

## Action Snap! (Apr. 2009—Mar. 2010)

- 34—the average age of females accessing the harm reduction addictions service, but the age range spans from teens to 60+
- 43—The percentage of clients aged 12-24 that used our counseling services last year
- 48—The number of years JHS Durham has been serving the residents of Durham
- 1,000- The number of people assisted by our Housing program with things like locating affordable housing, resolution of landlord/tenant issues, and access to basic needs
- 7, 640—the amount of funds JHS raised on behalf of United Way during the 09/10 campaign
- 18,000—the number of hours of literacy skills upgrading provided in Oshawa and Bowmanville
- 183,000—the volume of used syringes recovered from across Durham for safe disposal

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136 Commercial Ave.  
 Ajax, ON L1S 2H5  
 905-427-8165  
 905-427-3701

### DONATE TODAY!

Our ability to meet the needs of our community relies on the support of people just like you. Using our website at:

[jhsdurham.on.ca](http://jhsdurham.on.ca)

...you can make a donation online, and get a tax receipt delivered right to your e-mail instantly. Its easy!



75 Richmond St. W.  
 Oshawa, ON L1G 1E3  
 905-579-8482  
 905-435-0352

[jobconnectdurham.ca](http://jobconnectdurham.ca)

[thefirehouse.ca](http://thefirehouse.ca)

[jhslearn.ca](http://jhslearn.ca)



#12-105 Consumers Dr.  
 Whitby, ON L1N 1C4  
 905-666-8847  
 905-430-0694



132 Church St.  
 Bowmanville, ON L1C 1T5  
 905-623-6814  
 905-623-0221

# Annual Report

Effective, just and humane responses to crime and its causes.

# JohnHoward

SOCIETY OF DURHAM REGION

## Pro-Active in Your Community

For nearly 50 years, JHS has been serving Durham Region with programs and services to address the needs specific to your community. Last year we served nearly 20,000 individuals. Our efforts extend well beyond our doors to include participation in, or creation of, a variety of community events (some examples below), contributing to a complete package of human infrastructure building.

- Walk a Mile in Her Shoes
- Children's Community Fair
- Canada Day Festivities
- Firehouse Fright Night
- Communities with Brooms
- United Way Ice Skate
- Christmas Hampers for Clients
- Whitby Idol & Film Fest
- Conant Complex Community Fair
- Community BBQ's

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## Message from the President & Executive Director

There are no shortcuts in evolution, and each success can only come from a prior one. In the nearly 50 years of JHS Durham's existence, our success has been built in part upon the continued evolution of our understanding of human nature, our awareness of the needs of the community, and our cost-effective deployment of community-based solutions based on that knowledge.

Years ago, the idea of providing a service where an individual could exchange, in complete anonymity, a syringe that had been used for illicit drug use for a clean replacement was something shocking. It sounded completely counter-intuitive on face value. But our understanding and awareness evolved to recognize that we could in fact reduce risks for both the public and the addicted individual by deploying such a model.

Single fathers had no support group. Men didn't need help! They were strong, independent, and emotionally sound! Yet today, we see a steady attendance of nearly two dozen such single dads, on a weekly basis, year-round, benefiting from the guidance of a skilled facilitator, and each other.

Youth lost between the cracks of systems would go unassisted., a lost name and file number. Now we seek them out, pull them in, and get these teens on their feet through the Youth in Transition program.

Just a year ago, the problem of "Johns" and the sex trade operating in the recesses of our community was something of a white elephant in the room. How in the world could it be stopped by anything other than arrests? Partnership with DRPS, and the understanding of the root cause of both the "John" and the Sex trade worker's motives reveals that there is a means to help both parties through restorative justice.

And so the progress towards improved awareness continues, covering restorative justice models for youth and adults, court diversion, to alternatives to school suspension and more. By applying the knowledge gained from careful research, remaining closely aware of the client experience, and working with like-minded agencies, we can evolve solutions that are practical, effective, and sensible for our community.

We're proud to have been a leading voice in the development of services in Durham, and of our newest models this past year, which expand upon our efforts of harm reduction that took root over a decade ago.

Bill Fry  
Executive Director

Gordon Brook  
President

## Post-Charge Adult Diversion

In March 2010, in partnership with the Durham Regional Police Service, JHS began a post-charge adult diversion option for both men and women who were charged with communication for the purposes of prostitution.

For sex workers involved in the program, it addresses a wide range of issues such as the individuals physical and emotional health, and addictions issues. In addition, areas of basic needs which includes housing, food security and income security along with individual counselling to assist with current and past issues.

Staff assist any female entering the program to establish goals and provide education to ensure that the participant has the information and resources to make healthy life choices. Diversion participants can also access the Sex Trade Education Prevention & Support (STEPS) program which aims at promoting the testing and treatment for Hepatitis C, sexually transmitted infections, and HIV/AIDS. STEPS facilitates replacing the individual's birth certificate, enhancing that person's ability to access the Ontario Health care system. In addition, the STEPS Counsellor is able to educate sex trade workers of public health clinics, provide harm reduction supplies such as condoms, and accompany a client to a doctor's appointment to reduce stigma and discrimination that someone may experience. The overarching goal is to link individuals with support and services that they may need within the community.

There are many active players in the sex trade, and one of them is the customers or more commonly known as, the "johns" who purchase sex from a sex worker. JHS adapted a John School program for Durham Region from an existing model used by Streetlight Support Services in Toronto. The School is a one-day post-charge diversion program for adult men.

The morning covers a macro level analysis and education on the larger factors that one needs to consider before purchasing sex from a sex worker. This includes a speaker from the Crown Attorney's Office discussing the legal aspects of participating in the sex trade, a Durham Police officer to discuss the community and criminal aspects, and lastly a public health nurse from the Durham Region Sexual Health Clinic to speak to the increased risk of sexually transmitted infections, Hepatitis C, HIV/AIDS that may arise from soliciting sex.

In the afternoon, the School addresses the micro level aspects of participating in the sex trade. Guest speakers include an ex-wife of a "john" discussing the familial break down, and a resident from the area in which the sex trade happens speaks to the affect it has on their community, children and families. In addition, a former sex trade worker speaks to her experiences interacting with "johns", and her story around leaving the trade. Lastly, a former john speaks to the men about his personal struggle and story around why he was involved in the trade and how to get help.

## Time Line: The Development of JHS Durham

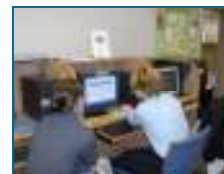
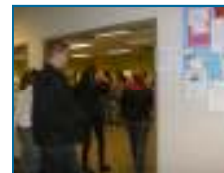
- 1962—Oct. 23, first official meeting as "The John Howard Society of Oshawa-Whitby" takes place thanks in large part to the efforts of Keith Couse, Executive Assistant of JHS Ontario.
- 1975—After 13 years as a lay office, funding from the United Way of Oshawa enables the agency to open its first regularly staffed location 3 1/2 Simcoe Street South in downtown Oshawa. Bill Fry appointed as Executive Director.
- 1981—With the expansion of programming and client volume, the Oshawa main office moves to a larger location on Bruce Street
- 1983—First satellite office in Clarington opens. Agency name changes to "John Howard Society of Oshawa-Whitby-Newcastle"
- 1984—First satellite office opens in Ajax/Pickering. Agency name changes to "John Howard Society of Durham Region"
- 1985—Oct., Whitby Residence opens with 6 beds for young males
- 1986—May, satellite office of Clarington moves to 14 Silver St.
- 1989—Dec., fire rips through the main office on Bruce Street. Programs and services continue operation by utilizing other community spaces.
- 1992—Oshawa main office moves from Bruce St. to 492 Simcoe St. South to accommodate further growth of programming and client volume
- 1990—Oshawa Residence opens with 8 beds, 4 each for males and females
- 1997—Clarington office moves into the old fire hall at 132 Church St., the Firehouse Youth Centre opens, providing youth a safe after school environment
- 2001—Oct., Satellite office opened in Whitby
- 2002—May, main office moves to Richmond St. West in downtown Oshawa
- 2005—Sept., fire rips through a neighbouring building, forcing Whitby office to close temporarily.
- 2006—Spring, Whitby office relocates to 105 Consumers Drive
- 2007—Sept., fire damages a portion of the main office, forcing the Literacy program to run in alternate rooms for 3 months. The potential for much more extensive damage is averted thanks to early signs of the fire being spotted by two nearby police officers.
- 2009—Jul., administrative office opened in Oshawa

## Our Community Involvement

Many thanks to our board of directors, who give freely of their time and expertise in guiding our agency philosophy, policies and protocols. Working diligently in the background, our directors are a reliable team of professionals that we could not do without.

- Gord Brook (President)
- Jim Adams (Vice President)
- Cliff Lehman (Treasurer)
- Abb Gilbert (JHS Ont. Rep.)
- Debra Hastings
- Hugh Peacock
- Peter Stephenson
- Rob Snell
- Steve Gyorffy
- Ted Marks
- Trish Patterson

## Programs & Services



- Active Parenting
- Anger Management (Youth & Adult)
- Community Alternatives for School Suspension
- Counselling Services
- Dads Aiming for Direction & Support
- Employment Services
- Extra-Judicial Measures
- Housing Services
- Firehouse Youth Centre
- Learning Alternatives
- Pardons Assistance
- Project "C" For Yourself
- Project X-Change
- Residence Program
- Summer Jobs Service
- Sex Trade Education Prevention and Support
- Youth in Transition





Smith  
Chappell  
Marsh  
Vilander

LLP Chartered Accountants

H. Howard Smith, FCA  
Richard A. Chappell, BA, CA  
Deborah L. Marsh, BMath, CA  
Vesa K. Vilander, BA, CA

## AUDITORS' REPORT

To the Board of Directors

### John Howard Society of Durham Region

We have audited the statement of financial position of John Howard Society of Durham Region as at March 31, 2010 and the related statements of changes in net assets and operations for the year then ended. These financial statements are the responsibility of the organization's management. Our responsibility is to express an opinion on these financial statements based on our audit.

Except as explained in the following paragraphs, we conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In common with many charitable organizations, the organization derives part of its revenue from donations and fundraising events the completeness of which is not susceptible of satisfactory audit verification. Accordingly, our verification of these revenues was limited to the amounts recorded in the records of the organization and we were not able to determine whether any adjustments might be necessary to donation and fundraising revenues, excess of revenue over expense, assets and net assets.

These financial statements reflect amortization of one building at a rate equal to the annual principal reduction of the mortgage loans secured by the property. Transfers to the Replacement and Capital Reserve Fund are accounted for on the Statement of Operations, rather than as an interfund transfer in the Statement of Changes in Net Assets. These are departures from Canadian generally accepted accounting principles.

In our opinion, except for the effect of adjustments, if any, which might have been determined to be necessary had we been able to satisfy ourselves concerning the completeness of revenue from donations and fundraising events, referred to in the preceding paragraph, these financial statements present fairly, in all material respects, the financial position of John Howard Society of Durham Region as at March 31, 2010 and the results of its operations for the year then ended in accordance with Canadian generally accepted accounting principles except as described in note 2(k) of the financial statements.

*Smith Chappell Marsh Vilander LLP*

Chartered Accountants, Licensed Public Accountants

June 11, 2010  
Oshawa, Ontario

21 Gladstone Avenue, Suite 306, Oshawa, Ontario L1J 4E3  
Tel. 905-720-0265 Toll free 1-877-326-3422 Fax 905-720-0301  
Email: Accounting@SCMV.ca Website: www.scmv.ca

## Our Community Involvement

JHS participates in an extraordinary array of community networks. We value the opportunity to problem-solve with like-minded agencies through the following committees and other special events across Durham each year.

Ajax Board of Trade  
Ajax Community Safety Committee  
Central East Opening Doors Planning Committee  
Centralized Intake Steering Committee  
Champions for Youth Committee  
Coalition for Action Against Bullying in Durham Region  
Community Literacy Ontario  
Concurrent Disorders Network of Durham Region  
Crime Prevention Council Durham  
DACH - Durham Advisory Committee on Homelessness  
Durham College Community Services Programs Advisory Committee  
Durham Continuing Education Centre  
Durham District School Board  
Durham Harm Reduction Coalition  
Durham Region Employment Services Implementation Group  
Durham Region Enhancing Rural Social Planning - Advisory Committee  
Durham Region Immigration Portal Committee - Content Development  
EJM Partnership Committee  
Enhancing Social Planning in (Rural Durham) - Advisory Committee  
Family Court Community Resource Committee  
George Brown College  
Healthy SexYOUTHality Coalition Committee  
Human Service and Justice Coordinating Committee  
JHS Ontario Pension Committee  
KPRDSB - Threat Assessment Protocol Writing Committee  
Literacy Service Planning Committee - Durham Region  
MCYS Frontline Training Committee  
Ontario Association of Youth Employment Centres (OAYEC)  
Ontario Family Group Conferencing Coordinator Roster  
Ontario Harm Reduction Distribution Program  
Ontario Literacy Coalition  
Ontario Needle Exchange Coordinating Committee  
Ontario Network of Employment Skills Training Projects (ONESTEP)  
PCNCCDSB - Safe Schools Committee  
Project Take the Lead with Ajax Youth Centre  
Safe City Oshawa Partnership  
Sex Trade Support Circle  
Sir Sandford Fleming College  
Teen Education and Mothering Clarington - Steering Committee  
University of Ontario Institute of Technology  
Whitby Youth Council  
Whitby Youth Leadership Conference  
Youth Justice Network  
Youth Service Network

**Our Staff (Up to Dec. 31, 2010)**

**4 Years or Less**

Whitney Ricard	Dane Jeffrey	Heather Boswell
Kelly Jackson	Naomi Barclay	Craig Bowers
Jessica Palmer	Jennifer Buma	Krystin Srigley
Holly Norwick	Don Grant	Fraser Hinch
Christina Colacicco	Stephanie Franklin	Rachel Lucas
Julie Bigham	Hillary Matassa	Beth Elmer
Pauline Kirkpatrick	Christine Demchuk	Daniel Dipede
Glenda Leahey	Cassandra Duncan	Maryjo Mahon
Margaret Beck	Christie Bowes	Joelle Mosey
Suzette Campbell-Morrison	Denise Douglas-Murray	Bernie Gardiner
Adrianna Sloan-Vanderneut	Diane Westerman	Brad Arbour
Wayne Hingston	Beverley Oke-Hickey	Sabiha Abo
Angela Mazurkiewich	Darren Grant	Ashley Romano

**5 to 9 Years**

Rhonda Moser \*  
 Agatha Firek \*  
 Veronica Breen \*  
 Gisele Whalley  
 Dean McDonald  
 Christina Barrow  
 Susan Maxwell  
 Patti Harrington  
 Michelle Heald  
 Paul Dobbs

**10 to 14 Years**

Laurie Croft \*  
 Cheryl Thompson  
 Maria Perrino  
 Judy Gales

**15 to 19 Years**

Barb Hume \*  
 Beth Whalen \*  
 Pat Oliver \*  
 David Smith  
 Shelley Lawrence  
 Maggie McCallum

**20 to 24 Years**

Dianna Eastwood \*  
 Joelle Morey  
 Jan Langlois

**25-29 Years**

Linda Haley \*  
 Maureen Bandola \*

**Over 40 Years!**

Bill Fry



\* = staff achieving 5, 10, 15, 20, 25 milestone

**JOHN HOWARD SOCIETY OF DURHAM REGION**

**STATEMENT OF OPERATIONS**

FOR THE YEAR ENDED MARCH 31,	2010	2009
<b>Revenue</b>		
United Way grants	\$ 345,617	\$ 354,944
Ministry funding	3,014,610	2,723,282
Other programs	79,234	66,881
Region of Durham	478,373	464,610
Social Housing Renovation and Retrofit Program (Note 14)	12,548	-
Public Health Agency of Canada	129,067	52,401
Durham College	-	46,847
ERC - MTCU	198,048	179,070
Bingo and fundraising	90,094	76,813
Other receipts	32,198	53,943
Donations	62,992	58,347
Interest	125	5,603
Children's Aid Society	48,791	52,982
Community Alternative to School Suspension funding	43,708	61,342
Residence fees	57,743	55,617
Amortization of deferred contributions (Note 9)	<u>23,000</u>	<u>23,000</u>
	<b>4,616,148</b>	<b>4,275,682</b>
<b>Expenses</b>		
Salaries and benefits	3,333,249	3,072,613
Training subsidies	503,987	387,252
Staff training	8,227	8,228
Travel	34,394	36,135
Program supplies	42,480	42,688
Occupancy (Note 8)	168,353	160,333
Mortgage interest	30,649	29,245
Insurance	28,196	35,531
Telephone	39,772	40,071
Office	91,271	79,836
Office equipment and maintenance	39,119	32,643
Meetings and promotion	4,260	5,791
Professional fees	31,755	39,155
Client assistance	7,872	7,087
Fundraising	7,670	7,830
Other programs	24,518	27,776
Miscellaneous	34,440	39,835
Marketing and promotion	18,494	10,563
Repairs and maintenance	33,756	65,211
Training supports	18,281	15,314
Replacement and capital reserve fund allocation	2,294	2,254
Social Housing Renovation and Retrofit Program (Note 14)	12,548	-
Amortization	<u>53,108</u>	<u>48,452</u>
	<b>4,568,693</b>	<b>4,193,843</b>
<b>Earnings before amount refundable</b>	<b>47,455</b>	<b>81,839</b>
<b>Amount refundable to funders</b>	<u>129,650</u>	<u>129,119</u>
<b>Excess of revenue over expenses</b>	<b>\$ (82,195)</b>	<b>\$ (47,280)</b>

\* Full financial statements are available on the JHS Website under "About Us"

## Thank You Volunteers!

Alongside our dedicated staff is a huge team of 97 hard-working volunteers and placement students. We're very fortunate to have so many exceptional people come forward to assist with special events, client skills upgrading, counseling groups, administrative tasks and more. Thank you for choosing our agency as the place you would give your time and expertise to.



Alicia Tyson	Emily White	Nancy Martin
Amanda Leonard	Ginny Hughes	Naomi Barclay
Amanda Sidock	Grant Semelman	Natasha Campbell
Amy Morris	Hayley Knapp	Nick Vandersteen
Barb Sedore	Heather Martin	Patricia Persaud
Bev Fiddler	Heidi Worden	Paula Matte
Brennan O'Brien	Hope Stacey	Penny Foulds
Brian Rutherford	Jaclyn MacDonald	Rachel Gmitrowicz
Brittany Haney	Jacqueline Pashley	Rajani Rajeev
Brittany Marshall	Jake Mowforth	Riley Nakashima
Cassie Murphy	Janet Rourke	Ruth McCurdy
Cheryl Harden	Jesse Orozco	Ryan Coffey
Cheyenne Daniels	Jessica Murray	Rylan Morey
Christe McConkey	Jessica Palmer	Samantha Baker
Christina Wyatt	Jessica Schmid	Samantha Eastwood
Cindy Hone	John Fenn	Samantha Matthews
Conauly Russell	Josilyn Rodrigues	Sarah Quigley
Connor Bowes	Kadene Scarlett	Shane Goddard
Courtney Rogers	Kasia Skowronski	Sharon Whiteside
Dan Squires	Kathlyn Glover	Shawana Francis
Danielle Bela	Katie Verriet	Sidney Judd
Danon Morey	Katrina Russell	Skylar Whalley
Darren Judd	Kaylene Pascoe	Stephanie Campoli
David Baubie	Kelly Kennedy	Stephanie Ross
Deanna Williams	Kim Crossman	Steve Pawlett
Debbie Armstrong	Kira Stauffer	Stevie Judd
Debbie MacDonald	Laura White	Sue Vanderkwaak
Derek Boucher	Lillian Russell	Ted Iwanczyk
Derek McEvoy	Lisa Edgar Menzies	Thomas Hunter
Devin Whalley	May Li	Wally Rourke
Diane Corazza	Meagan Orozco	Walter Mueller
Elizabeth Fox	Melanie Grant	Zainab Godwin
Elizabeth Rowden	Melissa Scott	

## Thank You Supporters!

In the course of our work, JHS seeks financial and material assistance from many companies, associations, and groups. The support they provide has genuinely positive impact on individual lives. We've had support in the form of dental services, media coverage, products for fundraising events, use of facilities and more. We sincerely thank you for giving without hesitation, and putting your community first.

All Saints Church	Long & McQuade Oshawa
Ambition Salon & Spa	MAC Cosmetics
Apple Auto Glass (Oshawa)	Marineland
Art Gallery of Ontario	Menzies Salon & Spa
Baagwating Community Association	Metroland Publishing
Beaches Tanning Salon	Ontario Power Generation
Bowmanville Foundry	Oshawa Moose Lodge 2132
Bowmanville Zoo	Paramount Canada's Wonderland
CIBC	Radiant Communications
CKDO Radio	Regional Municipality of Durham
Class Act Dinner Theatre	Rogers Television
Custom Printing	Royal Ashburn Golf Club
Delta Bingo	Sandra Tea & Coffee
Frosty John's	Sleep Country Canada
Garden of Eden Salon & Spa	SNAP Newspapers
General Motors Center Oshawa	Swish Maintenance Ltd.
Jungle Cat World	The Facial Place
Kings Court Catering	Then & Now Sounds
KX96 FM Radio	Vos Independent Grocers
Loblaws (Oshawa)	

### Program & Services Funders

The following Funders make up the financial lattice of JHS. With their strong support, we are able to achieve practical action and valuable results in your neighbourhoods. Thank you for your continued confidence in our organization.

Industry Canada (CAP) Program  
 Ministry of Community & Social Services  
 Ministry of the Attorney General  
 Ministry of Training, Colleges & Universities  
 Municipality of Clarington  
 Public Health Agency of Canada  
 Region of Durham Health Department  
 Region of Durham Housing Department  
 United Way of Ajax/Pickering/Uxbridge  
 United Way of Oshawa/Whitby/Clarington