

JHS Durham Quick Facts (Apr 08–Mar 09)

- Four offices accessed over 40,000 times a year for programs such as employment, housing, counselling, adult upgrading, youth services, and more
- Provided over 15,000 learner hours through the Learning Alternatives program
- Took in over 120,000 used syringes, and assisted over 6,000 individuals who struggle with addiction
- Over 3,400 visits to the Firehouse Youth Centre, providing access to valuable, free recreation and workshop nights for youth between the ages of 12 and 20
- Served over 1,000 people with housing services such as help in locating affordable housing, resolution of landlord/tenant issues, and access to basic needs
- Distributed free bread to clients every Friday through the generosity and partnership with Loblaws Oshawa
- Has been a member of the Whitby Youth Council since 2003, and the Clarington Youth Advisory Committee since 1998
- Is an active member of both the Ajax and Oshawa Community Safety Committees
- Raised over \$7,600 for the United Way through events like Firehouse Fright Night, an Ice Skate event with the General Motors Centre, and a performance of the play "Love Letters" by A.R. Gurney

Effective, just and humane responses to crime and its causes.

Since 1962

Main Office

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Our 8th year providing face painting at Lakeview Park, Jul. 2008



Poster for the fundraiser show "Love Letters" by A.R. Gurney, Feb. 2009



Children's Community Fair, at Memorial Park, Oshawa, Jun. 2008



Building our Christmas Parade float, Nov. 2008

Check us out on the web! You can find out more about all of our programs and services, see our current news, upcoming workshops and events, and lots more!

On the Web:

jhsdurham.on.ca
thefirehouse.ca

jobconnectdurham.ca
jhslearn.ca

Apr. 2008–Mar. 2009

JohnHoward

SOCIETY OF DURHAM REGION

Annual Report

Effective, just and humane responses to crime and its causes.

Message from the Executive Director & President

Families and individuals in Durham have been hammered by stressful conditions from every angle of their life this past year. Through it, we have endeavored to guide and support them with everything we have. Our funders too have struggled with depleted financial resources and re-structured budgets, but have worked diligently with us to see that programs are not lost or quality diminished. We praise the likes of the United Way, MTCU, the Region of the Durham, and all of our supporters for this strong stance in the face of the gale force winds of change.

Similarly, our friends in agencies all over Durham have been instrumental in working with us to serve case loads that are beyond the norm. We expanded services, seeking out the most vulnerable populations. Early in 2009 for example, funding from Health Canada enabled us to launch both a Hep C program, and a Sex Trade Worker outreach service. Both will produce practical and direct contact with individuals who need help to get their life on track. It will help them become productive, contributing citizens, who can then take pride in their positive new directions. Furthermore, our new Family Group Conferencing program, which develops permanency plans for children and youth in the child welfare

system, has assisted 2 families towards successful outcomes.

Our approach is simple; when someone needs help, they get it. Everything that we do is with the need of the client in mind. Before they leave our office, it's important to us that the client feels a tangible objective was achieved. Bringing a person out of despair requires care, time, and patience.

The short term payoff is important, but equally so is the long-term result. The evolution of the individual from one who needed support, to one who can now provide it to others (as a volunteer, a donor, or a speaker). Examples of success stories are in this report and we'll be collecting more experiences from the public in the year ahead to show how community programs impact over the long term.

Our door is open, and we invite you to work with us as a community partner towards the goal of a strong and healthy Durham Region.

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JHS Board of Directors

Providing insight and direction towards fulfilling our mission statement, we cannot thank our volunteer board of directors enough. Without their knowledge, networking and know-how, our ship would be off course.

- | | | |
|------------------|------------------|------------------|
| President | ___ Gord Brook | Debra Hastings |
| Vice President | ___ Jim Adams | Hugh Peacock |
| Treasurer | ___ Cliff Lehman | Peter Stephenson |
| JHS Ontario Rep. | ___ Abb Gilbert | Rob Snell |
| | | Steve Gyorffy |
| | | Ted Marks |
| | | Trish Patterson |

Gord Brook at the 2008 AGM



Historical Summary

“Every good act is charity. A man’s true wealth hereafter is the good that he does in this world to his fellows.”

The Durham branch of JHS held its first official meeting on October 23rd, 1962 in a board room of the YWCA. The group had been assembled of local businessmen by the efforts of Keith Couse, Executive Assistant of the JHS of Ontario. Monthly

meetings saw each member contributing a nominal sum in order to support the society’s needs at that time.

Mr. Couse then came to Oshawa to assist the board in their initial efforts. It was the purpose of the board to provide direct service to individuals released from penal institutions. They assisted individuals in finding accommodations, clothing, employment and guidance in making the necessary adjustments to re-establish themselves in the community.

Mr. Harold McNeil (later Judge

McNeil) performed the duties of Director, and worked from the Simcoe Hall Settlement House until 1970.

Due to the increasing demand for services, it was felt that the move from a lay branch to a staffed branch was in order, and an appointment of a Branch Coordinator was made possible through the support of the United Way.

In September of 1975, the board appointed Bill Fry as Executive Director, a position he still holds today! By 1980, the agency had 3 full time staff, one administrator, and 20 volunteers providing service to nearly 600 clients a year.

Today, the agency has a client list of approximately 17,000! These individuals are served by a hard working staff of about 70, and over 60 volunteers (including placement students from colleges and universities). Demand for our services continues to grow as the Region’s population rises, and with your support, we can meet those needs.

What’s Your Story?

Did you use our services in the past? How has your life changed?

One of the pieces we just don’t hear enough of is what happens with our clients a year, two years or more down the road. We’d like to know how you feel JHS played a role in your life. Tell us how things changed for you after you moved forward from one of our programs—what did you learn? How did that change your thinking? Where are you today and would you say that is in part due to your connection to us at sometime in your past?

Send your story to us at myexperience@jhsdurham.on.ca

He Couldn’t Read—Now He Has His Own Business

Could you imagine getting through your day without being able to read any of the words before you? E-mail messages, newspapers, or even labels on products? How could you get by without that information?

Lucal McKenzie hid the fact that he was illiterate from everyone he knew very effectively. He felt embarrassed about this particular thing that everyone around him seemed to know how to do. It was a barrier affecting all aspects of his life, including employment, and his relationships with others.

Lucal came to JHS for the Learning Alternatives program in the fall of 2008, and “From that point on, my life changed for the better.” he says.

He was very shy at first, but was ready to start from the very beginning, learning basic phonics and how letters make up words.

“I remember feeling so excited when I spelled my first word. It made me smile for days!”

This in turn helped Lucal to progress in his reading skill. He became more confident and started to come out of his shell. Soon came the day when he was no longer afraid to join the reading and writing groups, working with the others in the program, supporting each other in their goals. Now a year later, Lucal has started his own business.

“Take the first step and walk into JHS and your life will change forever!” ~ Lucal McKenzie

“I remember the day when I was able to read street names and signs for the first time and

not having to get lost for hours. I can’t describe how amazing that was.”

If a person cannot read or write, many of the opportunities you and I take for granted are closed to them. They did not fail to learn this skill because they are “dumb”, but often because they just didn’t have the help they needed. It’s never too late to start. It can do for others what it has for Lucal.

“It gave me my independence!”

"16 Weeks" - The Impact in the Long Term

People may ask, "So what do all these programs and services *really* amount to? Do they even work?"

Well we have an example for you of how community agencies do make a difference not only in the short term, but for the future benefit of the community as well.

A number of years ago, a young man came to our agency looking for help with employment. Just 19 years of age, already a father the past 2 years of his life, and with another child on the way, he had chosen to drop out of high school. His thinking was that he needed a full-time job to support his family. But with an incomplete education and limited experience, no one would take him seriously.

He had heard of a program at JHS that offered a 16 week trial job placement. As he learned new skills and received a steady pay-cheque, the employer got the help they wanted to meet their needs. While he undertook the placement he maintained contact with JHS, taking some life skills workshops and discussing his future plans—which he had none to speak of in all honesty. He had thought of the now, but hadn't planned for the How of his future.

As the end his placement approached, things had gone well. His employer was happy with his work, and was prepared to offer him a full-time job at a pay rate that was better than anything he'd had offered before. But he turned the job down.

While the opportunity was appealing, and seemed to be exactly what he had wanted, his work with JHS had helped him to recognize that there

was more for him to do if he wanted to provide the best he could for his family.

He went back to school, applying to Durham College as a mature student, starting in the General Arts & Science program and then progressed into a 3-year Environmental Technology course, finishing near the top of his class.

Graduating, he entered the work force with the Friends of Second Marsh, then Dupont, followed by positions in various other automotive sector companies. Over that time, he found a role for himself by volunteering with community agencies, theatre groups, boards of directors and more.

For the past 8 years, he has been working for one agency in particular—taking care of their technology needs, outreach and special events. He's helped a team of fundraisers to bring in over \$20,000 for the United Way during the past 5 years. His first child is now in Durham College herself, in the second year of a Graphic Design course, while his son is completing high school.

This simple 16 week program that provided objective feedback and options he did not have before set him in the right direction. That is the power of community programming—a grass roots approach that pays back where you live.

And that client? That's Paul Dobbs, our Manager of Technology & Community Development at JHS Durham.

Programs & Services

Active Parenting

Anger Management (Youth & Adult)

Community Alternatives for School Suspension

Counselling Services

Dads Aiming for Direction & Support

Employment Resource Centres

Equi-Pass Online Training

Extra-Judicial Measures

Housing Services

Job Connect

Firehouse Youth Centre

Learning Alternatives

Pardons Assistance

Project "C" For Yourself

Project X-Change

Residence Program

Summer Jobs Service

Sex Trade Education Prevention and Support

Youth in Transition

"How wonderful it is that nobody need wait a single moment before starting to improve the world."

~ Anne Frank



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132 Church St.
Bowmanville, ON L1C 1T5
905-623-6814
905-623-0221



Smith
Chappell
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Vilander LLP Chartered Accountants

H. Howard Smith, FCA
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Vera K. Vilander, BA, CA

AUDITORS' REPORT

To the Board of Directors

John Howard Society of Durham Region

We have audited the statement of financial position of John Howard Society of Durham Region as at March 31, 2009 and the related statements of changes in net assets and operations for the year then ended. These financial statements are the responsibility of the organization's management. Our responsibility is to express an opinion on these financial statements based on our audit.

Except as explained in the following paragraphs, we conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In common with many charitable organizations, the organization derives part of its revenue from donations and fundraising events the completeness of which is not susceptible of satisfactory audit verification. Accordingly, our verification of these revenues was limited to the amounts recorded in the records of the organization and we were not able to determine whether any adjustments might be necessary to donation and fundraising revenues, excess of revenue over expense, assets and net assets.

These financial statements reflect amortization of one building at a rate equal to the annual principal reduction of the mortgage loans secured by the property. Transfers to the Replacement and Capital Reserve Fund are accounted for on the Statement of Operations, rather than as an interfund transfer in the Statement of Changes in Net Assets. These are departures from Canadian generally accepted accounting principles.

In our opinion, except for the effect of adjustments, if any, which might have been determined to be necessary had we been able to satisfy ourselves concerning the completeness of revenue from donations and fundraising events, referred to in the preceding paragraph, these financial statements present fairly, in all material respects, the financial position of John Howard Society of Durham Region as at March 31, 2009 and the results of its operations for the year then ended in accordance with Canadian generally accepted accounting principles except as described in note 2(j) of the financial statements.

Smith Chappell Marsh Vilander LLP

Chartered Accountants, Licensed Public Accountants

July 3, 2009
Oshawa, Ontario

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JHS Durham Staff (Up to Dec 31, 2009)

4 Years or Less

Jennifer Buma
Peter Vinski
Pauline Kirkpatrick
Don Grant
Daniel Dipede
Fraser Hinch
Christina Colacicco
Stephanie Franklin
Adrianna Sloan-Vanderneut
Julie Bigham
David Baubie
Hillary Matassa
Sean Fletcher
Luke Filauro
Beth Elmer
Christine Demchuk
Glenda Leahey
Margaret Beck
Maryjo Mahon
Cassandra Duncan
Wayne Hingston
Christie Bowes
Joelle Mosey
Suzette Campbell-Morrison
Denise Douglas-Murray
Angela Mazurkiewich
Bernie Gardner
Diane Westerman
Rachel Lucas
Brad Arbour
Jeff Belbeck
Lisa Filippelli
Darren Grant
Sabiha Abo
Danielle Mosey
Beverley Oke-Hickey
Ashley Romano
Rhonda Moser
Veronica Breen
Agatha Firek

5 to 9 Years

Gisele Whalley*
Dean MacDonald*
Christina Barrow*
Susan Maxwell
Patti Harrington
Paul Dobbs
Michelle Heald
Cheryl Thompson
Laurie Croft



Whitby Youth Fair

10 to 14 Years

Maria Perrino *
Judy Gales *
Pat Oliver
Beth Whalen
Barb Hume



Firehouse Golf
Tournament

15 to 19 Years

David Smith *
Maggie McCallum
Shelley Lawrence
Dianna Eastwood



Outstanding Growth
Award for United Way
fundraising (08-09)

20 to 24 Years

Joelle Morey *
Jan Langlois
Linda Haley
Maureen Bandola

Over 40 Years!

Bill Fry



Staff Meeting, Dec. 08

* = staff achieving 5, 10,
15 or 20 years of service

JOHN HOWARD SOCIETY OF DURHAM REGION

STATEMENT OF OPERATIONS

FOR THE YEAR ENDED MARCH 31,	2009
Revenue	
United Way grants	\$ 354,944
Ministry funding	2,723,282
Other programs	63,281
Region of Durham	464,610
Public Health Agency of Canada	52,401
Durham College	46,847
ERC - MTCU	179,070
Bingo and fundraising	76,813
Other receipts	80,543
Donations	58,347
Interest	5,603
Children's Aid Society	52,982
CASS funding	61,342
Residence fees	<u>55,617</u>
	<u>4,275,682</u>
Expenses	
Salaries and benefits	3,072,613
Training subsidies	387,252
Staff training	8,228
Travel	36,135
Program supplies	42,688
Occupancy (Note 9)	160,333
Mortgage interest	29,245
Insurance	35,531
Telephone	40,071
Office	79,836
Office equipment and maintenance	32,643
Meetings and promotion	5,791
Professional fees	39,155
Client assistance	7,087
Fundraising	7,830
Other programs	27,776
Miscellaneous	39,835
Marketing and promotion	10,563
Repairs and maintenance	65,211
Training supports	15,314
Replacement and capital reserve fund allocation	2,254
Amortization	<u>48,452</u>
	<u>4,193,843</u>
Earnings before amount refundable	81,839
Amount refundable to funders	<u>129,119</u>
Excess of revenue over expenses	\$ <u>(47,280)</u>

* Full financial statements are available on the JHS Website under "About Us"

JOHN HOWARD SOCIETY OF DURHAM REGION

STATEMENT OF FINANCIAL POSITION

AS AT MARCH 31,	2009
ASSETS	
Current	
Cash	\$ 460,412
Investments	107,810
Accounts receivable	100,945
Prepaid expenses	<u>22,454</u>
	691,621
Other	
Capital assets (Notes 2 and 3)	<u>848,123</u>
	<u>\$ 1,539,744</u>
LIABILITIES	
Current	
Accounts payable	\$ 112,662
Deferred revenue (Note 2 (b))	34,848
Accrued pension liability (Note 13)	210,365
Mortgage principal due within one year (Note 5)	30,792
Due to Ministries	136,777
Due to The Regional Municipality of Durham (Note 6)	<u>70,376</u>
	<u>595,820</u>
Other	
Mortgages payable (Note 5)	<u>545,417</u>
Deferred Contributions Related to Capital Assets (Note 10)	<u>46,000</u>
	<u>1,187,237</u>
NET ASSETS	
Replacement and Capital Reserve Fund	20,677
Invested in Capital Assets (Note 2 (d) and 11)	225,914
Operational reserve (Note 2 (i))	67,000
Unrestricted Funds	<u>38,916</u>
	<u>352,507</u>
	<u>\$ 1,539,744</u>

Thank You Volunteers!

JHS Durham began as a collection of volunteers working together for a greater good, and volunteers still form an important part of the backbone of the agency. Students that choose us for their preferred destination as a placement program, family members of staff who lend a hand at events, and other members of the public who just want to be a part of the work are all catalysts for change in a client's life. We can't thank you enough for the gift of your time.



Christmas Parade Float

Adam Famme
Ashley Simpson
Barb Frigault
Brittany Haney
Bryan Dalby
Celine Jolly
Chanelle Taylor
Chris Newall
Christina Colacicco
Conaully Russell
Courtney Worden
Danielle Bela
Danielle Bragg
Darren Judd

Grant Semelman
Hallie Anthony
Jaydyn Windsor
Jerrica Erwin
Jesse Orozco
Jessica Beers
Jessica Palmer
Joe Szekeres
Judson Allen
Katie Knowler



Fright Night Zombies

Katrina Russell
Keith Crawford
Krista Colley
Landon Stuff
Laura Arbour
Laura White
Lillian Russell
Lisa Edgar
Marilyn McCormick
Megan Sidock
Mel Steers
Michael Davis
Mitchell Hamilton
Murray Abo



Christmas Parade Float

Emily White
Eric Baird
Fraser Hinch



Fright Night Helpers

Nicole Charron
Nikki McCoy
Rebecca Carter
Riley Nakashima
Ruth McCurdy
Ryan Coffey
Ryan Rajack
Samantha Eastwood
Sarah Devlin
Sidney Judd
Stacia Wight
Stefanie Famme
Stephanie Skirrow
Stevie Judd



G.M. Centre Ice Skate

Taryn Saito
Zane Yassein

Thank You Supporters!

Support comes in many forms—from financial donations, to pro-bono services, to material items like desks and chairs, and even gift certificates. The simple act of giving makes a huge difference in our ability to deliver concrete actions like putting a roof over someone's head, food on their table, or a direct link to gainful employment. Thank you to all our supporters for your generous contributions.

A&P Foods
Abernethy's Paint
Alcatraz Skates
Archibald Orchards
Bobby C's
Boston Pizza (Pickering)
Bowmanville Foundry
Bowmanville Zoo
Bulk Barn (King St., Oshawa)
Burger King
Canada's Wonderland
CAW (local 222) Social Justice Fund
Canadian National Exhibition
Carolyn's Beauty Supply
Chanterelle's Bistro
Cineplex Odeon (Ajax)
CHEX TV Durham
Clarington Promotions
Deer Creek Golf & Country Club
Durham College
Durham Golf Promotions
Durham Regional Police
East side Mario's
Erikson Audio
Faces (Oshawa Centre)
General Motors Centre
Hands in Demand
Hands On Music
Harvey's
Iceberg Vodka
IPC Securities
James Insurance
James Publishing Company
Jungle Cat World
Keller Williams Realty
Kelsey's (Oshawa)

Kings Court Catering
Loblaws (Oshawa)
Loblaws (Bowmanville)
Long and McQuade Ltd.
MAC Cosmetics
Maddy's Pub
Maple Leaf Entertainment
Margaret McNeill
Master Mechanic (Oshawa)
Meridian Credit Union
Millennium Music
Ontario Place
Ontario Power Generation
Red Lobster
Regional Municipality of Durham
Rotary Club of Bowmanville
Santa Fe Hair Salon
Shopper's Drug Mart
Square Boy Pizza
St. Paul's United Church
Swish Maintenance Ltd
Swiss Chalet
Tanya Cochrane
Walsh's Village Inn
Zellers (Oshawa)

Program & Services Funders

Health Canada
Ministry of the Attorney General
Ministry of Community & Social Services
Ministry of Training, Colleges & Universities
Municipality of Clarington
Region of Durham Health Department
Region of Durham Housing Department
Trillium Foundation
United Way Ajax/Pickering/Uxbridge
United Way Oshawa/Whitby/Clarington/Brock/Scugog