

# JohnHoward

SOCIETY OF DURHAM REGION

Annual Report  
2012-2013



In 1946, the Citizens Service Association became the John Howard Society of Ontario. Between 1947 and 1960 most other provinces created their own version of the Association. The John Howard Society of Canada was formed in February 1962 followed by the Oshawa branch being opened in October of that same year.

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## Vision Statement:

We envision a Durham Region where everyone contributes to a safe, healthy and just community.

## Mission Statement:

To reduce the impact of crime and its causes by providing a spectrum of effective prevention and intervention programs.

## Core Values:

People have the right to live in a safe and peaceful society, as well as the responsibility implied by this right to respect the law.

All people have the potential to become responsible members of our community.

Every person has intrinsic worth and the right to be treated with dignity, equity, fairness and compassion without discrimination.

Communities are stronger and safer when the root causes of crime are addressed through programs and services that are based on community needs and priorities.

50 years of making a difference, one person at a time

## THE JOHN HOWARD TIMELINE

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- 1756 John Howard captured in ship "Hanover" and experiences prison life in Brest, France
- 1773 John Howard appointed high sheriff of Bedfordshire, tours county jails and influences, Alexander Popham M.P. and Sir George Paul
- 1774 John Howard writes detailed reports of English Prison and is called by Popham to give evidence before the British House of Commons. Alexander Popham and George Paul secure passage of the Penal Reform Bills in the House of Commons.
- 1775 Clerkenwell Prison erected on some "Howardian" Principles
- 1777 John Howard publishes "The State of Prisons in England and Wales with the Preliminary Observations and an Account of Some Foreign Prisons".
- 1779 Sir William Blackstone and Sir William Eden secure passage of the Penitentiary Houses Act based on "Howardian" principles. John Howard appointed to supervise the construction of a national penitentiary but resigns after failing to get the site he wants. The prison is not constructed for 20 years
- 1790 After 34 years urging prison reform John Howard Dies in Ukraine.
- 1791 Jeremy Bentham, Thomas Foxton Buxton, Samuel Hoare, Powis and others continue to press for prison reform
- 1816 "The Society for the Reformation of Prison Discipline" is founded by Buxton and Hoare. This becomes the "Howard League of Prison Reform" which continues in Great Britain.
- 1884 The first "Prisoners Aid Society" in Canada was founded to assist prisoners discharged from the Don Jail in Toronto and operates to World War 1.
- 1929 The Police Chief of Toronto, Brigadier General D.C. Draper founds the Citizens Services Association to help men released from prison. In 1946, this is renamed to the John Howard Society of Ontario
- 1947 Branches of the John Howard Society begin to be founded. London in 1947; Hamilton, St-Catherine's and Windsor in 1949; Kitchener in 1950; Ottawa in 1952; Sarnia in 1953; Kingston in 1955; Peterborough in 1957; Sudbury in 1960; Oshawa in 1962; Thunder Bay in 1968; Sault Ste. Marie in 1969; Metro Toronto in 1973; Peel in 1979; Colins Bay Chapter in 1979; Victoria/Haliburton in 1985; Joyceville Chapter in 1985



## JHS DURHAM HISTORY

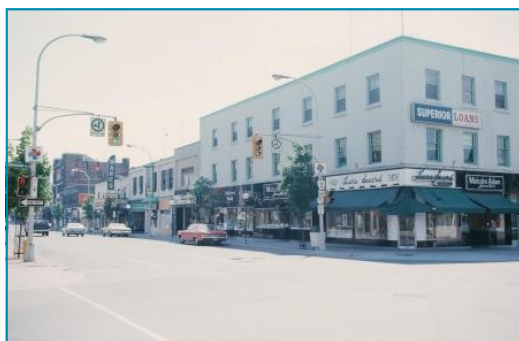
John Howard Society Durham Region has a rich history. In a boardroom at the local YMCA on October 23rd 1962, a movement in this region was born with its inaugural meeting. Through the efforts of Mr. Keith Couse of the JHS Ontario office, the Oshawa Chapter of the John Howard Society saw it's first members; Rev. Coffey, Mr. E Parker, Mr. E.A. Doyle, Mr A. Green, Mr. E. Marks, Rev. H. Mellow, Mr. W. Paynter, Mr. F. Popham, Mr H. Pineau, Mr. H.M. Sparks, Mr. N. Spring, Rev. A. Woolcock and W.A. Smith. By 1969 the agency was renamed to JHS Oshawa/Whitby to reflect the growing geographical area of service.

Due to an increase in services the society provided, in 1974, JHS Oshawa/Whitby moved from a lay office to a staffed branch. This marked the opening of it's first regularly staffed office at 3 1/2 Simcoe St S, downtown Oshawa. Bill Fry's appointed as Executive Director in 1975, a position he held for 35 years, The Oshawa branch's purpose was to provide direct services to individuals in finding accommodation, clothing, employment and guidance in making the necessary adjustments to re-establish themselves in the community. These services still stand at the core of JHS today.

By 1980, the agency had three full time staff, one administrator and 20 volunteers supporting nearly 600 clients a year. In 1981, with the expansion of the programming and client volume, the Oshawa main office moved to a larger office on Bruce street. In 1983 the Agency was renamed again to reflect the widening area of client service. In 1984 we became John Howard Society of Durham Region after the opening of it's first satellite office in Ajax. This was followed by a Clarington location in 1986. With operations in full swing, JHS Durham region opened its Whitby residence with six beds for young males. Following more growth in Durham in 1992 Oshawa office moves to its first purchased office at 492 Simcoe St south to accommodate the ever growing John Howard movement.

In 1997 with the addition of the Firehouse Youth Program, the Clarington office moves to 132 Church St. Come 2001, the first Whitby office opens, and in 2002 need for more space in Oshawa main office leads to a move to its current location, 75 Richmond St west.

Due to a large fire in a neighboring building in 2005 the Whitby satellite office was forced to close but would re-open in 2006 at 105 Consumers drive and would again move in 2010 to 114 Dundas St E. Today in collaboration with all of its partners, volunteers, supporters and staff, the JHS Durham region is continually growing, thriving and helping more people than ever.



Our first office in 1974  
Second floor of 3 1/2  
Simcoe Street South

*Did you Know?*

*JHS Oshawa  
opened its doors  
with \$209.*

## Message from our Board Chair and Executive Director

As we approach the end of our 50<sup>th</sup> year of providing service to the Durham Region, it is interesting to reflect on this milestone and what we have accomplished this past twelve months. Last year when our 50<sup>th</sup> anniversary planning committee first met to discuss our goals for the year, four priorities were identified.

- Let's celebrate our team, who work long hours for too little recognition and still continue to make such a tremendous contribution, day after day.
- Let's celebrate our many partners, who make the work that we do possible.
- Let's celebrate our communities and the unique spirit and program spectrum of each of our four office locations throughout the region.
- Let's celebrate our clients, whose courage, motivation and capacity for change is truly inspirational.

These goals were center most in our planning and hosting of each of the four community events we held this year in Oshawa, Whitby, Bowmanville and Ajax/Pickering.

It was at our final event, on September 26<sup>th</sup> 2013, when almost 250 members of our team, partners, friends, colleagues and supporters chose to recognize and celebrate our milestone that the importance of each of these priorities was so aptly demonstrated. Four factors stood out for me:

- We were able to fund that event using no operational money. It was through the exceptional efforts of our amazing staff team that we were able to plan, host and raise sufficient funds to pay for the event without impacting our level of service to the community or our fiscal responsibility to our funders. It exemplified how fortunate our organization is to have such an amazing team.
- When we chose to create plaques to acknowledge those partners, who had been instrumental in helping us with our work during the past year and found that the number exceeded 75. It demonstrated the importance of how essential partnerships and collaborations are to effective service.
- We had initially hoped for 150 people to attend our final event, but were amazed and humbled by the number of people, far in excess of our goal, who chose to celebrate with us. It illustrated that the work we do is recognized and appreciated by our community.
- Finally, the inspirational letters of support and stories from our clients, which were presented during the event, demonstrated that what we do is so very important.

Turning 50 has been a fun ride! I trust that turning 51, even without the celebrations, will be equally memorable and challenging.

*Brian H. Sibley MBA BSW RSW*  
*Executive Director*

*Gordon Brook*  
*Board Chair*

### **Board of Directors**

Chair - Gord Brook

Secretary/ Rep to JHS Ontario - Abb Gilbert

Treasurer - Peter Stephenson

### **Directors**

Debra Hastings      Sue Vanderkwaak

Rob Snell            Paul Martin

Hugh Peacock      Ted Marks



*Did you know?*

*In 1974 rent at 3  
1/2 Simcoe St S was  
\$110 per month*

## Statement of Operations

\*Full financial statement available on our website

### Revenue

	2013	2012
United Way Grants	331,882.00	330,983.00
Government Funding	3,979,105.00	4,209,258.00
All Other	364,394.00	379,361.00
<b>Total Revenue</b>	<b>4,675,381.00</b>	<b>4,919,602.00</b>

### Expenses

Salaries and Benefits	3,374,950.00	3,058,825.00
Training/Subsidies	447,395.00	653,506.00
Occupancy	258,841.00	262,382.00
Office	205,940.00	245,661.00
All Other	402,314.00	397,108.00
<b>Total Expense</b>	<b>4,689,440.00</b>	<b>4,617,482.00</b>

Earnings before amount refundable	(14,059.00)	302,120.00
Amount refundable to funders	15,983.00	14,470.00
<b>Excess of revenue over expenses</b>	<b>(30,042.00)</b>	<b>287,650.00</b>

*JHS Durham received it's first funding from United Appeals now know as United Way .in the amount of \$7500*

### Thank You Funders!

Blue Hills Child & Family Center  
 Durham's Children's Aid Society  
 Ministry of the Attorney General  
 Ministry of Child and Youth Services  
 Ministry of Health  
 Ministry of Training Colleges and Universities  
 Municipality of Clarington  
 Ontario Trillium Foundation  
 Public Safety Canada  
 Region Of Durham  
 United Way of Durham Region





## **Administration & Record Suspensions**

Integral to the back-office workings of the organization and the front line is the Financial and Administrative functions of the offices. The Administrative team consists of 5 dedicated individuals. They can on any given day field inquiries from general intake information and hours of operations for the programs offered to complex Record Suspension information and more.

Record Suspensions support (formally known as pardons) at JHS have been administrated here for decades. Recent changes to the legislative and funding structure of the Record Suspension program has caused some major hurdles for individuals. In the past, an individual on Ontario Works that was actively seeking employment could receive financial assistance for this process. This is no longer the case. The Parole Board of Canada application fee has risen from \$50 to \$631. This and other legislative changes are examples of the hurdles this team assists clients in getting over.

With over 400 active files being worked on at this time, this process can take approximately 6 to 8 months just to get the paperwork together for the application, then 2 years or more before the Parole Board completes their evaluation of the submission and rules to approve or decline the request. It is a very time consuming task as our staff have to spot and correct errors in documents sent from other sources before the final application can be submitted for consideration. It's also very rewarding to see the process completed and a client able to enter into a career with a "clean" record.

*Did you know ?*

*1 in 10 Canadians live in poverty*

## **Housing Services**

With two full time and one part time staff, the Access to Housing Services team offers clients assistance with locating affordable housing, acquiring basic needs such as clothing or furnishings, budget planning, and more. Often these persons are in a vulnerable state when they reach our door.

The program also assists in eviction prevention and landlord/tenant dispute resolution. When assisting in an eviction the team may speak to the landlord to educate them and reach a mutual resolution or help with representation in front of the Rental Housing Tribunal.

Funding is provided by Region of Durham Housing Services, and each staff sees on average 60 clients per month; this translates to about 1800 clients per year for the team to assist. With the introduction of a university campus in downtown Oshawa, the process of finding suitable and affordable housing is more challenging. An I.D. Clinic is held quarterly to help people in re-acquiring personal I.D. that has been lost or stolen. Clients of the Housing program may from time to time use the main office address for mailing purposes while waiting a more permanent address. Clients include singles, couples, and families (including children from infants to teens), to the elderly, with males and females represented equally.

## **Counselling Services**

Funded by the United Way, counselling services lay at the core of JHS programming. Services are offered in individual and group format. Group sessions include Anger Management (Youth & Adult), Active Parenting and the DADS program. Many clients seek out these programs on their own, while some are referred to JHS by community services and organizations and often involve criminal and family court. Counselling programs have evolved over the years and will continue to evolve based on the identification of community needs and the organizations overall mission and vision.

### ***Did you Know ?***

***In 1980 our major funder was United Way. The grant was for \$58,300.***

Individuals seeking counselling services first attend the office for an intake appointment. During this first meeting, a counsellor assesses their needs based on a client centered approach which often includes detailed information about an individual's involvement in the criminal justice system, family history and supports, educational background, employment history, physical and mental health and substance use and works with the individual to develop a plan that addresses their individual needs. Steps are identified and the service plan reflects the client's commitment to working towards their goals.

Counselling services saw 1,679 individuals in the last year, a number that has risen steadily over the past decade. Recently JHS has partnered with CLU (Communities Link to Universities) at UOIT. We are anticipating an opportunity for program evaluation in the 2013/2014 year.

## **Harm Reduction**

Harm reduction services are offered to "at risk" persons to promote health and public safety. Project X-Change provides clean syringes and other core resources to individuals struggling with substance use. With the goal of preventing the spread of blood-borne disease and the indiscriminate disposal of used items in public areas, sterile supplies are distributed and the used needles collected for proper disposal.

The needle exchange program handed out 298,523 clean needles in 2012 and is projected to put out in excess of 400,000 needles by the end of this year. It also provides supportive counselling and referrals to appropriate community resources such as addictions treatment and health care services upon request. In addition, Project X-Change offers safe inhalation kits, but as this service relies solely on donations, workers can only provide 30 kits per week, which is far less than required to meet the needs of Durham Region. Harm reduction services also offer a weekly drop-in program for sex trade workers and street involved women. It provides this population with a safe, non-judgmental environment where they can access supportive counselling, health care, nutritional foods, showers and laundry facilities.

In cooperation with the DRPS and the Crown Attorney's Office, JHS also hosts a John School diversion program. This full day course provides attendees with information and education through a broad range of speaker perspectives including police, crown attorney, public health nurse, community members, family members, former john and former sex worker. One-to-one diversion programming is also provided to women involved in sex work referred by the judicial system.

## **Employment Services & Literacy Services**

Employment and Literacy Services account for a large portion of the client activity in JHS offices each month. Individuals access services such as resource room computers, job boards, workshops, photocopy and fax services. Our Oshawa and Whitby sites saw 16, 412 visits last year. Counsellors also meet one on one with clients for career counseling, job placement and resume writing to assist individuals in finding gainful employment. Oshawa has a target to assist 500 people into employment or training opportunities each year and Whitby has a target of 700.

Youth specific summer employment services are also offered to students returning to full time studies in the fall. These services include employer subsidies for job placements, onsite workshops at schools and one-on-one counseling and last year saw over 900 youth register for Summer Jobs Service. In the coming year, enhanced funding for youth employment will allow JHS to provide even more focused strategies to get young adults into gainful employment opportunities and new work experiences.

Literacy skill building takes place in the form of an informal classroom setting, computer labs, and one-on-one work. Individuals access our services fall into one of 5 goal paths:

1. Employment readiness skills to help with reading, writing, math and self-management.
2. Independence – To help individuals increase their independence level. Examples would be learning to read bills or help parents of school aged children to assist with homework and understand school communication.
3. High school credits – Offers readiness courses.
4. Post secondary readiness – To assist in entering post secondary schools as a mature student.
5. Apprenticeship training preparedness.

All of these paths have a common goal and that is to help the individuals prepare for sustainable employment. Last year the program supported 86 learners. Each receives individualized assessments and a learning plan.

## **Whitby Resource Center**

Client numbers have been steadily increasing over the past year for the Whitby office. Marketing continues to be a priority for this location and is ongoing.

The Youth Diversion / Extra Judicial Measures Program works with young adults referred from Durham Regional Police Services in a pre-charge situation (no court involvement). It serviced 285 clients last year with intervention programming to educate youth on the impact negative behaviours can have on their community. Over the summer there were 2 groups being facilitated per month due to an increase in client referrals. The EJM partnership meetings are being held at Whitby Resource office.

The Youth in Transition Program assists youth 15 to 20 years of age who are currently Crown or Society Wards of Durham Children's Aid Society to transition successfully from care to independent living in the community. The staff have an ongoing full case load with all Ministry service targets being met. Last year 31 CAS clients received services. Currently 11 clients are on the wait list.

There has been a significant increase in the number of clients using the harm reduction program offered at the Whitby office.

Counselling services have increased in the last year with numerous record suspensions being processed.



## **Youth Programs in Clarington**

The Clarington office provides a mixture of intervention and prevention programs designed for youth. The Community Alternatives to School Suspensions program (CASS) works with youth suspended from the local school board ensuring they continue with their education, give back to the community and eventually return to a regular classroom better prepared to be a part of the student body. Over the last year, 47 students have benefited from this program.

The Firehouse Youth center, opened in 1997, sees anywhere between 10-30 youths on any given night, ages range from 12-19 years old. This center provides the youth of Clarington a fun and interactive alternative to the streets, offering guidance and support. The staff engages the youth in on-site and off-site opportunities to build their social skills and encourage good decision making practices. The Centre has seen 2887 youth visits in the past year. They also benefit from fun outings they may not otherwise ever get to experience, such as Jays or Argo's game, or Wonderland.

The TEAM program in the final year of the 3 year funding provides continued education support for teen moms expecting, or having already had their babies. This alternative to dropping out or being forced out of school allows them to do school work essential to their high school diploma with an onsite teacher and learn the art of parenting and essential life skills. In the last year this program has assisted 25 teen moms and 21 babies.

Overall the Clarington office has seen an increase in activity last year, including the resource center, housing and counseling programs.

## **Residential Program**

The Whitby Residential program opened its' doors in 1985 and provides support and programming accommodating up to six male youths between 15-18 years of age with two beds designated for CAS clients. This site provides a high degree of structure and support for individuals needing to develop a number of independent living skills.

The Oshawa Residential Program opened in 1990 and offers a semi-independent living environment accommodating up to eight residents (4 males and 4 females) 16 years of age and older. These structured and supportive programs provide counseling and life skills and offer safe, affirming environments where residents can identify personal goals and work towards positive outcomes. Each resident participates in designing their own program to work towards achieving their individual and specific program goals. This includes attending school and / or training programs, full or part time work either in the day, evening or overnight hours. In 2012/13 the program served 55 youth.

Last year the Oshawa Residence received Infrastructure Funding from the Ministry allowing for repair of the foundation, remodeling of the east side rec-room and driveway re-surfacing. The youth have benefitted greatly with the addition of equipment such as weights, punching bag, and TV/Video area. Residents are also encouraged to engage in their community, such as by selling candy apples at the agency's annual Fright Night to support the Residence client activity fund.

Daytime access is normally not available at the Whitby Residence during the summer, but this year programming was in place to enable youth to participate in activities facilitated by the staff. The Oshawa residence also developed summer activities such as day trips to Medieval Times and Boating/Tubing on Lake Simcoe.

The residential programs continue to benefit the youth of our community resulting in the completion of goals such as schooling, employment various counseling, life skills while building and maintaining relationships with their peers and staff.

## **Multisystemic Therapy**

Multisystemic Therapy (MST) is a home based model of service designed to work with families of teens (12 – 17), who are at risk of out of home placement because of ongoing severe and problematic behaviours including: drug and alcohol use, physical aggression, verbal aggression, criminal behavior, truancy and running away.

MST is an evidence based practice with the goal of improving family relationships and keeping families together. The therapist works with the family and the community to assess their strengths and challenges. Behavioural goals are established with the family & youth and then resources and interventions are put into place to support each family and their goals. Typically, the therapist meets with family in the home or community at least twice per week over a 3-5 month period, and the whole MST team meets once per week with the Supervisor and MST Consultant to ensure all options are explored and therapists maintain fidelity to the model. The MST team works with families who are committed to making efforts to make positive changes for a healthier future. Due to these efforts at the end of treatment:

- 96% of youth remained at home
- 84% of youth were attending school or working
- 92% of youth did not get arrested during treatment
- 96% of caregivers had improved parenting skills
- 96% of caregivers showed improved family relations

The MST program is funded through the National Crime Prevention Centre and is entering it's final year of the pilot. For next fiscal year, the focus will be on acquiring sustainable funding to keep the program running.

### **Client Testimonial**

I am a former client of the Multisystemic Therapy Program (MST) delivered by the John Howard Society of Durham Region. I am writing this letter to support the program in their application for further funding opportunities and show my extreme gratitude for the service I received.

I initially called the MST program because my son and I were fighting daily, my son was taking off and not coming home for days at a time, he was taking drugs, and my son had been arrested several times for setting fires in the community. At this time in my life, I wanted my son out of the home as I didn't feel confident in being able to effectively manage the situation. I felt alone and afraid of what the future might bring. Through my involvement in MST I was able to gain a sense of control over the situation that seemed out of control. I learned to look at all different factors that might be contributing to each problem and now Fit circles have become a habit! Additionally, I learned to maintain structure and consistency in my home through putting in rules, how to stay calm and stand my ground if my son escalates, and to not get sucked in to the negative because I am a capable mom! I think now I have the ability to remind myself that I have tools, resource options for how to continue to better my family situation. I can recognize the patterns and cycles in my family and deal with them, instead of feeling like I am at a dead end road. I cannot say enough good things about the MST program and my therapist. She made me see the parent I COULD be.

The most important thing I can say is that this program is so desperately needed. I strongly advocate for this program to continue at the John Howard Society of Durham Region. This service is needed in every city in our community because I know all too well how little community support there is for troubled kids like my son. Many of the programs I have had previously involvement with may have written my son off as a lost cause, but MST gave my family a second chance. The experience I had with my MST therapist empowered and inspired me to keep going when no one else did. For the first time in years, I feel like I am off the island and living in the village. My therapist helped me see that what I always thought was impossible was possible for me and my son. I can only hope that she and the rest of the MST team at the John Howard Society of Durham continue to get a chance to do the same for others.

Sincerely  
An Oshawa Mother

Ajax Board of Trade  
 Ajax Community Safety Committee  
 Big Brothers/Big Sisters  
 Boys & Girls Club  
 Canada Day at Lakeview Park  
 Central East Opening Doors Planning Committee  
 Centralized Intake Steering Committee  
 Champions for Youth committee  
 Coalition for Action Against Bullying in Durham Region  
 Communities with Brooms (Oshawa)  
 Community Care Durham  
 Community Literacy Ontario  
 Concurrent Disorders Network of Durham Region  
 Crime Prevention Council Durham  
 DACH - Durham Advisory Committee on Homelessness  
 DREN - Youth Intern Partnership  
 Durham Children's Aid Society  
 Durham College Community Services Programs Advisory Committee  
 Durham Continuing Education Centre  
 Durham District School Board  
 Durham Harm Reduction Coalition  
 Durham Healthy Schools In Action  
 Durham Region Employment Services Implementation Group  
 Durham Region Enhancing Rural Social Planning Advisory Committee  
 Durham Region Immigration Portal Committee - Content Development  
 Durham Regional Police  
 Durham Workforce Authority  
 EJM Partnership Committee  
 Enhancing Social Planning (Rural Durham) Advisory Committee  
 Family Court Community Resource Committee  
 Feed the Need Durham  
 Firehouse Fright Night 2011  
 First Work  
 George Brown College  
 Greater Oshawa Chamber of Commerce  
 Healthy SexYOUTHality Coalition Committee  
 Human Service and Justice Coordinating Committee  
 JHS Ontario Pension Committee  
 Kawartha Pineridge District School Board  
 Literacy Service Planning Committee  
 Literacy Service Planning Committee - Durham Region  
 MCYS Frontline Training Committee

## THANK YOU PARTNERS!

The JHS is continuously participating in a many community networks. We appreciate the opportunity to problem-solve with like-minded agencies through the following committees and other special events across Durham each year.

MST Steering Committee  
 One Step  
 Ontario Family Group Conferencing Coordinator Roster  
 Ontario Harm Reduction Distribution Program  
 Ontario Literacy Coalition  
 Ontario Needle Exchange Coordinating Committee  
 Ontario Network of Employment Skills Training Projects  
 Oshawa Business Improvement Association  
 Oshawa Public Library - Jess Hann Branch  
 PVNCCDSB - Safe Schools Committee  
 Peterborough Victoria Northumberland & Clarington Catholic District School Board  
 Pinewood  
 Pro-Action Cops and Kids  
 Project Take the Lead (Ajax Youth Centre)  
 Rapid Re-Employment Response Team  
 Safe City Oshawa Partnership  
 Sex Trade Support Circle  
 Simcoe Hall Settlement House  
 Teen Education and Mothering Clarington - Steering Committee  
 The Spot (Town of Ajax Youth Centre)  
 Whitby Chamber of Commerce  
 Whitby Youth Council  
 Young Parent Community Coalition  
 Youth in Transition Partnership  
 Youth Justice Network  
 Youth Service Network

## Placements and Internship Partners

Anderson CVI  
 Clarington Central Secondary School  
 Father Leo J. Austin Catholic Secondary School  
 O'Neil CVI  
 Maxwell Heights Secondary School  
 R.S. McLaughlin CVI  
 Centennial College  
 Durham College  
 Fleming College  
 Humber College  
 University of Ontario Institute of Technology

## Thank You Supporters!

Throughout the year, the John Howard Society of Durham Region seeks financial and material assistance from many companies, groups and associates. The support they provide have tremendous positive impacts on the lives of our clients. We've been supported through dental services, products for fundraising events, media coverage, use of facilities and more. We genuinely thank you for your selfless contributions and helping the community.

3 Faces of Eve	Municipality of Clarington
Archibald Orchards & Cider House Golf	New Massey House Restaurant
Baagwating Community Association	Ontario Power Generation
Bibles for Missions	Oshawa Community Church
Blue Line Plumbing and Heating Ltd	Oshawa Moose Lodge 2132
Boston Pizza (Bowmanville)	Oshawa/Whitby This Week
Bowmanville Foundry	Pickering Town Centre
Bowmanville Zoo	ProAction Cops and Kids
CAW Local 222 & The Social Justice Fund	Rand Electric
CAW Social Justice Fund	Rehoboth Church
CAW Women's Auxiliary	Retired Nurses Association of Bowmanville
CKDO Radio	Rogers TV Durham
Clarington This Week	Rose of Durham
Custom Printing Whitby	Rotary Club of Bowmanville
Deer Creek Golf & Country Club	Royal Ashburn Golf Club
Delta Bingo	Safari Bar and Grill
Durham Combustion and Controls	Simcoe Hall Settlement House
Greeley Containment	Sleep Country Canada
Home Depot (Bowmanville)	SNP Durham's Child Nutrition Project
Home Hardware (Bowmanville)	SOLE Leadership Class (Bow. H.S.)
Hope Fellowship Church	Swish Maintenance
It's Worth Repeating	Swish Maintenance Ltd.
Jungle Cat World	Tanya Cochrane
Kawartha Food Share	Then & Now Sounds
Keller Williams	Tim Hortons
Kings Court Catering	Tom and Bernice Broadfoot
Knight of Columbus Bowmanville and Oshawa	Valentino's Salon
KPRDSB Elementary Teachers Local Status of Women	WalSecurity
KX96 FM Radio	Winchester Golf & Country Club
Loblaws (Oshawa)	Window Bar Inc.
MAC Cosmetics	Women of the Moose (Oshawa Chapter 1759)
Millrun Golf and Country Club	YMCA - Early Years and FCAP

## Thank You Volunteers!

Without our network of volunteers supporting the John Howard Society of Durham Region we wouldn't have had the success we currently have today. Whether it be by helping out at various special events, around the office or helping with our clients, YOU are a pinnacle part of the JHS Durham Region and we THANK YOU!!

Adrian Andrew	Gage Bigham	Linda Birmingham	Skylar Whalley
Alecia Aboraa	Grace Wildeboer	Lucas Sousa	Stephanie Lyczba
Allan Tustin	Graham Clendenning	Luke Brock	Stephanie Phung
Alysha Montgomery	Hailey Urich	Margaret Noonan	Stephon Allen
Alyssa Benjamin	Hannah Foster	Martin Grzesniak	Sue MacLeod
Amanda Connell	Hayley Cassell	Mason Robinson	Sue Vanderkwaak
Amanda Lupo	Heather Martin	Matt Smallwood	Sujeeva Erampamoorthy
Amanda Sidock	Jackie Best	Meg Loudfoot	Tamara Maile
Angela Dunn	Jacob Robinson	Melanie Hilderbrand	Tamara Talhouk
Andre Muradian	Jaelah Matte-Bonner	Melissa Berney	Tarik Talhouk
Andrew Oakes	James Bickle	Melissa Poirier	Taylor Prakken
Ashley Mccullough	Jane Alcantara	Michelle Richards	Todd Otvos
Austin Stone	Janet Hamilton	Murray Abo	Tonni DuMoulin
Bradly Juffs	Janice Bunt	Nicholas Buadwal	Tyler Forbes
Brandon Bricknell	Janice Rose	Nick Newman	Victoria Debow
Brendan Fox	Janine Arnott	Paige Johnson	Walter Mueller
Caitlin Carss	Jason Patten	Paige Marlow	Wayne Holdbrook
Casey Camire	Jaydyn Windsor	Patrica Roberts	Winnie Phillips-Osei
Christella Duplesis	Jesse Gazic	Patrick Bradley	Wyatt Johnston
Christie Bowes	Jesse Lyle	Patrick Dwyer	
Cole Fernetich	Jessica Hanson	Rachel Cassel	
Conaully Russell	Jessica Hoskin	Rachel Ryan	
Cori Davidge	Jessica Lymburner	Racquelle Jackson-Williams	
Courtney Knutson	Jessica Schwalm	Rebecca Purdon	
Danon Morey	Josh Finlay	Rebekah McMillan	
Darren Judd	Julianna Cogle	Rene King	
Devin Marino	Kayley Dagenais	Ron Hooper	
Devin Rivard	Kaleigh Pike	Ruhi Mehra	
Dillan Rousselle	Katherine Cummings	Rylan Morey	
Earl Morrisey	Kate Oakes	Samantha Eastwood	
Elizabeth Ehmke	Katrina Russell	Samatha Pettigrew	
Emily Hancock	Kelsey Rozema	Samantha Sheen	
Emily White	Kiera Royle	Sarah Coombs	
Emma Barrow	Laurie Hancock	Shae-Lynn Crawford	
Eric Barrow	Lillian Russell	Sharlene Kooger	

*Did you know?*

*In 1980 & 1981 We had 24  
volunteers at the JHS. Now  
we have 123 in total for  
2013.*





1964

First Annual Meeting held at Genosha hotel

1962

Inaugural board meeting for the John Howard Society of Oshawa

Dec 1971

First Christmas Hamper program

Sep 1974

Opened First staffed office at 3 1/2 Simcoe St S

Oct. 1974

John Roberts hired as Branch Coordinator, started in the position in November

Sept 1975

Mr. Roberts resigns. Bill Fry begins as Executive Secretary

1977

First employment program appears

1982

Literacy program starts

1983

Name change to JHS Oshawa-Whitby-Newcastle

# years in Durham



Nov 2010  
T.E.A.M. program starts

2013  
50th Anniversary GALA

March 2010  
Whitby office moves to 114 Dundas St. E.  
Whitby Residence moves to new site

Sept 2007  
Main office fire in the literacy area  
forces literacy to run from a boardroom  
and computer lab for 3 months

2006  
Whitby office re-opens on Consumers Drive

2005  
Fire at a neighboring building forces  
the Whitby office to close

1997  
Firehouse Youth Centre opens its doors  
at 132 Church St., Bowmanville



1991  
Addiction services starts being offered



1986  
Bowmanville office opens

1984  
First Ajax office opens  
We become known as JHS Durham Region

1985  
Whitby Residence opens

1990  
Oshawa Residence opens

1992  
Oshawa office moves to  
492 Simcoe St S

Oct 2001  
First Whitby office at 107 Colborne St. W.

2002  
Oshawa main office moves to  
75 Richmond St West  
(our current home)



## Thank You Staff ! Up to Dec 31st 2013

Without you we could not exist. Without your hard work and dedication we would not be the success we are today. Thank you to all the staff at the John Howard Society of Durham Region for caring about your community and the people in it.

\* Staff achieving 5, 10, 15, 20, 25 year milestones

### 4 Years or Less

Aubrey Andrus  
Ama Gyamfua  
Megan Friel  
Paula-Michelle DeLyon  
Janine Arnott  
Lisa Sklar  
Geraldina Bray  
Amanda Connell  
Tonya DeJong  
Samantha Baker  
Jacqueline Rose  
Manisha Roopnarine  
Brittany Haney  
Elaine Power  
Jeff Maile  
Paula Matte  
Brian Sibley  
Jennifer Swanton  
Candice Guimond  
Andrea Probert  
Jennifer Otvos  
Heather Martin  
Karema Burnett  
Desiree Caprietta  
Chris Newman

### 5-9 Years

Kate Coroghly\*  
Daniel Dipede\*  
Adrianna Sloan-Vanderneut\*  
Hillary Matassa\*  
Christine Demchuk\*  
Glenda Leahey\*  
Maryjo Mahon\*  
Cassandra Duncan\*  
Margaret Beck  
Wayne Hingston  
Suzette Campbell Morrison  
Bernie Gardiner  
Diane Westerman  
Rachel Lucas  
Jeff Belbeck  
Sabiha Abo  
Beverley Oke-Hickey  
Ashley Romano  
Rhonda Moser  
Veronica Breen  
Agatha Firek  
Gisele Whalley  
Dean McDonald  
Christina Barrow

### 10-14 Years

Susan Maxwell\*  
Patti Harrington  
Michelle Heald  
Paul Dobbs  
Laurie Croft  
Cheryl Thompson  
Maria Perrino  
Judy Gales

### 15-19 Years

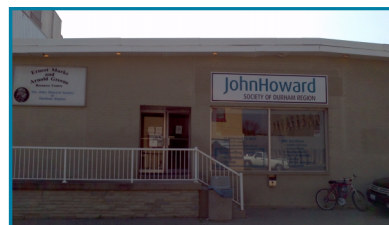
Beth Whalen  
Pat Oliver

### 20-24 Years

Maggie McCallum  
David Smith  
Shelley Lawrence  
Dianna Eastwood  
Joelle Morey

### 25+ Years!

Maureen Bandola



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Dane Jeffrey  
Kelly Jackson  
Craig Bowers  
Holly Norwick  
Don Grant  
Jennifer Buma

#### Oshawa (Main)

75 Richmond St. W.  
Oshawa, On L1G 1E3  
t:905-579-8482  
f:905-435-0352

#### Oshawa Residence

t:905-434-5388  
f:905-434-1941

#### Ajax

136 Commercial Ave.  
Ajax, On L1S 2H5  
t:905-427-8165  
f:905-427-3701

#### Whitby Residence

t:905-668-4614  
f:905-668-0009

#### Whitby

200-114 Dundas St. E.  
Whitby, On L1N 2H7  
t:905-666-8847  
f:905-430-0694

#### Clarington

132 Church St.  
Bowmanville, On L1C 1T5  
t:905-623-6814  
f:905-623-0221

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