysfunctional home life as a child, my first exposure to a long-term “stable” setting became custody. Summerville is my first stable healthy home.”



## NRAC

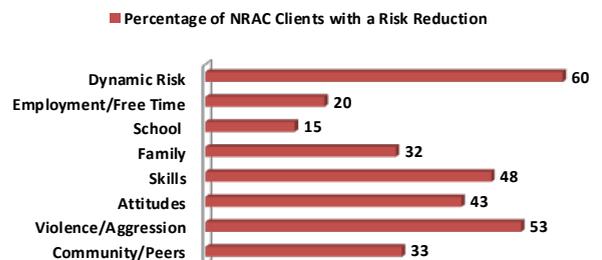
An additional 29 male and 11 female program streams were facilitated this year through both central and west end site locations. With an average group completion rate of 78%, the youth continue to be actively engaged in programming and work hard towards their goals.

“NRAC helped me achieve my goals and make the right decisions in life. The counsellors are amazing and are there whenever I need them” — 17 yr old female client

“They made things easy to learn and helped make good changes in my life.” — 17 yr old male client

“I’m really glad I did this group.... Really helped me a lot” — 15 yr old male client

### Risk Reduction in NRAC Clients Pre and Post Program Results



## Diversion Services

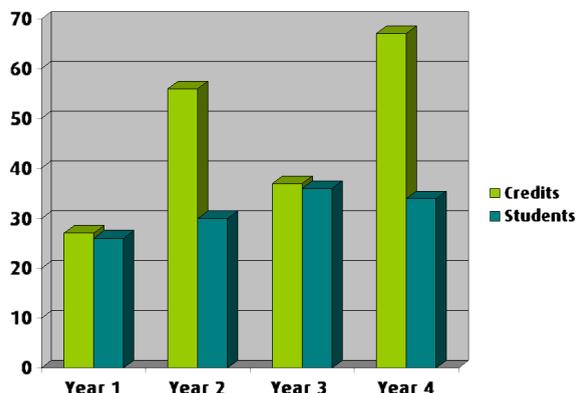
Another 43 youth were served through this partnership with Ottawa Community Youth Diversion Program (OCYDP), Boys and Girls Club. With an overall completion rate of 91%, individual and group services supported both pre-charge and post-charge youth to successfully complete their diversion requirements. Although court-mandated, feedback such as: “Thanks...it gave me a lot to work on and think about” and “I want to thank everyone for all of their help” demonstrates that the youth are committed to taking something meaningful from the experience.

“The JHS team, care about their work, are dedicated and are willing to go the extra distance to help youth.”  
 — OCYDP Diversion CaseWorker

## Saint John Bosco Achievement Centre

This partnership program with Eastern Ontario Youth Justice Agency, John Howard Society and the Catholic School Board is wrapping up its fourth successful year. An additional 44 students earned 38 credits; they continue to work very hard at achieving educational goals they set for themselves.

“This is the only school that understood me and really wanted me to succeed.” — Male student

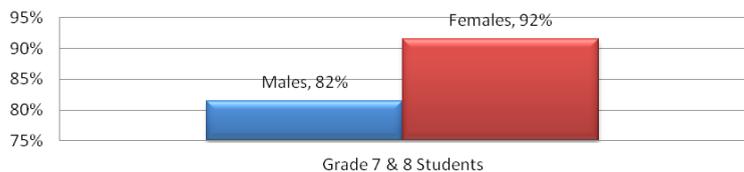


A female student’s sample piece of work from the newly implemented photography course

## Choices: School-based Prevention Initiative

In its second year of operation, school officials and program staff continue to be impressed by the efforts and hard work that an additional 53 grade 7 and 8 students who participated in “Choices” are making. An additional 27 weeks of group programming occurred with over 85% group attendance rates. Our cumulative 2-year pre/post program data demonstrate significant shifts to truancy, and other problematic behaviours that result in detentions and suspensions.

### Improved School Conduct



“We feel very lucky that we were able to have the Choices program run in our school again this year. — High School Principal

“Guys Group really helped me to talk about my anger, to think about my actions and how it affects other people before I make decisions.” — Grade 8 male

“I liked coming to Girls Group. I learned about healthy relationships and not to date guys who disrespect you by making you always do what they want you to do.” — Grade 7 female

The image features three vibrant purple thistle flowers in full bloom, set against a background of blurred green foliage. The flowers are composed of numerous small, tubular florets radiating from a central point. The green leaves are lanceolate and have prominent, sharp spines. The overall scene is brightly lit, suggesting a sunny day in a natural setting.

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accountable for those actions**



## Employment & Training Services

Employment and Training Services were provided to about 1 500 clients through the Pre-Employment Training (PET), Community Employment Resource Centre (CERC) and Hire Power programs.

### Employment Services (CERC and Hire Power)

The new Employment Ontario funded employment service program was launched in August, providing assistance to job seekers in Lower town and Ottawa west. 80% of clients served were successfully placed in employment or career training.

#### Mary was a job seeker who was assisted at CERC:

“Thank you for all you have done and for reading and listening to my rants. I was exasperated....and didn’t want to lose my house. I was hired and will start working doing input in Excel for a local food distribution company. They pay well. You are the best. Thanks for everything...will keep in touch.”

#### Jess accessed services at CERC:

“When I came to CERC I was able to get an appointment right away. You did a mock interview with me, your depth of knowledge, insightful questions and support gave me confidence to be successful in my interview for a job. I received one on one help, and all the staff are so attentive to clients. The resource room staff is very helpful and very nice and friendly. Thanks so much!”

#### Sarah was unemployed since 2008 and was assisted at CERC to secure a training position and then a full time job:

“I just wanted to share my good news with you that I have landed a full-time job with Canadian Tire in Kanata. I start training on Monday!! This is indeed good news and I am really excited about it. I will be starting out on cash but will be moving to the office. Not sure of all the details yet but I will find out tomorrow when I go to sign the paper work.

I am really going to miss working with Ottawa Festivals, it was a really fun job and the people were wonderful!! It really gave me a chance to tune up my admin skills!! I guess it’s like riding a bike ~ you never really lose it. But most of all it gave me back some of my confidence which feels great. So I just wanted to let you know, and again thank you for all your help!!”

#### Gerry secured employment through Hire Power:

“During the past several months, I have received valuable assistance from the Employment Coach at JHS. Throughout this period, I was going through a very troubling time and needed something to help me stay focused and to assist in my Addictions Recovery program, as well as for further down the road, to gain employment. One way that this was achieved was through help with the process of resume, interview and job search preparation and other insightful ideas and leads. I eventually went through successful interviews with Canadian Tire and was able to secure a contract.”

## David's Story

When David came into service with HIRE Power Program, he had lost his self-confidence after 1+years of dedicated job search without any success. David struggled with a gambling addiction for many years, but for a long time he managed to function in the workplace without incidence. His accounting career progressed over the years and he moved into managerial roles in multiple industries where he managed large budgets. Eventually David's gambling addiction took a hold on him and his life took a turn he never imagined could be. He served almost 5 years in a federal institution for a conviction that was considered a "workplace breach of trust". He was full of shame about his criminal conviction & struggled with mental health and addictions issues. This seemed to be having a negative impact on his ability to market himself well to employers. The Employment Counselor recognized that he had many talents and skills to offer employers. Since his release into the community, David has been very committed to making changes in his life; he successfully completed a lengthy substance abuse treatment program, and continues to maintain strong support systems to maintain his recovery and manage his mental health issues. Through his involvement in the Hire Power program, staff helped David learn to reframe success, begin to rebuild his career brand and nurture his confidence. After about 4 months of collaboration, David was finally feeling that there was hope again for his career. This was what he had to say about Hire Power program and the services he received:

*"I got the Job! They've created a Banquet Captain position for me. They want to hire me for an Assistant Manager position, but that won't open up until November. So for now, I'll be charge of all catered events, this will really give me a chance to get to know the company and the services well before the transition in November. This is simply amazing and I am over the moon about it. I just wanted to thank you both for your support and assistance. I never, ever expected to get a position like this and I will not take it for granted - I am so grateful... thank you again!"*



**The vision of *Pre-Employment Training (PET)* is to support the reintegration of individuals who are at risk of, or have come into, conflict with the law by providing the skills training necessary to reach their educational and employment goals.**

The *PET Programs* continue to provide on-site and off-site options for our clients. We are continually searching for alternative options to fund these valuable services. Our *Outreach PET Programs* have become so well known in our community now that we often have shelters and drop-in centres approach us hoping that we can start programs at their locations. Our outreach programs have become an important part of the communities they are offered in. Dakota attended LEAFS (Literacy & Employment Access for Survival), a program funded by the City of Ottawa. We helped her create a book of poetry *I Write What I Feel and I Feel What I Write* that she can share with everyone in her life.

The number of clients accessing these programs rise every year but where there is a significant difference is *PET Links*, our high school equivalency program. We have increased the hours offered and many more referrals are being made from our key stakeholders. Also, *PET Skills* continues to surpass its targets. Our two MTCU funded programs, *PET Skills* & *PET Links* received excellent monitoring visit reports this year. Our Field Consultant noted that JHS is a high performer and that we show leadership with our partnerships in the community.

“I’m glad that the Skills Plus Program has helped me out a lot. Just having the flexibility of being able to come and go. The program has not only helped my school work but they are there for me when I’m stuck. They are really good at meeting everyone’s needs which is good because we are all different when it comes to schoolwork. I’m 34. No one has taught me the way they help me here. I’ve come a long way with my writing skills that I’ve learned.”

— **Brian (PET-Skills)**

“I was at the 454 drop-in centre, when I first heard about the learning programs that JHS had to offer. Later that day I took a walk to the office, and was able to make an appointment to talk to someone about enrolling in one of the courses.

The first program that I was put in was Skills Plus, and the teachers were very positive and helpful. It wasn’t long ... a few months, when Emily approached me and informed me that she thought I was ready to write the test to see if I could begin the ACElinks high school equivalency course. I give full credit to the teachers in the Skills Plus Program for helping me get back into thinking about school work.

February 1, 2011 was the first day that I attended the ACElinks Program. I have learned a lot of vital information about myself and I thank the JHS for allowing me to have a safe place to plot my new course of academic studies. School and learning does not come easy to me, but with the help of the support teachers, learning has been easier than expected. I’m a 42-year-old man that hated school, but I have renewed vigor in preparing a future that wasn’t possible before now.”

— **Many thanks: Edward (PET-Links)**

Our *Workplace Literacy Essential Skills Project (PET Works)* wrapped up in March of this year. This was a successful project that complimented both the Hire Power Employment Program and our *PET Programs*. Our facilitator was able to go into the workplace and offer Essential Skills Workshops that allowed employees of our partner employers to develop their skills and confidence in the workplace. This also allowed us to strengthen our relationship with our partner employers providing potential employment for JHS clients.

We would like to recognize our invaluable placement students and volunteers. We could not continue to grow our programs without their support. They gain valuable experience through their participation in our programs. As well, our placement students and volunteers are an excellent source for recruiting new JHS staff for all of our programs.



*I've had nothing up until this day  
Now I have a book and it's being done my way!  
People that showed me they have faith in me  
I hope they will always stay  
Tears of joy – what can I say?*

*Finally people are showing they are there for me  
This day I thought I would never see.  
It's like planting a seed and growing a new tree  
I pray this is my destiny and it's meant to be.*

**— Dakota (PET-Outreach)**



**We believe in serving community needs by cooperating and collaborating to achieve a healthy and safe society**

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## Board of Directors

Rita Thompson—President  
Investment Advisor

Steve Rothfuchs—Vice-President  
Policy Analyst, Health Canada

Dennis Gauthier—Treasurer  
Benefits/Pension Advisor

Bruce Simpson—Past President  
Defence Counsel

Sheila Arthurs—Director  
Department of Justice (retired)

Robert d'Arras—Director  
Teacher, Sir Robert Borden  
High School

Carol Bergin—Director  
Correctional Service Canada

Tim Farr—Director  
Senior Civil Servant (retired)

Mitch Houle—Director  
Ottawa Police Service

Emile Therien—Director  
Canada Safety Council (retired)

Vicki Grisim—Professor  
Child and Youth Worker Program,  
Algonquin College

Erin McCuaig—Professor  
University of Ottawa

Ginette Drouin-Zimola  
Lawyer—Family Law

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## Service Awards

### 5 years of service

Conan MacIntyre  
Loveridge Haparimwi  
Wendy Reid

### 10 years of service

Rhea Wootton  
Mark Routliffe

### 25 years of service

Don Wadel

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## Funders

In order to carry out our Mission and to provide effective services, the Society relies on funding from the following sources:

- Algonquin College
- Canadian Mental Health Association
- Children's Aid Societies
- City of Ottawa
- Client rental payments
- Community Foundation
- Correctional Services Canada
- Crime Prevention Ottawa
- Department of Justice
- Donations
- Ministry of the Attorney General
- Ministry of Children and Youth Services
- Ministry of Community Safety and Correctional Services
- Ministry of Municipal Affairs and Housing
- Ministry of Training, Colleges and Universities
- Rideauwood Addiction Services
- Trillium Foundation
- United Way/Centraide Ottawa







**JohnHoward**  
SOCIETY OF OTTAWA

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**Services that prevent crime,  
reduce poverty and build self-sufficiency**