

# JohnHoward

SOCIETY OF WATERLOO-WELLINGTON



**2017/2018 - Annual Report**

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## SUCCESS STORY #1

Abigail had been a self referral from the school referral stream. She recognized that she was carrying around a lot of anger from her life struggles and wanted to have a better future for herself.

Early in our relationship Abigail shared a personal video of her singing an original song that she had written lyrics and composed music to. With her consent it was shared with fellow JHSWW co-workers, her talent was evident. Abigail started to be more generous in her sharing and trusting that she did indeed have a gift.

In support of the agency philosophy of community engagement and how it brings our young people back from the sense of being a marginalized population, Abigail was then encouraged that she showcase her talent on a stage at the River Run Centre; Guelph's local art and culture centre during youth week. It was recognized that this would present much anxiety for Abigail this would be putting her "out there". Abigail agreed and with her permission an application to audition was sent in on her behalf. In addition, JHSWW staff dropped by on her first night of pre-production to provide support. Abigail was later informed JHSWW staff and her P.O. would be attending her show as they wouldn't miss it for the world.

The day after JHSWW messaged Abigail to reiterate that our missteps in life don't define us and that she has showed the world that she truly is special.

## SUCCESS STORY #2

*"I just wanted to say that this place helped me greatly a long time ago, particularly the Aftercare program. I was drinking at the time and getting into a lot of trouble. The Aftercare worker told me that if I didn't break the chain of drinking, it would continue and that was so true. Thanks*

## SUCCESS STORY #3

*A few weeks ago I wandered into your office a nervous wreck, over a shoplifting charge I received.*

*I had been unable to tell my family about this even though they know my character and know I would not do this. I was embarrassed, panicking and humiliated.*

*Prior to walking into the court-house & your office I was literally terrified. Somehow, I wander to you & you helped me SO much. You made me feel that there was a light at the end of the tunnel.*

*Thank you for being there when I needed you. You will never know what your help meant to me.*

## SUCCESS STORY #4

"Our son came to live with us as a young teen and had experienced all manner of trauma and loss as a kid for whom the system had long given up finding a permanent home. We were prepared for a rocky road ahead. It was indeed rocky. All the deep family love in the world, 'good' parenting, unwavering support, access to abundant resources, could only do so much to change the 'course of the river', and at 18, he was charged with a serious offence. I did not know this; he feared hurting us and was engaged in risky behaviour in many ways. When he finally told me, it was to get my help completing the terms of his diversion agreement with JHS. It was an enormous relief to him to tell me. Even having us as his champions and his devoted parents, he was terrified and almost decided just to go to jail. Of course, we did not let him. With our support and guidance, he met every requirement of the JHS diversion program (he had recently moved out and was living on his own with almost no money). His remorse was sincere, and we did the volunteer hours together. That was a very cathartic and rewarding experience for us; when we first met many years ago, I took him to do community volunteer work often. As back then, he was so gentle and kind to/with families- especially the children. He knew what that felt like to go to a charity for shelter and food all too well from his own childhood.

Anyhow, that was almost four years ago; a lifetime for all of us in so many ways, most importantly and literally for his beloved and safe little child. At the time of the crime we were not speaking; it was hell on earth for us, but we needed to stay strong in our resistance to his dangerous choices. We were able to restore our relationship and we are very close today.

There is no way for me to say thank you to you all for the work you do. There was a deadly fork in the road for our child right then; it could have so easily gone the other way had he not had the option of a diverted sentence. He does not have a record today, and is a strong and capable father, employee, partner, and son. Back then, sadly, society would have likely been fine seeing him imprisoned; there was nothing redeeming in his behaviour at that point. Words cannot express my gratitude to JHS for the work you do. He was a child- in all ways except age, and a child of a universe that had given him an awful start. Thanks to incredible people like you all, he is a healthier, safer, and smarter young man today - in all ways. "



## Strategic Plan 2016-2019 Dashboard Year 2 Highlights

programming to reduce risk of criminal justice system involvement

- Launched new Guelph Bail Verification and Supervision Program. The Program serves about 100 people at any given time and served 152 people between August 1 2017 when it started and March 31 2018. Of those 152, 98.7 % were aged 18 to 65, and 38.8 % had 10 or more face to face contacts with staff
- Ongoing connections with more school boards to expand referrals to our menu of youth focused services
- Added 4thR Healthy Relationships Program to our menu of youth focused services
- Added bullying prevention/social competency programming for Grades 7 & 8 to our menu of school-based services

understanding of MI & addictions

- 92 % staff completed six or more online CAMH mental health training modules exceeding target of 80 %. Many of our staff are trained in Safe Talk, Applied Suicide Intervention Skills Training, Mental Health First Aid, or Mental Health First Aid for Adults who Interact with Youth. Some of our volunteers have also received one of these trainings.

support for LGBT

- 68 % staff completed online Fenway Institute training exceeding target of 60 %

awareness of indigenous intergenerational trauma

- 90 % staff completed training exceeding target of 60 %. Indigenous cultural awareness and intergenerational trauma has been the focus of our past two all staff training days.

**STATEMENT OF OPERATIONS & CHANGES IN  
UNRESTRICTED NET ASSETS FOR THE YEAR  
YEAR ENDED MARCH 31, 2018**

| <b>REVENUES</b>                            | <b>2017-18</b>          |
|--|-------------------------|
| Government Program Grants                  | 2,917,198               |
| United Way                                 | 214,422                 |
| Program fees                               | 257,394                 |
| Other Program grants                       | 14,470                  |
| Donation, fundraising and miscellaneous    | 40,254                  |
| Interest earned                            | 2,300                   |
| <b>TOTAL REVENUES</b>                      | <b><u>3,446,038</u></b> |
| <br>                                       |                         |
| <b>EXPENDITURES</b>                        |                         |
| Wages and employee benefits                | 2,577,993               |
| Program                                    | 366,778                 |
| Building occupancy                         | 126,115                 |
| Office and general                         | 57,529                  |
| Advertising                                | 14,656                  |
| Equipment and Computer Maintenance         | 107,030                 |
| Rent, net of recoveries                    | 12,079                  |
| Interest on long term debt                 | 3,087                   |
| Travel                                     | 26,554                  |
| Telephone                                  | 22,650                  |
| Contracted Services                        | 14,570                  |
| Professional fees                          | 38,828                  |
| <b>TOTAL EXPENDITURES</b>                  | <b><u>3,367,869</u></b> |
| <br>                                       |                         |
| <b>Excess of revenue over expenditures</b> | <b>78,169</b>           |
| <br>                                       |                         |
| <b>CAPITAL FUND</b>                        |                         |
| Amortization of property and equipment     | 45,486                  |
| <b>TOTAL</b>                               | <b><u>32,683</u></b>    |
| <br>                                       |                         |
| <b>Opening Net Assets</b>                  | <b><u>2,049,693</u></b> |
| <b>Closing Net Assets</b>                  | <b><u>2,082,376</u></b> |

**Special thank-you to all the  
Volunteers & Board Members**

**Thank-you to our funders and donors  
who assist us in providing programs and  
services that transform lives and impact  
our communities.**

**Cambridge & North Dumfries  
Community Foundation**

**Centre for Addiction & Mental Health**

**Corporate & Private Donors**

**Ministry of Advanced Education &  
Skills Development**

**Ministry of Children & Youth Services**

**Ministry of Community & Social Services**

**Ministry of Community Safety &  
Correctional Services**

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**Ross & Doris Dixon Foundation**

**United Way of Guelph & Wellington**

**United Way of Waterloo Region**

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